

ReturnToWorkSA

Last Modified on 23/05/2024 2:17 pm AEST

Zedmed supports the ReturnToWork SA Electronic Work Capacity Certificate (eWCC), which makes it easy for doctors to certify patient capacity and prescribe treatment. This guide explains how RTWSA is implemented by a practice.

Practitioners will use the RTWA clinical guide.

Note: In May 2024, the RTWSA updated the access point for **Capacity Certificates (**eWCC) to HealthLink Smartforms. The service and application are the same and still hosted by Telstra Health.

Connecting with care specialists, Allied Health Providers an R Specialists & Referrals Refer to Private Sp	nd GPs acialist		1800 125 036 (AUS helpdesk@healthlini	Contact Us		
-This is the AU UAT Environment-	SA -Louise Jo	ork Capac	ity Certificate			
Create Subs	VCC equent WCC	>				✔ Create New WCC
Submission Date	Injury Date	Injury Caused	Clinical Diagnosis	Employer Name	Claim Number	South Characteristics
16/03/2023	21/03/2022	test	Teer	Advanced Cylinder T	Danuta undat	Create Subsequent WCC
28/03/2022	21/03/2022	test	test	Advanced Cylinder T	Danuta	Create Subsequent WCC
28/03/2022	21/03/2022	test	test	Advanced Cylinder T	unknown	Create Subsequent WCC

Requirements

To access HealthLink Smart forms, you need to be a HealthLink customer with the Zedmed SmartForms integration installed.

If you are not a HealthLink customer:

1. Contact HealthLink to sign up as a GP for SmartForms.

The 'ReturnToWorkSA Work Capacity Certificate' should be available by default for all SA customers.

- 2. Check you are running Zedmed v35.10.2 or later.
- 3. Install the HealthLink Client

The Practice Manager should call HealthLink Support on 1800 125 036 to arrange for the HealthLink client installation.

4. Install Zedmed's SmartForms integrations.

To learn more, see the detailed Zedmed SmartForms install guide.

Note: HealthLink customers can also access SmartForms directly via the HealthLink portal, but you will need to

sign in each time and the forms will not be populated with patient and clinical information from Zedmed.

How do I access Return to Work SA via SmartForms?

There is very little change to how you access RTWA eWCC from the previous method to the new Smartform method of opening the Return to Work SA eWCC platform.



To open an RTWSA via Smartforms:

- 1. Open the patient's record in Clinical.
- 2. Select the Quick Documents icon above Summary Views.

\odot		Ó 🛲 🕱 🔝		-		
Sum Patient Dr		Patient Drug Sheets	+			
Doc	Doc New Letter			dications		Incoming
Pro		My Health Record Summaries	+	ons	All	ergies I
С	HL	HealthLink Forms (Document)		Sort	By:	Problem

3. Select HealthLink Forms (Document).

HealthLink SmartForms will open in your web browser.

4. Select ReturnToWorkSA Work Capacity Certificate.

Important: The **ReturnToWorkSA** form should automatically appear for all SA HealthLink customers. If it is not visible, call HealthLink Support on 1800 125 036 and ask for the form to be made accessible.

		1800 125 036 (AUS) helpdesk@healthlink.net						
Specialists, Allied Health Providers and GPs								
Specialists & Referrals Refer to Priva	te Specialist							
General Services								
This is the AU UAT Environment	ReturnTo	WorkSA Work Capacity Certificate						
Referred Services								
Eastern Health Monash Health Vendor Validation Tool	EMR API Transpor	I Test App t for NSW						
© 2024 Healthlink Group Limited	Knowledge Base	Privacy Policy Security Terms of Use						

The ReturnToWork SA portal will open.

5. Select Create New WCC.

lay 19, 1967 reate New V	7 WCC				ſ	Create New WCC
reate Subse			Clinical Diannocie	Employer Name	Claim Number	
16/03/2023	21/03/2022	test	test	Advanced Cylinder T	Danuta1	Create Subsequent WCC
8/03/2022	21/03/2022	test	test	Advanced Cylinder T	Danuta - updat	Create Subsequent WCC
8/03/2022	21/03/2022	test	test	Advanced Cylinder T	Danuta	Create Subsequent WCC
8/03/2022	21/03/2022	test	test	Advanced Cylinder T	unknown	Create Subsequent WCC
nowing 1 to 4 of 4	entries				First Previous	1 Next Last

6. Follow the steps in the Return To Work SA eWCC guide.