

Suppressed invoices (for claims)

Last Modified on 03/02/2025 8:34 am AEDT

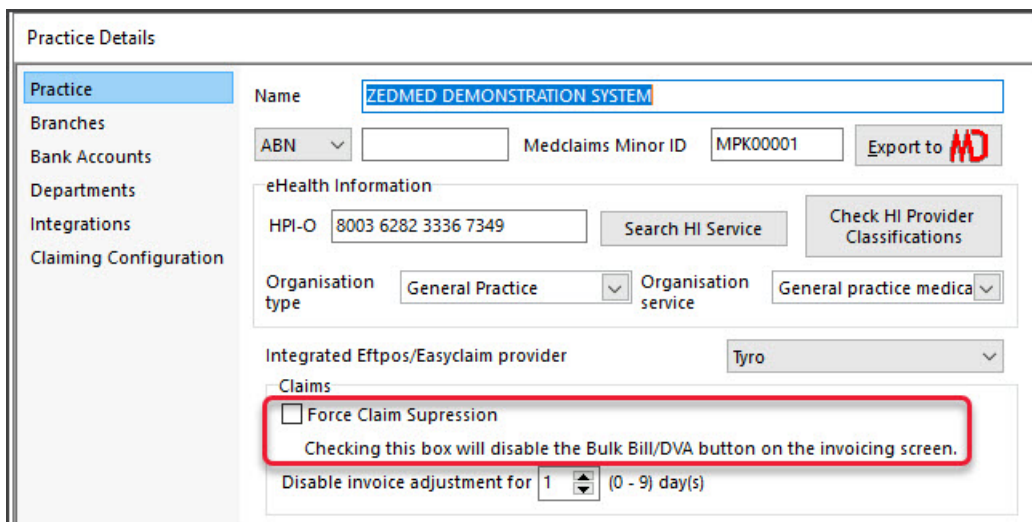
The Claim Suppression workflow allows the invoices to be reviewed in the Claims tab before they are transmitted and prevents the transmission of claims for invoices that should be voided. Requires Zedmed v37 or later.

Enable Claim Suppression

Disable the ability to submit a DVA or Bulk Bill claim directly from the **New Invoice** screen and leave **Suppress** as the only option. This is a **practice** wide setting.

To enable Claim Suppression:

1. Open **Practice Details**.
2. Tick **Force Claim Suppression**.



Practice Details

Practice Name

ABN Medclaims Minor ID

eHealth Information

HPI-O

Organisation type Organisation service

Integrated Eftpos/Easyclaim provider

Claims

Force Claim Suppression

Checking this box will disable the Bulk Bill/DVA button on the invoicing screen.

Disable invoice adjustment for (0 - 9) day(s)

Workflow step 1 - Create a suppressed invoice

Save an invoice but do not submit any claim.

1. Create the invoice.
2. Check **Medicare** or **DVA** is the payer.
3. Select **Suppress**.

New Invoice

Invoice
 Patient Mr Knut Holloway DVA VSS123343 HCC# Safety Pens. Status Full DVA
 File 41 DOB 19/05/1952 (72)
 Payer Medicare Add/Edit Payer
 Applicable Fee Type MC
 Doctor D, Phillip A
 Request/Referral Dr Adelaide Path Partners To PD Starts 08/11/2023 Mths 12 Notes
 Claim

Payer Debts
 Due Patient 365.60 Family Credit 3330.95
 Deferred 0.00

Fund Details
 Fund # Fund Fee Type
 Refund/Gap Calculation Invoice Style
 Fund Medicare Print Gap Corporate

Date	Item#	Description	GST selectable item	Fee	Tax	Unit Value	Qty	Amount	Notes	Estim. Refund	Gap
30/08/2024				MC	FRE	0.00	1	0.00		0.00	0.00
30/08/2024	23	professional attendance by a genera	MC		FRE	41.20	1	41.20		0	0

Assist Fee Properties Add Change Delete
Total 41.20 Disc. 0.00 Gap 0.00

Doctor Assigned Billing Codes Message
 Add All This is the invoice message
 Send Medicare Bulk Billing Consent

Billing Instructions
 Send Medicare Bulk Billing Consent

Defer Family ECLIPSE MA Online Bulk Bill Combo Inv. Print Email **Suppress** Quick Pay Cancel Help

Medicare is the payer but cannot be selected.

Workflow step 2 - Transmit claims for the suppressed invoices

All suppressed invoices with Medicare or DVA as the payer will queue in the Claims Tab, where they can be reviewed.

To transmit claims for suppressed invoices:

1. Open the **Claims** tab.
2. Select **Not Submitted/Suppressed**.
3. Review the invoices.
4. Tick the box next to the invoice/s you want to transmit.
5. Select **Transmit Claim**.

Claim Status

Refresh Default View Expand All Collapse All Void Rejected Invoices Check Claim Status **Transmit Claims**

Claims Payments
 From 25/07/2024 All Submitted Claim Types Branch <ALL> Doctor <ALL> Claim ID Payment ID
 To 1/08/2024 **Not Submitted / Suppressed** Status <ALL> Patient All Find Patient Clear Invoice No.

Inv/Service/Assessor	Date Inv/Service	Status	Account Payer	Patient	Outstanding	Paid	Doctor	Claim ID	Medicare Ref.
<input checked="" type="checkbox"/> Inv 35434	1/08/2024	Unpaid	Medicare	Simkins, Talia	\$36.30	\$0.00	Igor Fuller		
23					\$36.30	\$0.00			

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