

Changing your cloud password

Last Modified on 26/02/2024 11:41 am AEDT

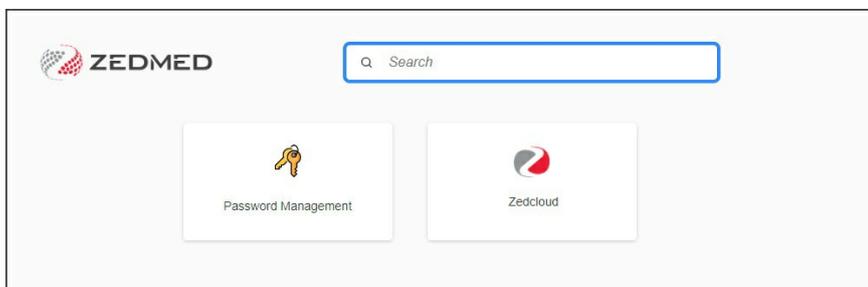
Change your Zedmed Cloud password to a password of your choice using the Zedmed Cloud Password Manager. If you have forgotten your password, please contact Zedmed Support.

To change your password:

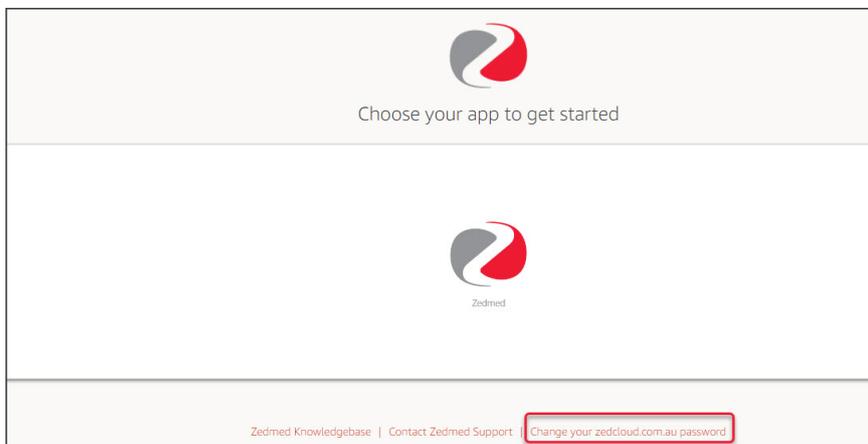
1. Go to the Password Management page.

There are 3 ways to access Password Management:

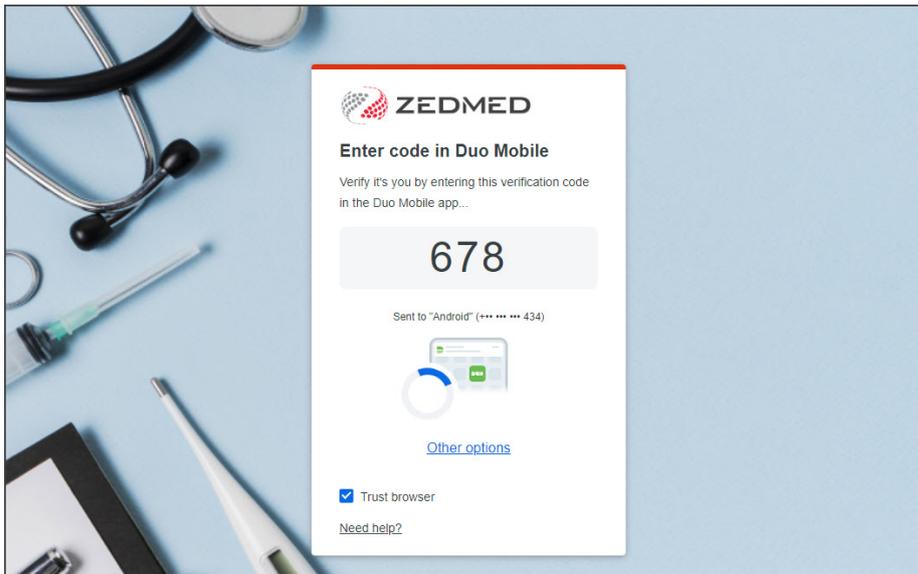
- Enter the URL: <https://myaccount.zedmedcloud.com.au/manage/>
- Select the Password Management tile on the Zedmed Cloud landing page.



- Select the Password Management shortcut on the Appstream page (after you select Zedmed).

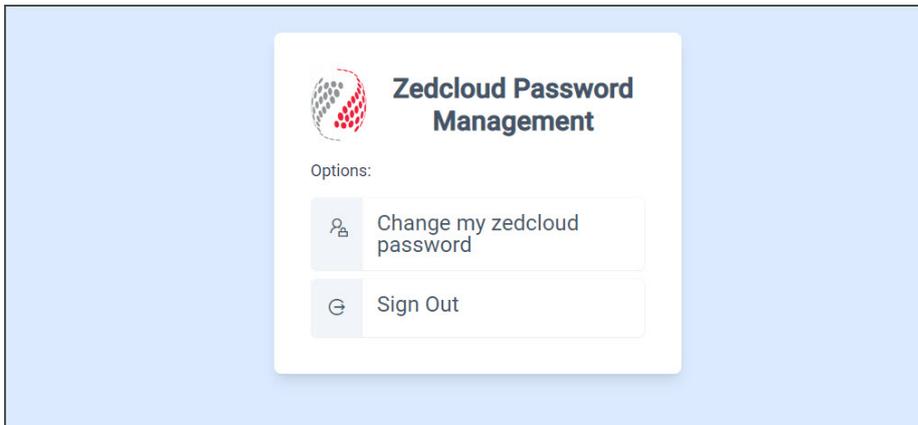


2. A DUO verification screen will show the confirmation code sent to your phone's DUO App.
3. On your phone, enter the 3-digit pin into the DUO App and select **Verify**.

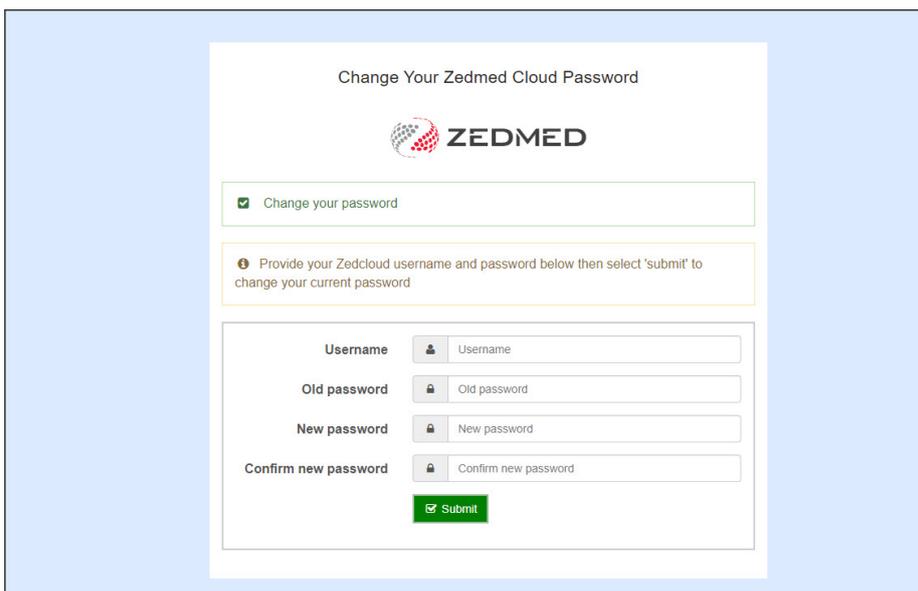


The Password Management page will open in your web browser.

4. Select **Change my Zedmed Cloud password**.



The **Change Your Zedmed Cloud Password** screen will open.



5. Enter your **Username**.

6. Enter your **Old password**.
7. Enter and confirm your new password.

The password must conform to the following constraints:

- 12-character length minimum.
- Not the same as your old password.
- Not the same as your login.
- Cannot have been published in any previous password leak from any site.

8. Select **Submit**.

A confirmation message will display "Your password was changed. You can now close this browser Window."

You can now follow the [Zedmed Cloud login process](#) to access your Zedmed instance.
