

Test KB format

Last Modified on 22/11/2022 3:36 pm AEDT

Upgrading to this version will provide the following updates.

Updates

New messaging when Voiding invoices linked to a claim.

Users will now be warned that voiding services for an invoice that has been submitted as a claim (to Medicare/DVA/Eclipse) will cause issues with reconciling.

New permission is required to Void an invoice linked to a claim.

Voiding a service linked to a claim will now need the user to have the Administrator role or to have a role with the new "**Void Claim Service**" permission. By default, this is not assigned to any Role.

New Enhanced the "Reconcile Payment Errors" dialog.

Updated the message text displayed when an automatic claim reconciliation encounters a voided invoice so the proper actions are clear. It now includes the text: Invoice <xxxxx> has been voided, so payment must be manually reconciled.

New Replaced the release notes PDF with a URL link to an online release notes page in help.zedmed.com.au.

Selecting the Help > Current Release Notes menu item in Office or Clinical will now take the user to a web page containing the release notes for the version of the application being used.

Fixes

Receipt or adjust invoices with an old batch ID that were pending prior to Version 35.

You can now use the Adjust and Re-Invoice buttons for Medicare and DVA invoices and Tyro EasyClaim batches that were added to a batch prior to Zedmed v35. You can also manually allocate the same invoices to a receipt.

The Appointment grid does not refresh when you switch between doctor groups.

Fixed an issue that caused changing doctor groups in the Appointment grid to not properly refresh the screen.

Incorrect warning text when increasing or decreasing a service on a paid MA Online claim.

When adjusting a service for an invoice that's been submitted to Medicare using MA Online, it now says 'Do you really want to alter this service?' instead of 'Do you really want to void this service?'

Surgical Partners integration encounters conversion errors when key invoice dates are null.

Fixed this issue so Zedmed data can now synchronise with Surgical Partners for sites with older invoices.

Error: 'Your account has been disabled because you have exceeded the maximum number of login attempts.'

The actions of adding a new user or making a user active again will now complete without showing this error.

Error: 'API Call to invoicing ... returned status code 400.'

Fixed this issue, which would occur when trying to retrieve records in Third Party Account Enquiry.

A patient's entry in the Appointment Audit Report does not show their name.

Fixed the issue, which occurred if it was an Online Appointment and the patient was a provisional patient who had been reconciled into an existing patient.

Access error when you select 'Write letter' in Referrals with CDA/eReferral selected.

Fixed the issue. If you are not set up as a doctor in Zedmed and try to perform this function you will get a message advising 'Could not save document. Practitioner must have a health identifier.'

Access error in Referrals when distributing letters with any option other than 'Distribute Now' selected.

Fixed the issue causing the error and you can now choose any of the 4 distribution options for the letter.

Error: 'Cannot get the list of immunisations/vaccines' when opening the immunisations module in clinical.

Fixed a Stock Management issue that prevented immunisation records from loading when a product linked to an immunisation had 'Stock ins' with the same batch number but different expiry dates. Stock Management will now not allow a 'Stock in' to be recorded for a product where the batch number already exists with a different expiry date.

Adding a Recall in the Clinical To Do list triggers an error

The Add Recall button should not be available in the doctor's to-do list. It is not functional and has been removed. It does exist in the Patient To Do list.

My Health Record data in the patient's History View shows the dates & times in UTC.

Fixed the timestamps for My Health Record documents displayed in the patient's history view. They now display in the server's local time instead of UTC.

Access error when deleting a problem tab in Clinical.

When you use the Define Problem module in clinical, editing or deleting a problem (tab) will no longer generate an access error.

Zedmed v35.4.1

Upgrading to this version will provide the following updates.

Office	ZED-7466	Unable to register a provider for Medicare claiming when the branch code contains a "/" . Fixed an issue where providers were unable to be registered with Claiming because the clinic code contained a "/".
Office	ZED-7463	DVA Patient verification does not advise if it is a white or a gold card. The DVA card type is now displayed when a successful Patient Verification is performed for a DVA patient.
Office	ZED-7464	Unable to EasyClaim through Account Enquiry as the function was disabled. Fixed an issue where the Tyro Easyclaim button was not available when a paid invoice was selected in Account Enquiry.

Clinical	ZED-7463	MyHealth Record error, "Cannot get any data. Please ensure the Zedmed API is running. Fixed issue where an error was displayed when My Health Record was enabled and a patient who had a duplicate record with the same IHI number recorded, was opened in Clinical Records.
Clinical	ZED-7339	Slow scroll performance issue with the Results Inbox. This issue had been previously resolved and the fix was reapplied in this build after being absent from the previous build.

Zedmed v35.4.0

Upgrading to this version will provide the following updates.

Upgrader	ZED-7382	The upgrade will remove the Medicare Adapter and display a message about the removal of Java. The Upgrader will now remove the old Medicare Adapter (HicOnline folder from the server) and display a prompt at the end of a successful upgrade to uninstall Java 1.5.
Office	ZED-7281	Resolved the 'Printer is not currently printing Error' when cancelling a print. Fixed several instances where the "Printer is not currently printing" exception may occur.
Office	ZED-7307	Corrected the estimated message size when setting up SMS reminder messages. The characters remaining count was not correct. It displayed the count for the All message on other appointment-type messages.
Office	ZED-7343	Updated Zedmed's branding. Updated branding displayed in Office and Clinical to the new graphics and text.
Office	ZED-7347	Allow invoices with status PD to be transmitted via ECLIPSE (IMC PC). In paid Eclipse Billing, Allow Eclipse IMC Patient Claims to be submitted even if the invoice is already paid in full.
Office	ZED-7378	Statistics report update: added an Item Number and Aggregate QTY Modified the statistics report so the counts # reflect the item quantity rather than just counting how many services were billed. This will assist customers with stock reporting. There is also a checkbox for those who want to continue using the old behaviour, if required.

Zedmed v35.3.4

Upgrading to this version will provide the following update.

Office	ZED-7382	Reduced the server load from Intramail's status check. Improved the efficiency of the unread Intramail query. This will reduce the workload on the server for larger practices.
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Zedmed v35.3.3

Upgrading to this version will provide the following updates.

Reporting features

Office	ZED-7248	Claim Status Detail report. The Claim Status screen's Claims tab now has options to view or print a report showing the information displayed on the screen.
Office	ZED-7249	Claim Payment Status Detail report. The Claim Status screen's Payments tab now has options to view or print a report showing the information displayed on the screen.

Clinical and Office updates

Office	ZED-7310	MA Online invoice - Unable to void an invoice after MA Same Day delete. Fixed an issue that prevented the voiding of an invoice submitted via MA Online even after a same-day delete was successful.
Office	ZED-7334	QLD clinics - Unable to create a schedule due to a graphic display error. Fixed the error "The given "30/12/1899" local time is invalid" (situated within the missing period prior to DST) - fixed for practices in QLD when creating schedules using the graphical editor.
Office	ZED-7335	Schedule - Graphics Display error Request to Schedule/updateDailySchedule return status code 400. Fixed an error that displayed when adding and deleting scheduled sessions using the graphic display.
Office	ZED-7338	Invoices with voided services were incorrectly displayed as outstanding when they had been fully paid. Fixed an issue where the automatic reconciliation of claims with rejected services resulted in the invoice not being marked as paid.
Clinical	ZED-7278	To Do List - unable to open the patient's file. Clicking the patient's name on the clinical To Do list will again open the patient.
Clinical	ZED7324	The Billing Wizard was slow to load when a patient was not attended or admitted. Fixed the poor performance that occurred when opening the billing wizard for patients that had not been admitted through the clinical waiting room.
Clinical	ZED-7339	Results Inbox - slow to scroll through results - Performance Issue. Fixed the Results Inbox slow scrolling issue (and other long list views in clinical).

Zedmed v35.3.2

Upgrading to this version will provide the following update.