

Create a schedule

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Create a schedule to help manage what a doctor's time is used for. The schedule will be assigned an Activity Type, which determines the types of appointments that can be booked in that schedule's time slots.

Overview

A practitioner's **Schedule** in the Appointment Book is allocated an **Activity Type** with a colour, for example, blue for Consultation time and purple for Theatre time. This tells staff what **Appointment Types** they should book in the doctor's schedule. Appointment types have a colour that replaces the colour of the Activity Type in the **Appointment Book**.

Example: A practice has a green **Activity Type - Theatre** used for the **Appointment Type > Surgery** and a blue **Activity Type - Consultation** used for the **Appointment Types: Long Consultation-30min, Std Consultation-15min** and **New Patient-30min**. Reception wants to book a **Std Consultation** and sees 2 doctors with a blue schedule and 1 doctor with a green schedule, and make the appointment in a blue block of time.

Mon	Davis, Phillip	Fuller, Igor	Jackson, Gaye
8 ^{AM}	0	0	0
	15	15	
	30	30	
	45	45	
9 ^{AM}	0	0	0
	15	15	30
	30	30	45
	45	45	
10 ^{AM}	0	0	0
	15	15	30
	30	30	45
	45	45	

Note: The table above is a simplified representation of the visual content. The actual image shows a grid with colored cells (blue, green, purple) and appointment details. Red callouts point to 'Activity Type' and 'Appointment Type'.

Create a schedule

To create a schedule:

1. Go to Zedmed's **Management** tab.
2. Select **Practice Setup** then **Appointments > Schedules**.

The **Set Schedules for Doctor or Resource** screen will open.

3. Select the **Doctor** or **Resource** you need to create a schedule for.

The **Schedules** section shows all schedules currently set for the doctor. The **Sessions** section shows the sessions that occur each week for the selected schedule.

4. Select **Add**.

This will clear the fields that are used to create a new schedule.

5. In the **Start Date** field, enter a date using the dd/mm/yyyy format and press **Tab**.
6. If this is an ongoing schedule, leave the **End Date** blank. If there is an **End Date**, enter one.
7. Select a cycle from the **Cycle(Days)** drop-down.

This is how long the schedule runs before repeating.

8. Select **Graphic Display**.

Set Schedules for Doctor or Resource

Doctor: **Davis, Phillip** Resource: []

Schedules

Start Date	End Date	Cycle (Days)	Branch
1/01/2017	1/01/2024	7	Branch 1
30/08/2022	30/08/2022	1	Branch 1
1/01/2017	1/01/2024	7	Branch 1
1/08/2016	1/07/2022	7	
1/08/2016	23/10/2022	7	Branch 3
1/08/2016	1/12/2022	7	Branch 4

Buttons: Save, Add, Copy, Delete, Graphic Display, Show all schedules, Clear...

Sessions

Day #	Day Of Week	Start Time	End Time	Slot Length	Activity Type	Available Online
1	Monday	08:00	17:00	30 Min	Consultation	<input checked="" type="checkbox"/>
1	Monday	08:00	17:00	30	Consultation	Yes
2	Tuesday	09:30	17:00	30	Consultation	Yes
3	Wednesday	08:00	17:00	30	Consultation	Yes
4	Thursday	08:00	17:00	30	Consultation	Yes
5	Friday	08:00	17:00	30	Consultation	Yes
6	Saturday	08:00	12:00	30	Consultation	Yes

Buttons: Save, Messages, Add, Delete, Duplicate, Close, Cancel

This will open the **Doctor Schedule** screen (below).

9. Use the **Display slot size** field to divide the schedule into time increments that are appropriate for the schedule.

When the schedule is created, it will use this slot size as the default for appointments booked in the schedule.

For example, if you were making a schedule for short 15-minute consults, you would select **15 mins**.

10. Double-click the time slot where the schedule will start.

The **Daily Schedule** will open.

The **Start Time** and **End Time** will reflect the period of the slot you opened. You can select any start or end time to add the schedule.

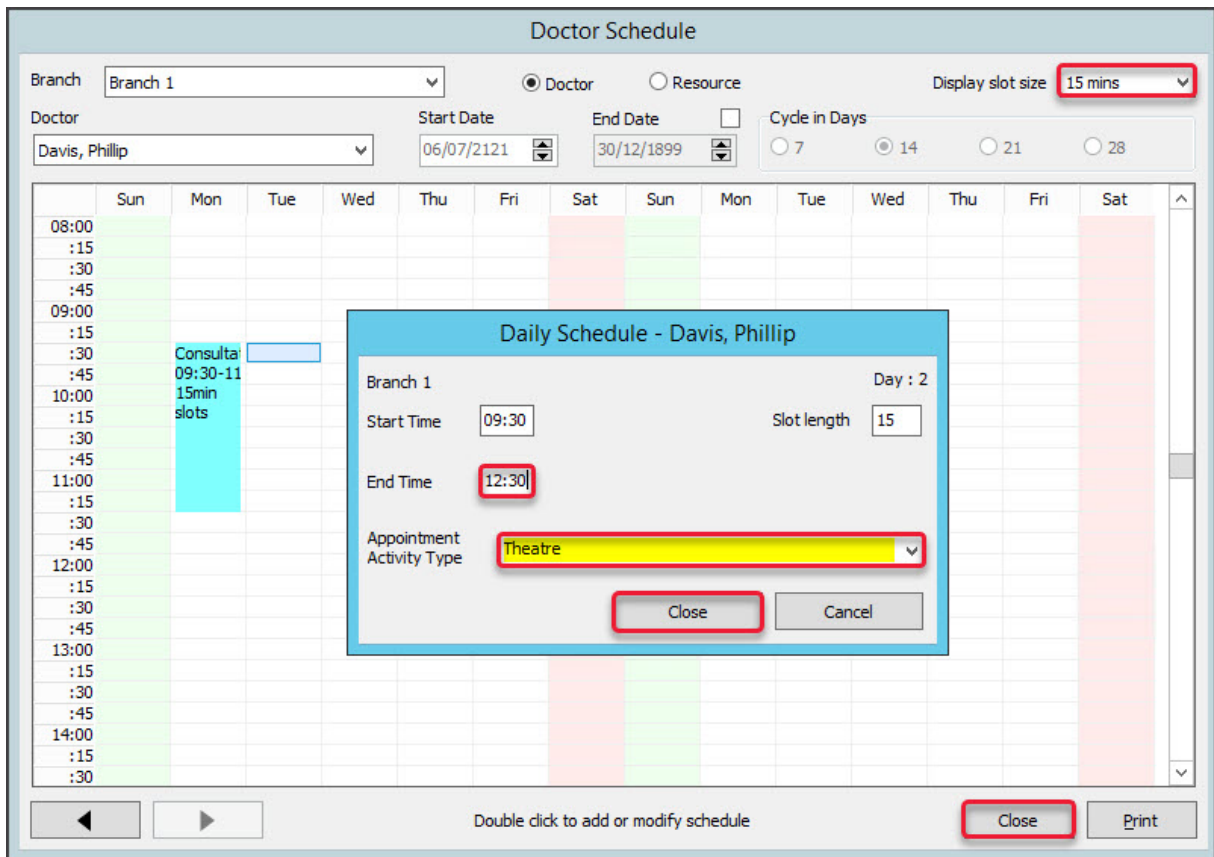
11. Review the **Slot Length**.

This is the schedule's duration divided by the slot size. A 4-hour schedule with 15-minute slots will have a slot length of 16.

12. Set your **End Time** as appropriate.

13. Select an **Activity Type**.

To learn more, see the [Create an Activity Type](#) article.



14. Repeat this process to add more schedules as required.

15. Select **Close** to save and exit

This will take you back to the **Set Schedule** screen.

16. Select **Check for Conflicts**

If there are any conflicts, you will need to change one of the conflicting schedules so that they do not overlap.

See the **Resolve Schedule conflicts** section below to learn more.

17. **Close** to save and exit the **Set Schedules** screen.

18. **Configure Online Appointments**

If the practice is using Zedmed **Online Appointments**, you will now select each session in each schedule and tick **Available Online** as required. Follow the steps in the **Set up Online Appointments** guide to complete these steps.

Resolving Schedule conflicts

This new feature will be available in Zedmed v38 in late Feb 2025! Keep an eye out for Zedmed announcements!

If a practitioner has a schedule conflict, it must be resolved before the schedule set can be saved. Conflicts often occur when changes are made, and those conflicts will be displayed on the right pane with a red border.

To resolve a conflict:

1. Review the conflict description/s and identify the conflicts.

A description of each conflict will be provided with the data and times.

Select each branch and review the session times for the day of the conflict.

2. Remove or modify one or more conflicting sessions so there is no overlap.
3. Select **Check for Conflicts**.
4. If there are still conflicts repeat the steps above.
5. If there are no conflicts, select **Close** to save the schedule set.

Important: No changes to the schedules or sessions will be saved until you select **Close**.

Set Schedules for Doctor or Resource

Doctor: Davis, Phillip Resource:

Start Date	End Date	Cycle (Days)	Branch
1/01/2017		7	Branch 1
1/01/2017		7	Branch 1
1/08/2016		7	Apostro'sand
1/08/2016		7	Branch 3
1/08/2016		7	Branch 4

Sessions

Day #	Day Of Week	Start Time	End Time	Slot Length	Activity Type	Available Online
2	Tuesday	09:30	12:00	15 Min	Consultation	<input type="checkbox"/>
1	Monday	08:00	12:00	15	Consultation	<input type="checkbox"/>
2	Tuesday	09:30	12:00	15	Consultation	<input type="checkbox"/>
2	Tuesday	13:00	16:00	15	Consultation	<input type="checkbox"/>
3	Wednesday	08:00	12:00	15	Consultation	<input type="checkbox"/>
4	Thursday	08:00	12:00	15	Consultation	<input type="checkbox"/>
5	Friday	08:00	12:00	15	Consultation	<input type="checkbox"/>

Please resolve the following conflicts to save and close the schedule.

A session from Monday 14:00 to 16:00 for a Schedule with Start Date 1/08/2016 for Doctor Phillip Davis conflicts with a session from Monday 13:00 to 15:00 for a Schedule with Start Date 1/01/2017

A session from Tuesday 14:00 to 16:00 for a Schedule with Start Date 1/08/2016 for Doctor Phillip Davis conflicts with a session from Tuesday 13:00 to 16:00 for a Schedule with Start Date 1/01/2017

This practitioner works at 4 branches and has overlaps between 2 branches on Monday and Tuesday. A conflicting session will need to be modified or removed for each overlap.

Close Cancel