Zedmed v35.2.2

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Upgrading to this version will provide the following updates.

Office	ZED-7169	**Slowness in Zedmed office if claiming.com.au or Medicare become unresponsive.** Fixed an issue where opening Patient Details, Account Enquiry or Invoice Details would cause Office to be unresponsive when Claiming.com.au or Medicare had an outage. Please note that patient verification, submitting a claim or transmitting immunisation data via AIR will continue to cause slowness in office if there is an outage.
Office	ZED-7172	**Provider status check and update is being sent using the wrong clinic code.** Fixed an issue where doctors were incorrectly displaying as "not registered" for Medicare claiming when a practice has multiple minor IDs on the same database and the user is logged in as a branch different to the one the doctor is registered under.
Office	ZED-7194	**HI Service Search (IHI) - Last Updated date is not updating.** Added a Last Searched field to the EHealth tab of the Patient Details form to track when a Search was performed even if the IHI details remain unchanged. The Last Updated field is now only updated if the search returns differing IHI values for the IHI Number, Number Status or Record Status.
Office	ZED-7197	**Show Code on Appt Screen option has disappeared from the Doctor Details window.** Reinstated the Show Code on Appt. screen option on the Doctor Details window. When this option is ticked the doctor code is displayed on the appointment grid instead of the doctor's name.
Office	ZED-7199	**Eclipse Billing message incorrectly displayed when the patient is under 12 years of age stopping the submission of the claim.** Fixed issue preventing the submission of ECLIPSE claims for patients under 12.
Clinical	ZED-7189	**INR- Observations and measurements clinical - all showing 0.** Fixed issue where information was not displayed correctly in INR tab of the Observations screen.
Clinical	ZED-7200	**Clinical Billing Wizard - Delete not working for Selected Instructions.** Fixed the delete context menu item for the Clinical Billing Wizard's selected instructions display.

Zedmed v35.2.1

Upgrading to this version will provide the following updates.

Office	ZED-7158	**Bulk payment allocation/receipting in Payments.** Invoice Batching and allocation for 3rd party payers have been re-instated in Office.

Clinical	ZED-7165	**Clinical Summary view – Result navigation is skipping results when actioning** . Corrected the sort order of results when being displayed and viewed so that opening the first result on the list and clicking next to go through each result actually reaches each result on the list.
Office	ZED-7168	**Inactive Doctors incorrectly displayed in the Doctor drop-down on the Claims tab.** Removed inactive doctors from the drop-down menus on the claim and payment status views.
Office	ZED-7170	**Old Transmitted Immunisations appearing in AIR as an Error after Upgrading to v35.1.** Fixed issue where AIR claims from before the Medicare Web Services update show as failed to transmit, regardless of if they actually failed.
Office	ZED-7173	**AIR error "Service did not return any content" where reporter is a Nurse who has a doctor code but no provider number.** Fixed an issue submitting claims to AIR when they were recorded by a Zedmed user who is setup as a doctor but does not have a provider number.
Office	ZED-7175	**Having an é in doctor name prevents the use of Claim status form - Malformed String firebird error.** Fixed error that is displayed opening the Claim Status screen when there is a doctor that has a accented character in their name or doctor code.

Zedmed v35.2.0

Upgrading to this version will provide the following updates.

Office	ZED-7132	**Medicare statement of benefit no longer available** Added ability to view and print all claim forms, when initially submitting a claim and from the Account Enquiry screen.
Office	ZED-7163	**Allow claiming registration for 7 digit provider numbers** Fixed inability to transmit to AIR for providers with a 7 character provider number.
Clinical	ZED-7166	**Add History on script details** Fixed error message that occurs when attempting to add a medication to a patient's history instead of prescribing it.
Clinical	ZED-7167	**Add further notes to an encounter** Fixed error message when attempting to add additional notes to an encounter.

Zedmed v35.1.0

Upgrading to this version will provide the following updates.

Upgrade	ZED-7017	**TLS 1.2 Support Check before Upgrade Proceeds** TLS 1.2 support is now required to be installed and enabled on Windows Server 2008 R2 and Windows Server 2012 as part of Zedmed's support for Medicare Web Services. If TLS 1.2 support is not installed or could not be enabled, the Upgrader will not proceed.
Office	ZED-6718	**Automatically reconcile payments** Added function to automatically reconcile selected claim payments.
Office	ZED-6734	**Voiding of invoice on rejected claims** Allow the voiding of the invoice associated with a rejected claim.
Office	ZED-6702	**Associate manual receipts to Claim Payments** Added function to manually associate a set of Receipt Numbers with a Claim Payment, in case a receipt was done manually prior to a payment being received.
Office	ZED-6643	**Treating Doctor registration** Add ability to control doctor registration with Medicare Web Services from the Treating Doctor form.
Office	ZED-6641	**New practice claiming credentials at Branch level** Add function to Practice settings to enable users to set claiming credentials for all branches, and for any specific branch if they differ.
Office	ZED-6565	**New Claim Status > Payments screen added** Add a new view of all Claim Payments received via Medicare Web Services.
Office	ZED-6547	**Allow same day delete of claims** Allow for same day delete of interactive claims submitted via Medicare Web Services. Note: Same day delete for Tyro claims is currently not supported
Office	ZED-6494	**Bulk bill and DVA claims processed via Medicare Web Services** Bulk Bill and DVA claims now processed via Medicare Web Services and no longer sent as a batch.
Office	ZED-6128	**ECLIPSE support via Medicare Web Services** Added support for making ECLIPSE claims using Medicare Web Services.
Office	ZED-6399	**New Claim Status > Claims view added** Add a new view of all claims (invoices) submitted to Medicare Web Services.
Office	ZED-6364	**Changed Specimen Collection Point to five characters** Increased the Specimen Collection Point field length to five characters

Office	ZED-6182	**New permission added for viewing claim status/claim payment** Added permission "Claiming" to control access to the claim status view and claim payment view. Note: This function has only been added to the administrator role by default. It will need to be manually added to any other role that needs access to this view (e.g. Receptionist or Practice Manager).
Office	ZED-6123	**New patient verification** The Patient Verification button on the Patient Record checks for Medicare, Healthcare card, DVA and Health fund eligibility.
Office	ZED-5964	**Include Provisional Patients in search results for Online Appointments** Include provisional patients in search results when searching for appointments. Note: Provisional patients are only created when using the Zedmed Online Appointment system.
Office	ZED-5761	**Fixed bug with ECLIPSE date error messages** The date entry controls on the ECLIPSE invoice submission UI have updated and will no longer display erroneous validation messages before a date has been filled in.
Office	ZED-5808	**Stock movement summary details** Movement page added which displays Stock on hand at the beginning of the period, stock in, stock out and Stock on hand at the end of the period. Data displayed can be filtered according to Date, Category and Movement Reason.
Office	ZED-6128	**ECLIPSE claims via Medicare Web Services** Added support for making ECLIPSE claims using Medicare Web Services.
Office	ZED-6399	**New claims status screen** Add a new view of all claims submitted to Medicare Web Services.
Office	ZED-6486	**Available Doctors status for online appointments** Appointment type setup for online appointments will consider doctors to be unavailable for an appointment type unless specifically selected to be so.
Office	ZED-6547	**Same day delete of interactive claims** Allow for same day delete of interactive claims submitted Medicare Web Services. Note: Same day delete of Tyro claims is currently not supported.
Office	ZED-6565	**New Claim Payment details screen** Added new view of all Claim Payments.
Office	ZED-6641	**Management of Claiming credentials at branch level** Add function to Practice settings to allow claiming credentials to be set for all branches and for any specific branch if the credentials differ.

Office	ZED-6643	**Manage doctor claim registration in Treating Doctors form** Added ability to control doctor registration with Medicare Web Services from the Treating Doctor form
Office	ZED-6702	**Manually associate receipt with claiming payment** Added functionality to manually associate a set of Receipt Numbers with a Claim Payment, in case a receipt was done manually prior to a payment being received.
Office	ZED-6718	**Automatic reconciliation process for selected claim payments** Added functionality to automatically reconcile selected claim payments.
Office	ZED-6374	**Void a rejected claim/invoice** Allow voiding of the invoice associated with a rejected claim.
Office	ZED-6889	**SMS username field length increase** SMS username field has been increased to 50 characters.
Office	ZED-6955	**Item number end dated with today's date not appearing on Billing Wizard** Fixed a rare issue where an item number will be missing from the billing wizard a day earlier than it's specified end date.
Office	ZED-6810	**Changes to support Incentive Items updates to the MBS for 1 January 2022** Added the additional 4 sets of Medicare Plus Bulk Billing incentive items to the ones automatically added when creating an invoice.
Clinical	ZED-6934	**Allow all doctors within a practice to view and edit a Return to Work SA eWCC** Update to allow doctors to view and edit a Return to Work SA eWCC that was created by other doctors within the same practice.
Clinical	ZED-6918	**Hide the RTWSA button when function not setup for practice** Zedmed Clinical will not display the ReturnToWorkSA button on Patient History user interface, if the functionality has not been enabled.
Clinical	ZED-6917	**Rename RTW SA to ReturnToWorkSA** In Zedmed Clinical, the button caption to request an electronic work cover certificate for Return to Work SA has been renamed from "RTW SA" to "ReturnToWorkSA" for clarity.
Clinical	ZED-6916	**Don't display "Downloaded from My Health Record" entry when empty** Zedmed Clinical will not display the "Downloaded from My Health Record" heading text by itself in the Summary Views, Incoming Documents tab where no MHR documents are available for the patient.
Clinical	ZED-6893	**Add Enable/Disable option for RTWSA to Global Options** Users will now be able to switch on/off Return to Work SA functionality from Zedmed Clinical > Tools > Global Options user interface

Clinical	ZED-6986	**Support for RTWSA in Terminal Services and Citrix environments** Fixed issue where ReturnToWorkSA button would not activate in a Citrix or Terminal Services environment when set up for user specific settings files.
Office	ZED-6534	**Fixed issue causing "30/12/1899 local time is invalid" error** Fixed issue for some customers in Western Australia & Queensland who were seeing an error when transmitting an electronic prescription or when a prescription is checked against the real-time prescription monitoring system, due to the PC being in a time zone that has never had daylight savings.
Office	ZED-6749	**Do not show Billing Wizard if encounter not saved** When an empty encounter is stopped and the user chooses to not save it by clicking No to the prompt, the Billing Wizard is now no longer displayed.

NEW features in Zedmed v35

Zedmed v35 introduces the following features.

Medicare Web Services billing:

- The main change for Medicare's new claim submission system (Medicare Web Services) is in how claims are submitted and how payments are reconciled. You no longer batch invoices, they are automatically sent once the invoice has been created, and when payments are received, they can all be receipted together with a click.
- Instead of the previous set of 7 Batching menu options, this workflow is managed in the new Claims Status screen, which shows sent invoices on one tab and payments received on another.
- Online PV and DVA PV buttons have been replaced with a single Patient Verification button which checks for Medicare, Healthcare card, DVA and Health fund eligibility.
- Payments can be automatically reconciled with a receipt created for the amount that was paid, and that receipt will be allocated against the invoice. Adjustments can also be created manually if required.

Stock Management:

- Manage your stock of vaccines and consumables using Zedmed Stock Management. This feature supports sub-products for vaccine vials and doses and includes in-depth stock reporting.
- Record the use of stock when invoicing an item that is linked to a stock product.
- Record the use of stock in a clinical encounter. This process records the vaccines and consumables used, optionally adds an item to the invoice and reduces the stock level in Stock Management.
- Perform a stocktake using Zedmed Stock Management and use a dedicated stocktake screen to enter your stock counts by batch number.

Online Appointments:

- White labelled product
- Web and mobile application
- Reconciliation of new and existing patients inside Zedmed Office
- Real-time integration with Zedmed
- Location search for practice
- Doctor selection, including specialties, photo and bio
- Email and SMS confirmation reminders

- Update personal calendar with appointment
- Easy online change/cancellation
- Medical questionnaire capability
- Scan driver's license and Medicare card
- Quick booking function for returning patients
- Multiple appointment type options
- Next available appointment for selected doctor
- Account and password management
- Email gateway