

Managing Item fees

Last Modified on 03/10/2023 8:25 am AEDT

Item Details are a set of screens used to manage the fees for a selected Item Number. The fees can represent how much a practice or specialist charges for an item or how much a payer will pay for a claim.

Overview

The Item Details screens allow you to enter an item number, and then view the fees and discounts for every payer. You can add and modify the fees shown.

To open Item Details:

1. Go to Zedmed's **Management** tab.
2. Select **Practice Setup** then select **Items > Item Details**.
3. In the **Item number** field, enter the item number you want to view.
4. Select **Find** to open the **Item Selector**.
5. Select **Details**.

The Item Details screens will load that Items fee information.

Validity Period

Items have a Start and End Validity date so they can be phased out by Medicare (but still be visible by clicking the Left arrow by the New button). By default, all new items have a Start date of 1/1/90. **This is correct and should not be changed.** If the item's value is updated by a **Fees Files update**, the Validity End date will be updated to that date and a new item with the same number will be created with a new Start date.

To confirm a file update completed correctly, check the **Validity Period** date. Selecting the blue back arrow will show the previous date period, and you can see if there was any fee change. Older fees will be picked up in backdated invoices.

Tax Code

Any item may have its Item Tax Code set to be FRE (free of GST) or GST (includes GST). If it is set to GST, then the GST should be included in the item's price. If an item may or may not include GST based on circumstances, mark it as FRE and tick "Selectable when Billing" so you can add GST when billing.

Related guides

- [Payers, Items and Fees](#)
- [Add a new fee type](#)
- [Add a new payer](#)

Details tab

Shows the Full Description for the selected service item. You can also see the item's Category, Group and Sub-Group. These details may be printed out using the Detailed version of the Item Report. It is important that the Category and Group exist for surgical billing and visits. E.g Item 4.

Standard tab

Shows the Medicare and DVA fees for the selected service item, and different fees that other payers and providers apply to that item.

MA Fees and DVA Fees

These sections show the Medicare/DVA Schedule, Rebates and in-hospital rates. The field descriptions cannot be changed, and the values are updated when the [Medicare Fees File](#) is uploaded each month.

Derived items

Bulk billing Hospitals, Nursing Homes and Institutions may require a derived item for billing. This will require values in the Derivation Item, Add-on for multiples and Add-on for 7+ fields so the Get Derivation Item button can be used. To learn more, see the [Derived items guide](#).

P1, P2, P3

These are private fee levels for practices with doctors who agree to set the prices patients or third parties pay. The 3 fee levels are often sufficient for different patient rates (E.g. private, pensioner, disadvantaged) or for 3 associates to bill at different rates. Each **P** Fee can have a discount value, which is entered as the final value. For example, if the value is \$32, a discount value would be \$29.

WorkCover and Motor Vehicle

Shows the amount paid by these 3rd Parties, who provide their own fees using a [Fees File](#).

Legal/Hospital

Used to enter the practice's fees. Legal may often only apply to the preparation of medical reports.

Previous/Next - these buttons can be used to move forward and backward through the Item File.

Item Details X

Item
Item Number: Quantity Item

Short Description:

Tax Code: Selectable when billing MC100 (Home and Institution)

Validity Period
From:
To:

◀ New ▶

Details | **Standard** | Doctors | Insurers | Analysis

MA Fees

Schedule (MC/MC100)

85%

75%

Derivation Item #

Add-On for Multiples

Add-On for 7+

Get Derivation Item

DVA Fees

LMO & Other DVA

REI loading App.

RMFS

Out Hospital

D (%)

In Hospital

D (%)

Private/3rd Party Fees

	Value	Discount
P1	<input type="text" value="\$71.30"/>	<input type="text"/>
P2	<input type="text" value="\$82.00"/>	<input type="text"/>
P3	<input type="text" value="\$85.55"/>	<input type="text"/>
Work Cover		<input type="text" value="\$53.58"/>
Motor Vehicle		<input type="text" value="\$52.18"/>
Legal/Hospital		<input type="text"/>

◀ Previous Next ▶ Find

Close Cancel

Note: In accordance with the Medicare Australia MBS Schedule, all item values should be rounded to the nearest 5 or 10 cents, as values of less than five cents are not legal tender for cash transactions. If the Practice Details option is set to "Round to 5 cents", Zedmed Office will round to the nearest 5 cents automatically. This may not apply to the S.A. Hospital Board contractors.

Doctors tab

If the 3 private fee levels in the Standard Tab are not enough, the Doctor's tab provides 100 extra fee levels, each with its own (P) code. These can be used by doctors, specialists, health funds and 3rd parties.

These Fee Codes can be used:

- By doctors or specialists to **manually enter** their own Fees for the selected item.
- By Payers who have their own Fee Type. For example, Acme Insurance or Acme Lawyers in the screenshot below.

The **Codes/Descriptions** button provides access to the Item Fee Label Function.

Item Details X

Item

Item Number: Quantity Item

Short Description:

Tax Code: Selectable when billing MC100 (Home and Institution)

Validity Period

From:

To:

◀ New ▶

Details
Standard
Doctors
Insurers
Analysis

Fees 1-10	Fees 11-20	Fees 21-30	Fees 31-40	Fees 41-50	Fees 51-60	Fees 61-70	Fees 71-80	Fees 81-90	Fees 91-100																																				
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Codes/Descriptions

◀ Previous

Next ▶

Find

Close

Cancel

Insurers tab

Specialist practices are increasingly involved in direct billing to health funds. The Insurer's screen provides fee levels for 10 different funds. The values will be uploaded by Fee Files provided by the Health Fund as explained in the [Upload Other Fees guide](#).

The **Codes/Description** button opens the **Item Fees Code** screen so you can create custom Item Fee information for an insurer.

Item Details

Item
 Item Number: 23 Quantity Item
 Short Description: Level B Surgery Consultation
 Tax Code: FRE Selectable when billing MC100 (Home and Institution)
 Validity Period: From 01/08/2022 To:
 [New]

Details | Standard | Doctors | Insurers | Analysis

	Value		Value
Medibank Private (IF1)	<input type="text"/>	NIB (IF6)	<input type="text"/>
AHSA (IF2)	<input type="text"/>	Fund Fee 7 (IF7)	<input type="text"/>
HBA (IF3)	<input type="text"/>	Fund Fee 8 (IF8)	<input type="text"/>
MBF (IF4)	<input type="text"/>	Fund Fee 9 (IF9)	<input type="text"/>
HCF (IF5)	<input type="text"/>	Springs (STS) (IF10)	\$53.40

[Codes/Descriptions]

[Previous] [Next] [Find] [Close] [Cancel]

Manually adding fees

Most fee information is uploaded using Fee Files, however, you can also manually add fees directly into the Value field.

For specialists

If a practice has specialists with their own fees, it will be common to manually enter those fees because there will be a limited number of Items. When billing, each specialist will have their P (1-100) applied to the invoice. If required, a **Fee Type** could be created for each specialist so that a meaningful description can be used.

For payers

Some small payers like law firms may have their own fees. To set these payers up, you will create an **Item Fee type**, then **add the payer** to Zedmed. The payer will now appear in Item Details in the Doctors tab, but there will be no fees for the service items.

There are 2 options:

- **Manually add** - open each item in Item Details and enter the fee for the item.
- **Fee file upload** - provide an Excel spreadsheet of the fees to Zedmed support, who will create an **uploadable** Fees File.

Item Details

Item Number: 23
 Short Description: Level B Surgery Consultation
 Tax Code: FRE
 MC100 (Home and Institution)

Item Fee Codes

Category: Doctors
 Filter By: ALL

Code	Description	Use Surgeon Fee When Assisting	Active
P1	Rehab	N	Y
P2	Private Fee 2	N	Y
P3	Private Fee 3	N	Y
P4	medibank	N	Y
P5	Private Fee 5	N	N
P6	Private Fee 6	N	N
P7	Private Fee 7	N	N
P8	Private Fee 8	N	N
P9	Private Fee 9	N	N
ALW	Acme Lawyers	N	Y
P15	Private Fee 15	N	N
P16	Private Fee 16	N	N
P17	Private Fee 17	N	N
P18	Private Fee 18	N	N
P19	Private Fee 19	N	N
P20	Private Fee 20	N	N
P21	Private Fee 21	N	N
P22	Private Fee 22	N	N
P23	Private Fee 23	N	N

Value **Discount**

Private Fee 11 (P11)

Private Fee 12 (P12)

Private Fee 13 (P13)

Acme Lawyers (ALW)

Private Fee 15 (P15)

Codes/Descriptions

Previous Next End

Close

Add a custom Code for the payer, which will appear in Item Details where you add each items value manually or via an Fee File upload.

Fees Lunch & Learn video

The documentation referred to in this video is now located in the Zedmed Knowledge Base under **Payer Fees**.