

Cloud printing

Last Modified on 03/06/2024 9:34 am AEST

Zedmed Cloud is a secure environment that is accessed via the internet so the printing steps are different.

To print a document:

1. Use Zedmed's print option.

E.g. Select Right-click > **Print** from **Summary Views** or **Today's Referral** or select the print icon on a letter.

The document will open as a PDF in a new browser tab.

- 2. Select the tab with the PDF.
- 3. Select the PDF's print icon.

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	Test Branch 1 Level 3, 60 Albert Road SOUTH MELBOURNE 3205 Phone: 03 9284 3300 Fax:		•	•

- 4. Check the **Destination** has the correct printer selected.
- 5. Select Print.

Test Branch 1 Levil 3, 6 Aber Read SOUTH NELEQURINE 225	Print	2 sheets of pape
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		Print Cancel

Troubleshooting

If the PDF downloads instead of opening:

1. Select the 3 dots on the top right of your Chrome browser.

- 2. Select Settings.
- 3. Select Privacy and Security > Site settings > Additional content settings > PDF documents.
- 4. Check **Open PDFs** in Chrome is selected.

0	Settings	Q Search settings
+	You and Google	← PDF documents
Ê	Autofill and passwords	Sites sometimes publish PDFs, like documents, contracts and forms
•	Privacy and security	Default behaviour
Ø	Performance	Sites automatically follow this setting when you visit them
۲	Appearance	O 🔮 Download PDFs
Q	Search engine	Open PDFs in Chrome
	Default browser	
Ċ	On start-up	

If you get the error Message: 'Appstream page could not be found' when trying to print.

This can be caused by the web browser (Chrome) having the Adobe browser extension installed.

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No w	eb page was found for the web address:
https	//9e2b901dc94dd8c41b89aece05884923.amazonappstream.com/streaming/1
-	

To resolve the error:

- 1. Select the jigsaw icon to open.
- 2. Select Manage Extensions.
- 3. Disable the Adobe extension using the switch.

If this does not fix the problem, try disabling other extensions. You can also check if the error occurs on a different browser.

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