

Cloud file downloads

Last Modified on 26/02/2024 11:32 am AEDT

Zedmed Cloud allows you to save or export a file to the temporary folder in Zedmed Cloud's My Files and then download that file to your local computer.

Appstream & Classic UI file download



Step 1 - Save the file to Temporary Files

To save the file:

1. Locate the file you want to download.

For example, run the report or locate the document in Summary Views.

2. Export or save the file.

Examples:

- **Export** a report.
- **Right-click** > **Export** a document in Summary Views.
- **File** > **Save as** a file opened in LibreOffice.

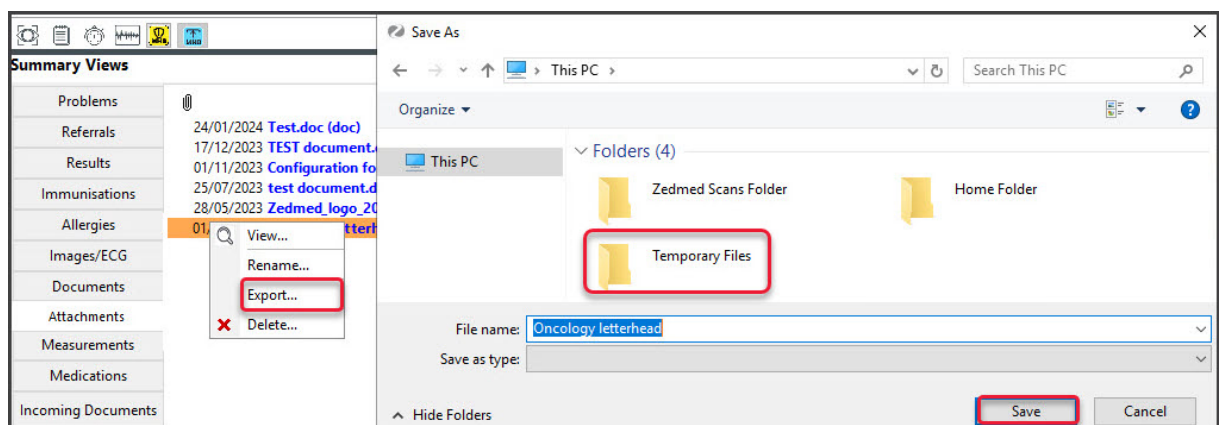
The **Save as** Windows screen will open.

3. Open the **Temporary Files** folder.

If you had previously opened **Zedmed Scans Folder** or **Home Folder**, you will need to browse to this folder.

4. Select **Save**.

The file will be saved to **Temporary Files**.



Step 2 - Download the file to the local computer

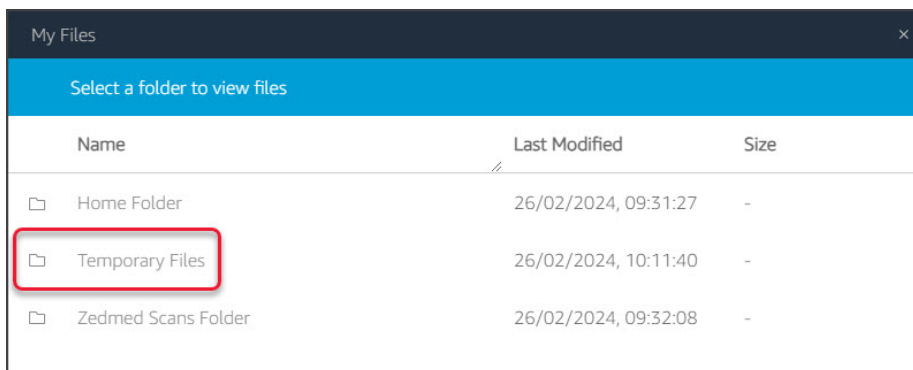
To download the file:

1. Select the **My Files** icon on the Zedmed Cloud menu.

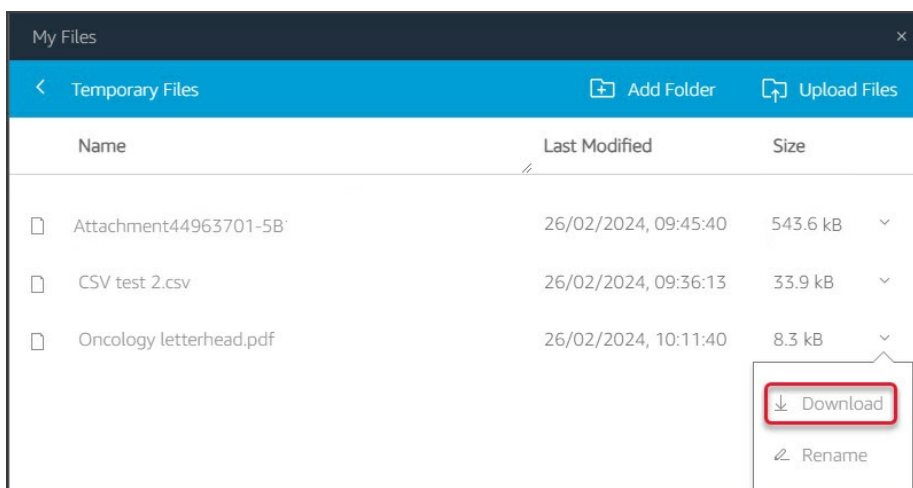


The **My Files** screen will open and show 3 folders.

2. Select the **Temporary Files** folder.



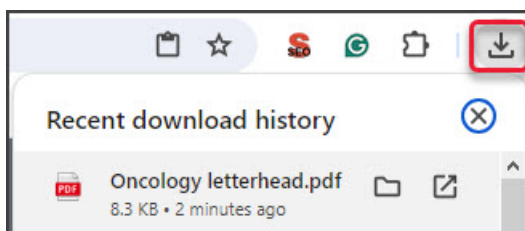
3. To the right of the file you want to download, select the icon then select **Download**.



4. The file will download to your local computer.

How the file downloads and where it is saved to will depend on your web browser.

In Chrome, the file can be opened via the Downloads icon.



New UI file download

Step 1 - Save the file to Temporary Files

To save the file:

1. Locate the file you want to download.

For example, run the report or locate the document in Summary Views.

2. Export or save the file.

Examples:

- **Export** a report.
- **Right-click** > **Export** a document in Summary Views.
- **File** > **Save as** a file opened in Libra Office.

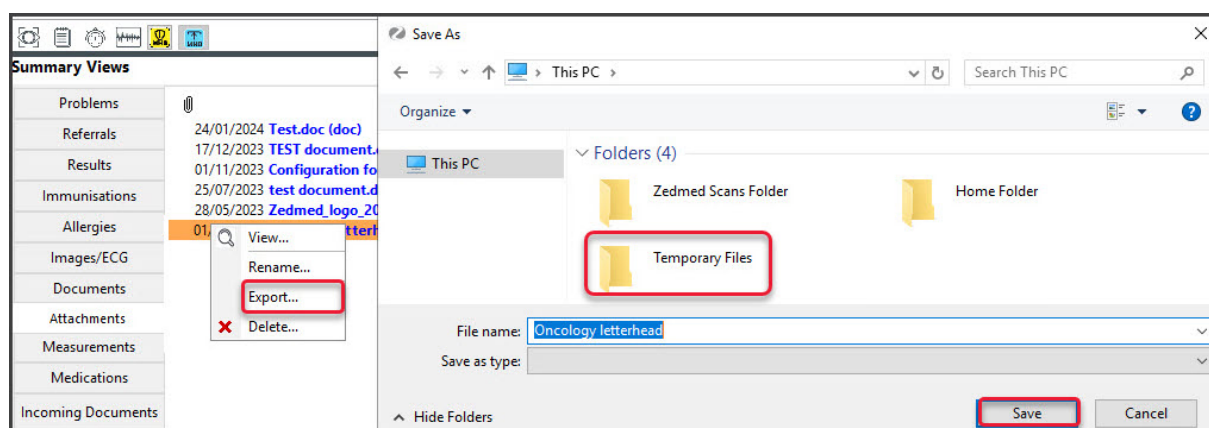
The **Save as** Windows screen will open.

3. Open the **Temporary Files** folder.

If you had previously opened **Zedmed Scans Folder** or **Home Folder**, you will need to browse to this folder.

4. Select **Save**.

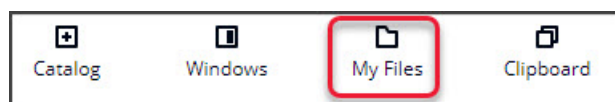
The file will be saved to **Temporary Files**.



Step 2 - Download the file to the local computer

To download the file:

1. Select the **My Files** icon on the Zedmed Cloud menu.

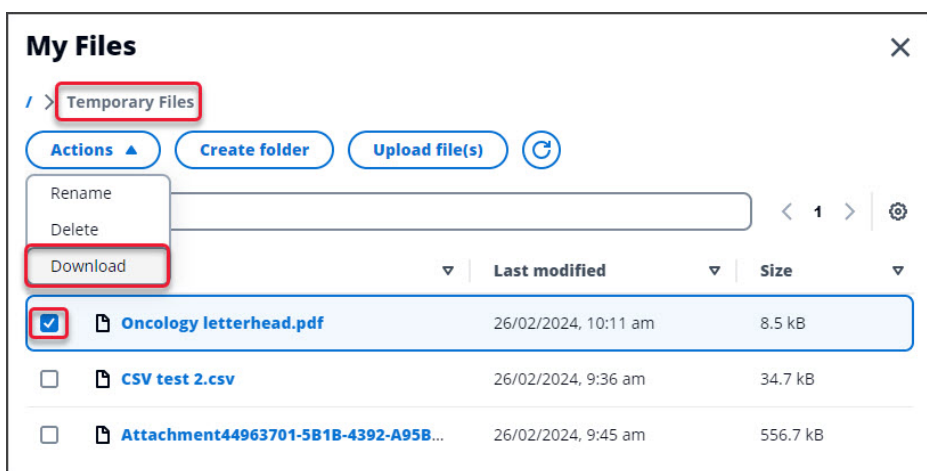


The **My Files** screen will open and show 3 folders.

2. Select the **Temporary Files** folder.



3. Tick the box next to the file you want to download.
4. Select **Actions** > **Download**.



5. The file will download to your local computer.

How the file downloads and where it is saved to will depend on your web browser.

In Chrome, the file can be opened via the Downloads icon.

