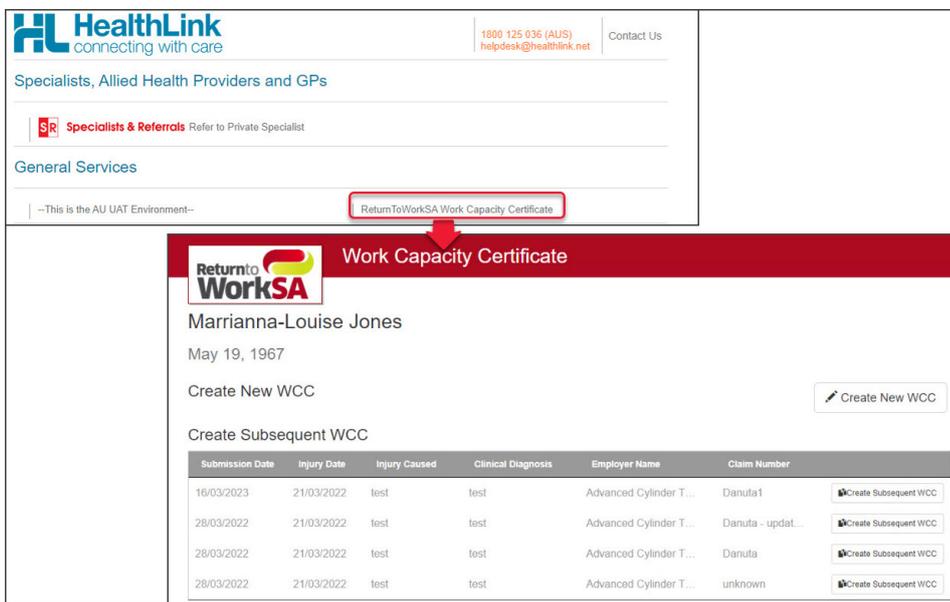# ReturnToWorkSA

Last Modified on 23/05/2024 2:17 pm AEST

Zedmed supports the ReturnToWork SA Electronic Work Capacity Certificate (eWCC), which makes it easy for doctors to certify patient capacity and prescribe treatment. This guide explains how RTWSA is implemented by a practice.

Practitioners will use the RTWA clinical guide.

Note: In May 2024, the RTWSA updated the access point for **Capacity Certificates (**eWCC) to HealthLink Smartforms. The service and application are the same and still hosted by Telstra Health.

Requirements

To access HealthLink Smart forms, you need to be a HealthLink customer with the Zedmed SmartForms integration installed.

If you are not a HealthLink customer:

1. Contact HealthLink to sign up as a GP for SmartForms.

   The 'ReturnToWorkSA Work Capacity Certificate' should be available by default for all SA customers.
2. Check you are running Zedmed v35.10.2 or later.
3. Install the HealthLink Client

   The Practice Manager should call HealthLink Support on 1800 125 036 to arrange for the HealthLink client installation.
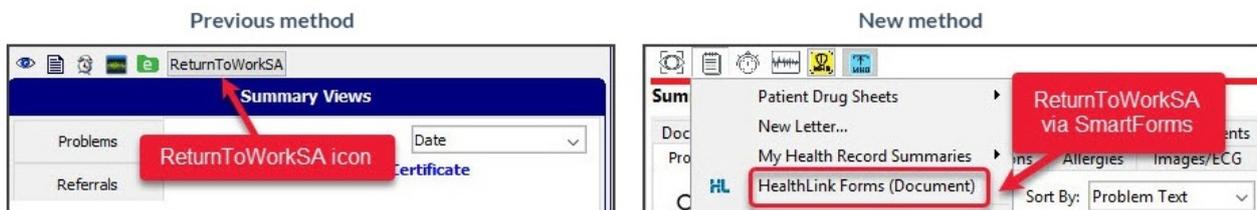4. Install Zedmed's SmartForms integrations.

   To learn more, see the detailed Zedmed SmartForms install guide.

Note: HealthLink customers can also access SmartForms directly via the HealthLink portal, but you will need to

sign in each time and the forms will not be populated with patient and clinical information from Zedmed.

How do I access Return to Work SA via SmartForms?

There is very little change to how you access RTWA eWCC from the previous method to the new Smartform method of opening the Return to Work SA eWCC platform.
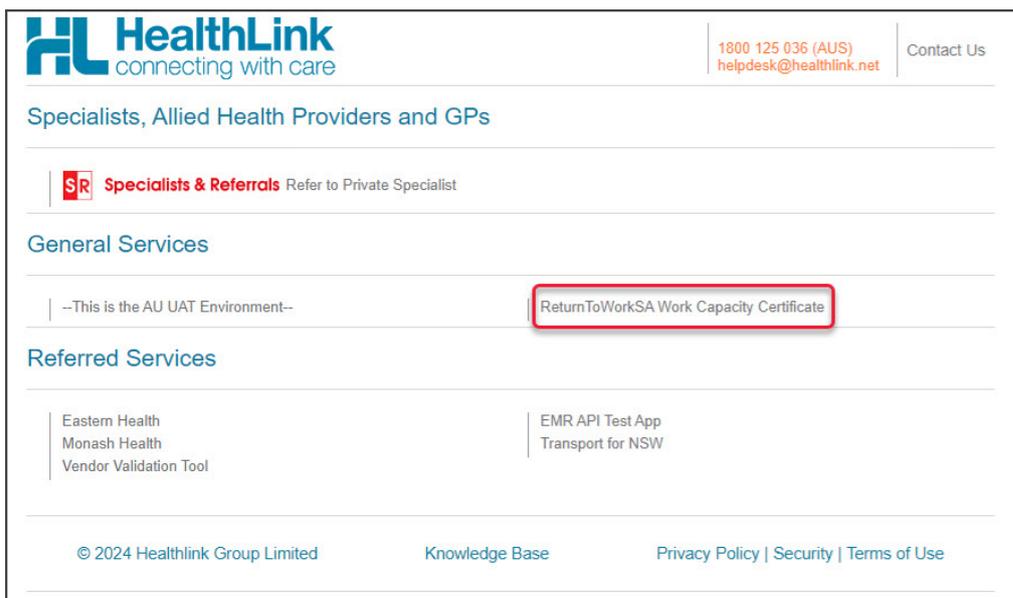

To open an RTWSA via Smartforms:

1. Open the patient's record in Clinical.
2. Select the **Quick Documents** icon above **Summary Views**.

3. Select **HealthLink Forms (Document)**.

   HealthLink SmartForms will open in your web browser.
4. Select **ReturnToWorkSA Work Capacity Certificate**.

   Important: The **ReturnToWorkSA** form should automatically appear for all SA HealthLink customers. If it is not visible, call HealthLink Support on 1800 125 036 and ask for the form to be made accessible.

The **ReturnToWork SA** portal will open.
5. Select **Create New WCC**.

Work Capacity Certificate

Return to WorkSA

Marrianna-Louise Jones

May 19, 1967

Create New WCC

✎ Create New WCC

Create Subsequent WCC

Submission Date	Injury Date	Injury Caused	Clinical Diagnosis	Employer Name	Claim Number	
16/03/2023	21/03/2022	test	test	Advanced Cylinder T…	Danuta1	Create Subsequent WCC
28/03/2022	21/03/2022	test	test	Advanced Cylinder T…	Danuta - updat…	Create Subsequent WCC
28/03/2022	21/03/2022	test	test	Advanced Cylinder T…	Danuta	Create Subsequent WCC
28/03/2022	21/03/2022	test	test	Advanced Cylinder T…	unknown	Create Subsequent WCC

Showing 1 to 4 of 4 entries   First   Previous   [1]   Next   Last

Finish Draft WCC

No drafts for this patient

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6. Follow the steps in the Return To Work SA eWCC guide.