

Zedmed Cloud customer resources

Last Modified on 15/12/2023 12:44 pm AEDT

Zedmed Cloud is a Software as a Service (SaaS) solution where your Zedmed server is hosted in the cloud and supported and maintained by the Zedmed Cloud Team. [Services included with Zedmed Cloud.](#)

Zedmed Cloud guides

Learn how to log into Zedmed Cloud and use the navigation and file management options that are part of the Cloud interface.

[First time logging into Zedmed Cloud](#)

Log into Zedmed Cloud and set up DUO Mobile, a two-factor authentication App that is easy and secure to use.

[Navigating the Zedmed Cloud interface](#)

Use the Zedmed Cloud menu bar options, which perform some of the tasks usually managed by Windows.

[Zedmed Cloud file management](#)

Upload files from your local PC to Zedmed Cloud, and manage those files using the cloud folder options.

[Opening TeamViewer](#)

Open TeamViewer so the Zedmed staff can provide remote support and see your screen.

[Change your password](#)

Change your Zedmed Cloud password to a password of your choice using the Zedmed Cloud Password Manager. If you have forgotten your password, please contact Zedmed Support.

Zedmed Cloud request forms

[Add a new user to the Zedmed Cloud](#)

The request will go to the Zedmed Cloud team who will set up a 2FA cloud login and a Zedmed account

[Disable a Zedmed Cloud user.](#)

The request will go to the Zedmed Cloud team who will remove the user's 2FA cloud login and disable their Zedmed account.