

HL SmartForms v35 to v36

Last Modified on 01/05/2024 9:18 am AEST

For clients upgrading from ZedmedHealthLinkFormsSetup.35.10.2.msi to ZedmedHealthLinkFormsSetup.36.1.0.exe or later.

Zedmed HealthLink Forms v36.1.0 introduced an upgradable version of the software. As a one-time-only task, users with version 35.10.2 will need to manually uninstall that version and add back the original configuration file.

Manual upgrade video guide

Your browser does not support HTML5 video.

Step 1 - Confirm you are upgrading from v35.10.2

This upgrade process is only for customers who installed "ZedmedHealthLinkFormsSetup.35.10.2.msi."

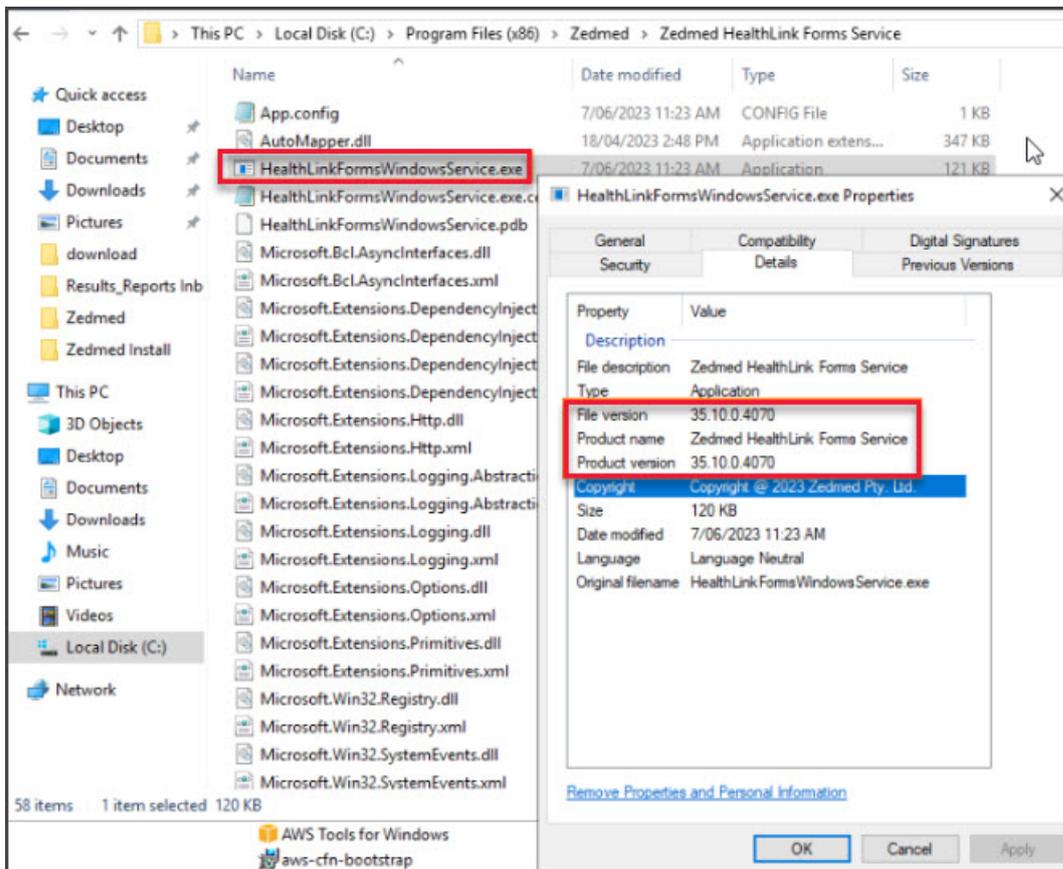
If you are not sure what version was installed:

1. On the Zedmed server, open folder C:\Program Files (x86)\Zedmed\Zedmed HealthLink Forms.
2. Right-click the file **HealthlinkFormsWindowsServices.exe** and select **Properties**.

The Properties dialog will open.

3. Select the **Details** tab.
4. Check the version noted by the **File version** and **Product version**.

If it says version **35.10.2** then you need to follow the process in this guide. Some pilot sites may have variations of v35.x.x, and will also need to follow the process.



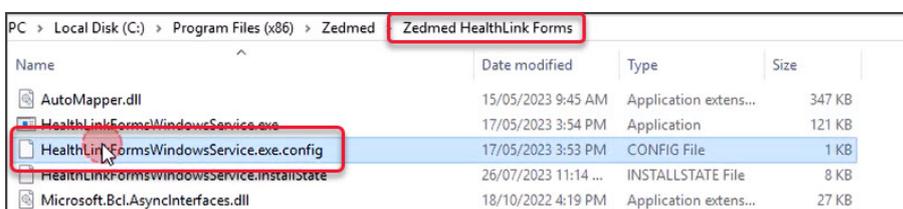
Step 2 - Back up the configuration file

The HealthLink configuration file imported during the original installation must be backed up before you perform the uninstall.

To back up the configuration file:

1. On the Zedmed server, open folder C:\Program Files (x86)\Zedmed\Zedmed HealthLink Forms.
2. Make a copy of the file: **HealthLinkFormsWindowsService.exe.config**.

You can do this by copying and pasting the file to the desktop or a folder in /Zedmed called backup.



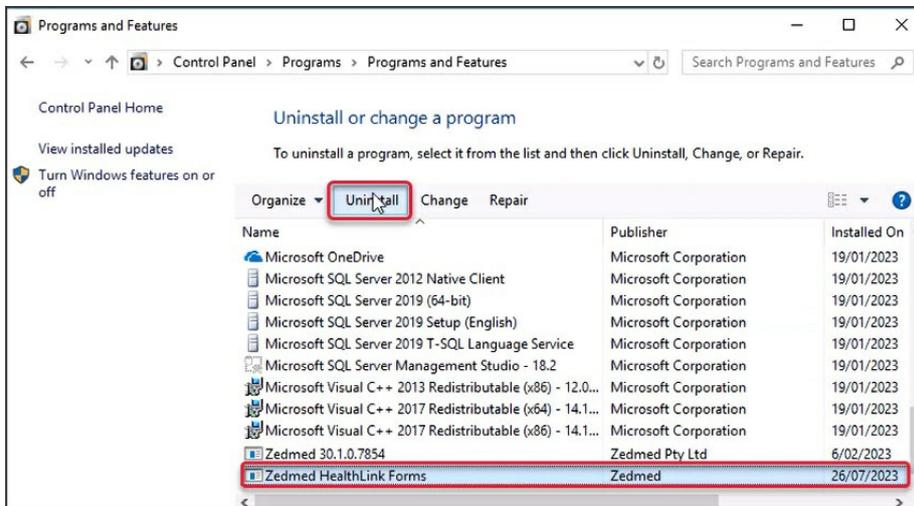
Step 3 - Uninstall Zedmed HealthLink Forms v35.10.2

Before you install a new version of Zedmed HealthLink Forms, you must uninstall **Zedmed HealthLink Forms 35.10.2**.

To perform the uninstall:

1. Open the **Windows Control Panel**.

2. Select **Programs**.
3. Select **Programs and Features**.
4. Locate and select **Zedmed HealthLink Forms**
5. Select **Uninstall**.
6. Select **Yes** to confirm.



The application will uninstall.

Step 4 - Download Zedmed HealthLink Forms

The current version of Zedmed HealthLink Forms will be the upgradeable version, which is downloaded from Zedmed's website.

To download Zedmed HealthLink Forms:

1. Go to the Zedmed website <https://www.zedmed.com.au>.
2. Log in using the **Login** button on the top right.
3. Select the **Client Login Area** folder.
4. Select the **Software** folder.
5. Select the folder with the **Current Zedmed** release.

There you will see ZedmedHealthLinkFormSetup.36.1.0.exe or a later version

6. Select the current version of **Zedmed HealthLink Forms**.

The file will download to your browser's default location.

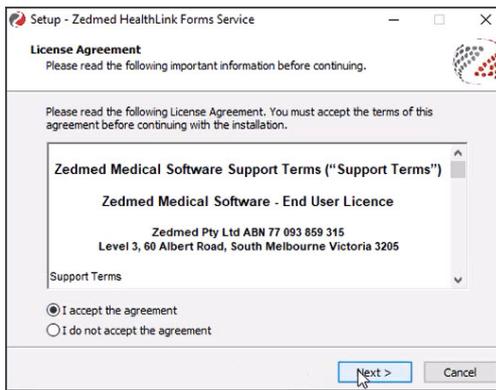
Step 5 - Install Zedmed HealthLink Forms

You can now install the current version of Zedmed HealthLink Forms.

To perform the installation:

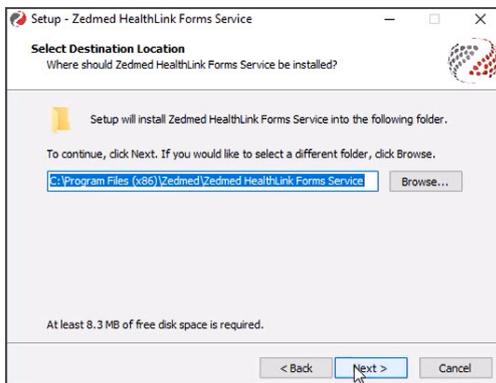
1. Double-click the **ZedmedHealthLinkFormsSetup.36.x.x.exe** file.

The Setup Wizard will open.

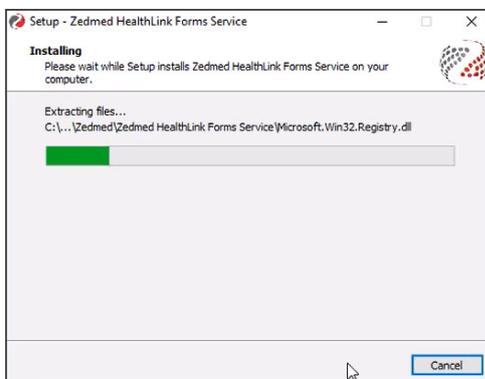


2. Accept the agreement and Select **Next**.

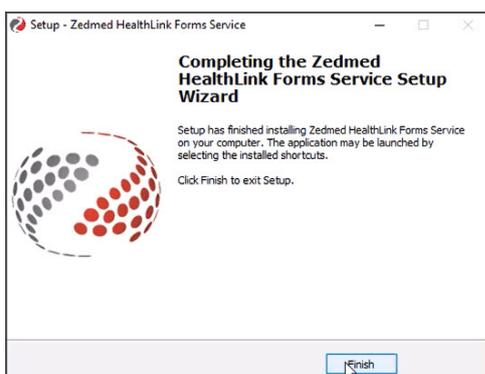
The **Installation Folder** screen will open.



3. Confirm the location and select **Next**.



4. Select **Finish** on the **Complete Installation** screen.



Zedmed HealthLink Forms is now installed.

Note: The Zedmed HealthLink Forms service uses port 9803 by default. If you want to use a different port (or review how the host/IP name is used), read the **advanced section** of the installation guide This will explain how to open and edit the Zedmed HealthLink Forms service configuration file.

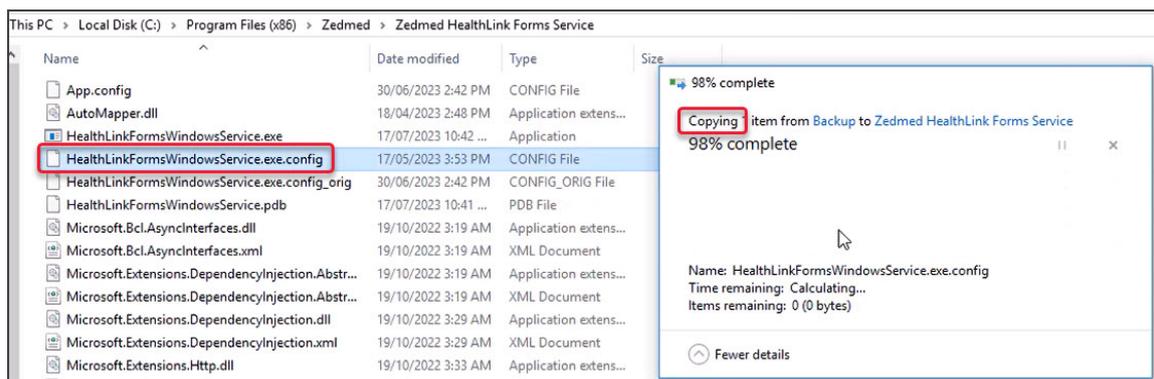
Step 6 - Copy back the configuration file

Once Zedmed HealthLink Forms is installed, copy the backup of the configuration file back into the installation folder.

To copy back the configuration file:

1. On the Zedmed server, open folder C:\Program Files (x86)\Zedmed\Zedmed HealthLink Forms.
2. Rename the new **HealthLinkFormsWindowsService.exe.config** file to **HealthLinkFormsWindowsService.exe.config-ORIG**
3. Copy and paste the **HealthLinkFormsWindowsService.exe.config** file into this folder.

This is the file you backed up in Step 1.



Step 7 - Restart the Zedmed HealthLink Forms service

You now need to restart the Zedmed HealthLink Forms service:

1. Open Windows **Services**.
You can do this by typing services into the Task bar Run/Search field
2. Select the service **Zedmed HealthLink Forms**.
3. Right-click the service and select **Restart**.

Once the service has restarted Zedmed HealthLink forms is ready to use.

