

Logging in using AppStream

Version: 1.00 | Last Modified on 02/10/2025 2:30 pm AEST

This guide is for Zedmed customers who use the local Amazon Appstream client to log into Zedmed Cloud.

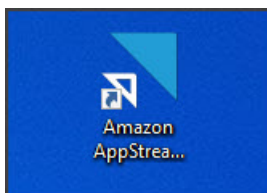
If you use a web browser to access Zedmed, refer to the [Zedmed Cloud](#) guide login guide.

New Zedmed Cloud users will need:

- Their Zedmed Cloud username and password.
- DUO [2FA setup](#) on their phone.

To log in using AppStream:

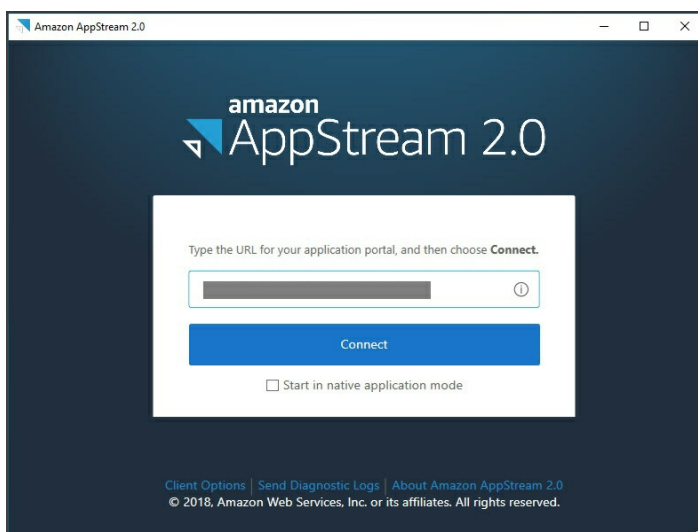
1. Open the AppStream Client.



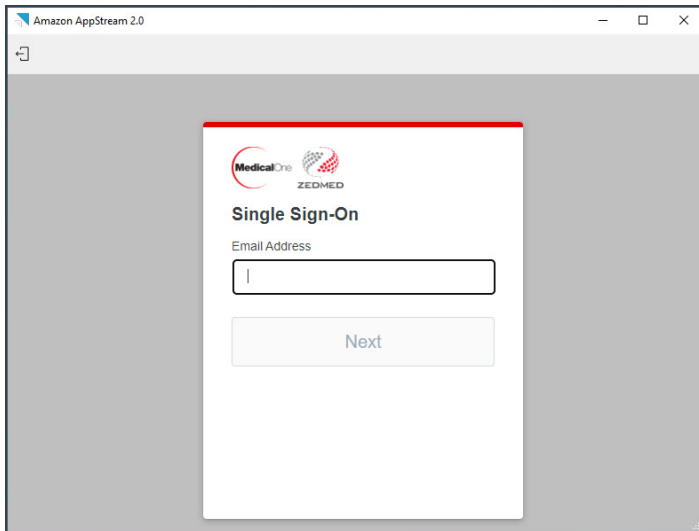
The Amazon AppStream 2.0 login will open.

The client will be preconfigured with your Zedmed Cloud environment.

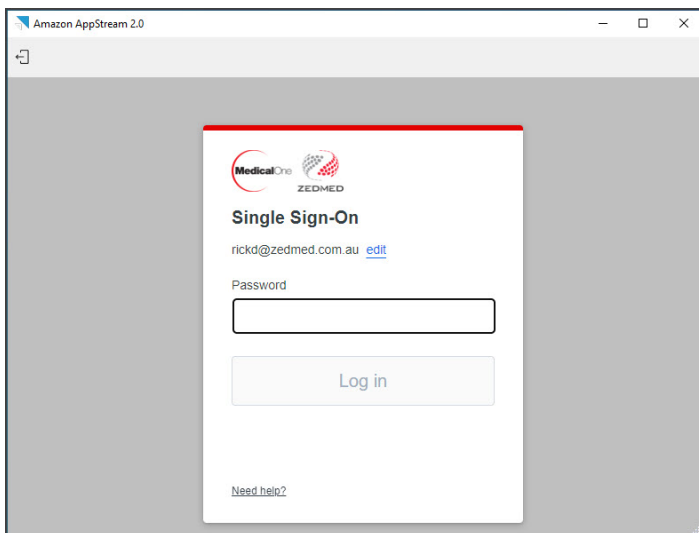
2. Select **Connect**.



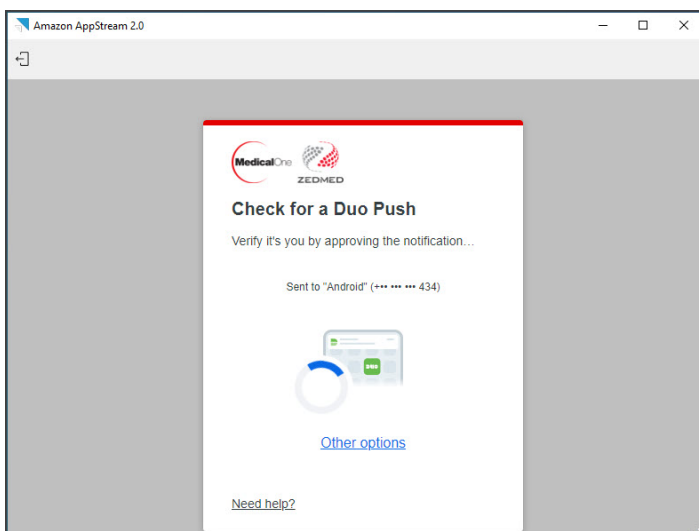
3. Enter your Zedmed Cloud username.



4. Enter you Zedmed Cloud password.

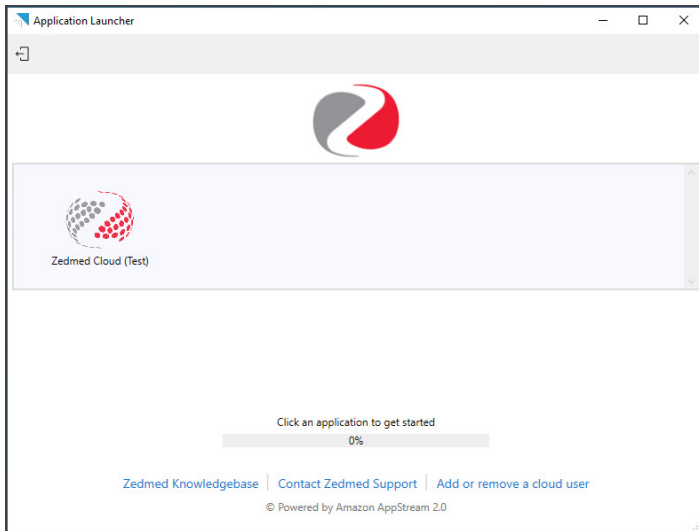


5. Respond **Yes** to the DUO 2FA push notification on your phone.



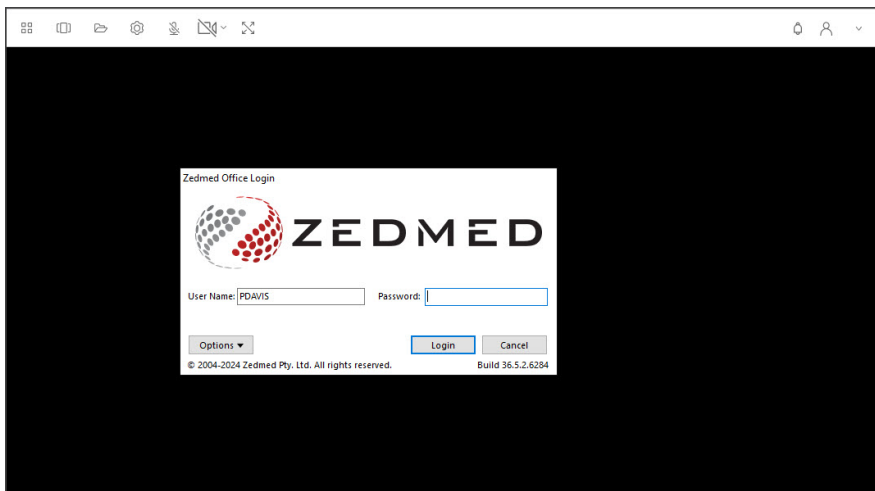
The Zedmed Cloud **Application Launcher** will open.

6. Select your Zedmed Cloud environment.



Your Zedmed Session will now initialise and open in the AppStream Client.

This client uses the **Classic Cloud Portal** menu.



7. Log into Zedmed.