

# Write ReturnToWorkSA eWCC

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An Electronic Work Capacity Certificate (eWCC) makes it easy for doctors to certify patient capacity and prescribe treatment. Zedmed streamlines the process of creating and sending an eWCC. Once you have created a certificate, other doctors at the same practice can clone it to create new certificates for the selected patient.

Once you have created an eWCC, it will be available to all doctors in the practice to clone (copy) if that patient requires another certificate.

**Important:** The way RTWSA eWCC is accessed is changing and requires access to HealthLink SmartForms. [Learn more.](#)

To open an RTWSA via Smartforms:

1. Open the patient's record in Clinical.
2. Select the **Quick Documents** icon above **Summary Views**.



3. Select **HealthLink Forms (Document)**.  
HealthLink SmartForms will open in your web browser.
4. Select **ReturnToWorkSA Work Capacity Certificate**.

**Important:** The **ReturnToWorkSA** form should automatically appear for all SA HealthLink customers. If it is not visible, call HealthLink Support on 1800 125 036 and ask for the form to be made accessible.

**HealthLink** connecting with care | 1800 125 036 (AUS) | helpdesk@healthlink.net | Contact Us

Specialists, Allied Health Providers and GPs

**SR Specialists & Referrals** Refer to Private Specialist

General Services

--This is the AU UAT Environment--

**ReturnToWorkSA Work Capacity Certificate**

Referred Services

- Eastern Health
- Monash Health
- Vendor Validation Tool
- EMR API Test App
- Transport for NSW

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5. **Accept** the Authorisation message.

The **Work Capacity Certificate** page will open.

This page shows any previous certificates created by other doctors for this patient at the practice.

This **Work Capacity Certificate** screen can be used to:

- Create a WCC by cloning an existing one using the **Create Subsequent WCC** option.
- Create a new WCC by selecting **Create New WCC**, as explained in the following steps.

6. Select the **Create New WCC** button

7. Fill in the online form.

**Return to WorkSA** Work Capacity Certificate

Marrianna-Louise Jones  
May 19, 1967

Create New WCC **Create New WCC**

Create Subsequent WCC

Submission Date	Injury Date	Injury Caused	Clinical Diagnosis	Employer Name	Claim Number	
16/03/2023	21/03/2022	test	test	Advanced Cylinder T...	Danula1	<b>Create Subsequent WCC</b>
28/03/2022	21/03/2022	test	test	Advanced Cylinder T...	Danula - updat...	<b>Create Subsequent WCC</b>
28/03/2022	21/03/2022	test	test	Advanced Cylinder T...	Danuta	<b>Create Subsequent WCC</b>
28/03/2022	21/03/2022	test	test	Advanced Cylinder T...	unknown	<b>Create Subsequent WCC</b>

Showing 1 to 4 of 4 entries | First | Previous | **1** | Next | Last

Finish Draft WCC  
No drafts for this patient

**HEALTH**

The WCC form's **Patient** and **Doctor's details** sections will be populated with information from Zedmed. This is the patient whose record is open and the doctor who is currently logged into Zedmed.

# Work Capacity Certificate v2<sup>o</sup>



Version 2 effective 1 April 2017

## A. Patient and employer details

Mandatory

Family Name \*

Given Names \*

ReturnToWorkSA Claim #  /

(if known)

## G. Doctor's details

Mandatory

Doctor's Name \*

Address line1 \*

Address line2

Suburb \*

State

Postcode

Phone

Provider Number \*

Email Address

Fax

Completion Date \*

[← Return to Drafts](#) [Print & Save](#) [Save as draft](#)

I confirm my patient has authorised me to send this WCC electronically to ReturnToWorkSA

[Send & Print](#)

8. Once the **Work Capacity Certificate** form has been completed, select **Send & Print**.

The Work Capacity Certificate will be sent to your practice's Zedmed server.

**Note:** Once the Work Capacity Certificate is available on your practice's Zedmed server, other doctors will be able to see and use that certificate.

9. From the **Work Capacity Certificate** completion screen, you can **Print** the certificate or **Return to the certificate list**.

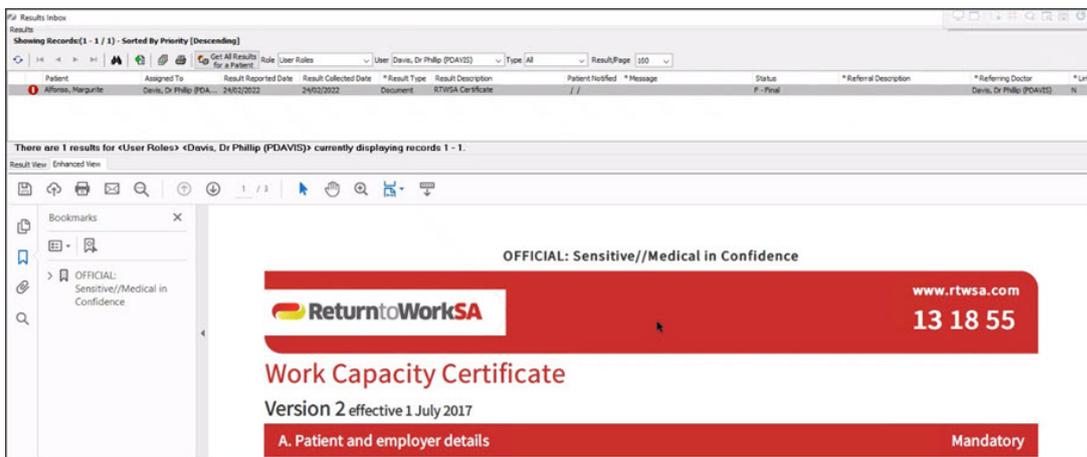


10. Go back to the patient's **Clinical Record** in Zedmed.
11. Select **Results > Import Laboratory Results**.
12. Select the **Results Inbox**.



The **Work Capacity Certificate** will be imported into the doctor's **Results inbox**.

From here, the certificate can be viewed, saved to another location, printed and emailed.



The Work Capacity Certificate can also be opened from the **Summary Views > Documents** tab.

The screenshot shows a web-based medical interface. At the top, there is a navigation bar with several icons. Below it, the main content area is titled "Summary Views". On the left side, there is a vertical sidebar with the following categories: Problems, Referrals, Results, Immunisations, Allergies, Images/ECG, Documents, and Attachments. The "Results" category is currently selected. The main content area displays a list of items under the "HealthLink" section, which is highlighted with a red rectangular box. The items in the list are:

- 10/05/2024 RTWSA Health eWCC: RTWSA Health eWCC
- 13/07/2023 Monash Health Specialist Consulting Clinics: Breast Surgery
- 13/07/2023 Monash Health Specialist Consulting Clinics: Adolescent Medicine
- 29/11/2023 SR Referral to One Heart Cardiology: Specialist Referral
- 29/11/2023 SR Referral (manual) to Marco Larobina: Specialist Referral
- 29/11/2023 SR Referral (manual) to John Fawkner Cardiology: Specialist Referral