

# OLA FAQ for patients

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With Online Appointments, you can book an appointment at any time and find the location and practitioner that's right for you.

- ⊕ **Do I need to create an account to use OLA?**
  - ⊕ **Can I add family members or dependants to my OLA account?**
  - ⊕ **How can I find the right doctor?**
  - ⊕ **How does OLA save a place in the Zedmed Appointment Book?**
  - ⊕ **Can I cancel my online appointment?**
  - ⊕ **What information is saved by my OLA account**
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