

Zedmed v36.6.8

Last Modified on 01/05/2024 12:23 pm AEST

Upgrading to this version will provide the following updates.

IMPORTANT: This upgrade will update your eRx certificate and change the communication endpoint from HTTP to HTTPS.

This update is required because the erx.com.au :8830337559 certificate is <u>expiring on 25 June 2024</u> and the eRx Adapter must be updated to ensure continued operation of the eRx service. HTTPS will use a different port and the eRx web address will change to HTTPS. If you use a firewall with port/internet restrictions, you may need to open a new port to support the new endpoint.

NEW Referrals Expiring Report

This report allows the practice to see expiring referrals by Date, Practitioner and Appointment Type and send SMS notifications to patients regarding their referrals. Learn more.

NEW Billed status in the Appointment Book

A \$ icon (see screenshot) will now appear in the Appointment Book next to patients who have been billed. The billed icon is part of the following sequence of status icons: File Pulled > Attended > Billed.



NEW ATSI status in Clinical

The ATSI status in the patient's record is now reflected in Clinical with icons.

Open Patient Open Family	Open Patient Open Family Clos			
Jones, Ms Marrianna-Louise 🔳	Jones, Ms Marrianna-Louise 🧧			
Coble, Mr Bartholomew	Jones, Ms Marrianna-Louise			

NEW Drugs Module without MIMS

Zedmed's Dugs module can now be used to create prescriptions without MIMS.

ΑΡΙ	ZED-9284	Move Office interface endpoints from HI service into Zedmed API for Jayex Office interface endpoints have been migrated from the old HI service into the Zedmed API for Jayex.
ΑΡΙ	ZED-9230	Created Jayex rest API endpoints in Zedmed API (This update applies to Jayex kiosk customers). Jayex API has been moved from HI Service into Zedmed API (by default the port number is 9821). In the CRS_App_Server.ini is still required for the Jayex integration to work - please note that the config: [OfficeHIService] RunRestService=Yes
System	ZED-9336	Further enhancements to Zedmed's internal process logging Added more targeted logging surrounding the clinical service hang issue. Made a change to MIMS initialisation that may fix the hanging issue and changed the MIMS config use of database connections.
System	ZED-9294	Enhanced Zedmed's logging functionality Improved the options available to log Zedmed's internal processes when troubleshooting problems. This improved logging level can only be manually enabled and disabled by Zedmed on the practice installation once the practice provides access. Changing logging levels requires a restart of the Zedmed service.

Office	ZED-9195	Add the eRx certificate updater to the Zedmed upgrader which changes the communication endpoint from HTTP to HTTPS This update is required because the erx.com.au :8830337559 certificate is expiring on 25 June 2024 and the eRx Adapter must be updated to ensure continued operation of the eRx service. HTTPS will use a different port and the eRx web address will change to HTTPS. If you use a firewall with port/internet restrictions, you may need to open a new port to support the new endpoint.
Office	ZED-9256	Fixed performance issues and missing QR codes for printed electronic prescriptions Replaced the application used for QR Code Generation to improve the performance and resolve a missing QR code issue when printing paper prescriptions with eRX enabled.
Office	ZED-8859	Create a new report "Referrals Expiring Report" A new report is available in Office to show patients with upcoming appointments for which their referral letter has expired. The Referrals Expiring Report can be found in Management > Reports.
Office	ZED-8899	Add a Billed symbol to the appointments screen once a patient has paid/been billed Zedmed Office now displays a billed icon on the appointment screen after a patient has been admitted and billed.
Office	ZED-8940	On Patient Details Other Contacts set default phone number to Mobile Next of Kin and Emergency Contacts now default to Mobile Phone rather than Home Phone in Patient Details.
Office	ZED-8952	Dr Name merge field not working in SMS reminders when a title is not specified Scheduled Appointment Confirmation, Reminder and Recall messages that include the Doctor Name merge field now correctly include the Doctor's Name for a doctor who does not have a Title specified.
Clinical	ZED-9343	Fixed an eScript Error that occured if a drug had an AMT-MPP code but no AMT-TPP code. The drugs known to have this issue are: Gabapentin 100mg Oral Capsule 100mg [100] & Tamsulosin hydrochloride 400mcg Modified Release Tablet 400mcg [30].
Clinical	ZED-8836	Prevent failure to load HealthLink forms when one of the HL7 files cannot be loaded Issue that caused failure while loading HealthLink Forms if an HL7 file is corrupted has been fixed. Now forms will be loaded even if a corrupted file was detected. Corrupted files or data parts will be skipped.
Clinical	ZED-9128	Fixed an issue causing MHR upload failures Fixed the issue that caused the MyHealth Record upload process to fail when marking jobs as ready to be sent.
Clinical	ZED-8870	Zedmed API issue - An Invalid Connection String Argument The issue that caused the "An Invalid connection string argument" error during the MIMS update check or when prescribing electronically has been resolved.
Clinical	ZED-8872	Validate Email and mobile data entered into the Address book Zedmed Clinical now validates the email and mobile phone fields when creating or editing a contact in address book. The email entered must conform to "user@hostname" pattern, whereas mobile phones must be 10-digits long (without spaces), or up to 12-digits long (with spaces) and begin with "04".
Clinical	ZED-8855	Disabling use of MIMS as a database does not allow to use Drugs Module Added the ability to use the prescribing module in clinical without having MIMS installed. Un-check the "Use MIMS for Medication Database" option in the Drugs tab of Global Options Note that only recipe drugs will be available to prescribe.
Clinical	ZED-8894	Save column order not working in My Options Zedmed Clinical medications dialog will now remember user-specified grid column order and widths on the "Existing Drugs" tab page.
Clinical	ZED-8897	Add ATSI status to the patient demographics A patient's ATSI status is now displayed graphically in the Patient Details screen within Clinical.
Clinical	ZED-8908	Change the pregnancy shortcut key from ctrl-B to something else that is available The keyboard shortcut to open Encounter > Pregnancy module has changed from Ctrl-B to Ctrl-Alt-B.

Clinical	ZED-8910	Current/Resolved problems move arrow not enabled when moving to next item Fixed issue that required an extra click away from the list to re-enable the arrow to move problems from Current to Resolved or vice versa.
Clinical	ZED-8912	Uncheck authority if private is selected as PBS Status in Prescription Script details When prescribing a Drug with a PBS Status that requires an Authority, if the status is changed to Private, the Authority checkbox is now automatically cleared
Clinical	ZED-8944	Global options Max file upload size text box is incorrectly displayed on all tabs A cosmetic issue has been fixed on Clinical global options dialog where the max file upload size edit field would continue to display on all tab sheets.
Clinical	ZED-8953	Letter Writer - Insert > Today's Notes inserts the text with incorrect formatting When "Todays Notes" are inserted from the Letter Writer in Clinical the notes no longer contain additional blank lines.
Clinical	ZED-8980	Fix buttons displayed on allergies message box question When changes to a patient allergy are about to be inadvertently lost, the confirmation message box now displays Yes and No buttons rather than Yes and Ok buttons.

Zedmed v36.5

Upgrading to this version will provide the following features and updates.

To assist with the adoption of these new features, see the Zedmed v36.5.2 checklist.

NEW Electronic signatures

Electronic signatures can now be added to letters and referrals by applying the 'signature image' merge field. Simply save the practitioner's signature as an image file and upload it to their profile. Learn more.

NEW Secure Send

Secure Send is a feature that uses email or ZedSMS to send invoices, documents and referrals (including radiology and pathology referrals) to the patient or payer using a link to a secure download. Learn more. To enable Secure Send, submit a request form.

NEW Automatic recall reminders

SMS recall reminders can now be scheduled to go out automatically using the same process as scheduled appointment reminders in Zedmed's SMS Configuration console. Learn more.

NEW MyMedicare support

MyMedicare is a voluntary patient incentive scheme designed to formalise the relationship between patients and their practitioners. This update supports MyMedicare bulk billing incentive items, and the ability to record and display a patient's MyMedicare registration status in Zedmed. Learn more.

Office	ZED-8766	Resolved Error: Cannot Reconcile Patient - Duplicate Message_ID Fixed an error that could occur when performing a provisional patient merge. This error would occur when the patient already exists in Zedmed and replies to an SMS before the patient reconciliation occured.
Office	ZED-8767	Resolved an Error that appeared when adding a patient to an appointment from the waiting list. Fix an error that occurred when adding a patient to an appointment using the cancellation waiting list - if an SMS reminder had already been sent for the existing appointment.
Office	ZED-7765	Resolved Error Code 400 when creating a Doctors App QR Code. Fixed an error that could occur when creating a Doctors App QR code in Zedmed. The code is scanned by a user to enable to app on their device.

Office	ZED-8794	New Medicare Plus Incentive items A notification will advise if New Medicare Plus Incentive scheme items are available to the patient during billing. This includes the new MyMedicare incentives. Medicare Plus Incentive Items The following billed items qualify for Medicare Plus Incentive items. Click 'Add Items' to automatically add the ticked items to this invoice. Incentive Items Description 10990(25/10/2023) 23 for service item of Group A1 of Category 1 Add Items Don't Add					
Clinical	ZED-8978	Fixed the Results Inbox sort order The Results Inbox now sorts the results correctly when sorting by the Result Reported Date when you use Get all Results for a Patient button. The Result Reported Date is the date of collection/testing					
Clinical	ZED-8589	New Radiology referral template: iMed Radiology Imaging Specialist The Radiology-MedReferralSpecialist request form is now available as a Radiology Form in Clinical.					
Clinical	ZED-8881	New Radiology report template: iMED Radiology - Myocardial perfusion imaging request The report template RadiologyI-MedMyocardialPerfusionImaging is now available in Clinical.					
Clinical	ZED-8702	The red lines in Zedmed's modern UI option can be changed to grey Added the ability to change the red lines separating each section in the Clinical UI to grey lines. This is changed in Clinical Tools > My Options > General tab under Line Colour: Red/Grey. Show Last 10 Consultations v in History View Default Template Document Template Ref Letter - Standard Clear View View View View View View View View					
Clinical	ZED-8728	Removed Measurements from the Clinical document writer's Details Merge fields Removed the outdated "Measurements" merge field from the Clinical document writer's template tools. The "Measures" merge field should be used going forward.					

		AIR Update - New mandatory field: Vaccine Type (<u>Regulatory compliance update</u>) Added a new field mandatory field called Vaccine Type that will be required for government compliance in March 2024, and expanded the Route option descriptions.
		Immunisation ×
		Doctor Branch: Albany Road Clinic V Not Given Here
		Name Rellin David
		Immunisation Details Brand/Vaccine: Manual
		Include non-AIR vaccinations
Clinical	ZED-8802	Date Given: 10/01/2024
		Dose: School ID: Required only if immunisation administered at a school
		Batch Number: Store Batch No. (available from the ACARA Australian Schools List)
		Site: Route:Intramuscular Subcutaneous Oral Intradermal
		Vaccine Type: Antenatal NIP or Commonwealth Private State Program
		Comment:
		Add Recall
		Send directly to pharmacy option for electronic prescriptions (Regulatory compliance update) On the Electronic Prescriptions screen, there is now a "Send directly to Pharmacy" checkbox with a reasons drop-down. This option will print out a QR code (token) for the prescription that can be faxed or scanned then emailed directly to the pharmacy. This is for compliance with state and territory legislation that prevents prescriptions from being given to patients for specific controlled substances.
		Electronic Prescription Dr Philip Davis RACGP Notes for pharmacist (staged supply, special approval, specific condition, etc).
		Branch 1 Vote: may be visible to patient. Vote: may be visible to patient. Vote: Note: Not
		SOUTH MELBOURNE 2005 Prisorber Number: 03 9284 3300
		Patient's Nome Mc Martanna-Louise Jones Patient's Mediare 2580398741 Address 6 Jones PI GOWR0E 2904 Pharmaceutical benefits entitlement number
		Date of Birth 19/05/1967 PES Safty Net Concessional or dependant Clinical Indication Date 03/01/2024 holder Net card holder
Clinical	ZED-8781	PES RPES PRIMIT PRES PRIMIT PRES PRIMIT PRES PRIMIT PRES PRIMIT PRES PRIMIT PRES PRIMIT PREV PRIMIT
		Rosuvastatin Smg Coated Tablet Smg [30]
		PUFF Qty: 1*30 5 repeats
		Electronic Prescribing Token delivery
		● SMS 0406991730 ○ Email
		O No Electronic Token
		Print Paper Token
		Dipload script to Active Script List
		The option above will prevent the patient from receiving the token. It is intended that the paper token
		[] _g printed and provided directly to the pharmacy. This is due to a requirement in individual state and territory legislation that presents prescriptions from
		being handed over to the patient for specific controlled substances.
		Prescribe Electronically Cancel

Clinical	ZED-8840	Dosage information is now mandatory for all prescriptions (Regulatory compliance update) Prescribing now requires dosage information in the Dosage Full Text field. This is a compliance update for electronic prescribing that has been applied to all scripts.
OLA	ZED-8650 ZED-8649	New Practitioner ID option as an alternative identifier for Online Appointments. Zedmed can generate a Practitioner ID so a doctor can be set up for Online Appointments. This is ideal for treating doctors without an HPI-I. The Practitioner ID is assigned in the doctor Details screen, along with the Available Online setting for OLA.
OLA	ZED-8654	Patients must now choose an appointment type in Online Appointments Online Appointments no longer has a default appointment type. Patients must select an appointment type to create a booking, ensuring they book for the intended appointment type. This prevents patients from booking the incorrect appointment type and allows you to only give new patients a new patient appointment type. What type of appointment are you booking today? Std Consultation Review Consultation

Zedmed v36.3.4

Upgrading to this version will provide the following updates.

Clinical	ZED-8867	Resolved Error: Item not found when closing a patient file in Zedmed Clinical. This error occured when opening a patient in Clinical from Office, if Clinical had not been shut closed properly.				
Clinical	ZED-8886	Resolved Error: List Index (1) out of bounds. This error also occured when opening a patient in Clinical from Office, if Clinical had not been shut closed properly.				
Clinical	ZED-8865	Resolved Error: Unsatisfied constructor on type: MyHealthRecord.Conversion.TMhrDocumentView. The error occurs when trying to view a result that has been added to the summary view from My Health Record.				
Upgrader	ZED-8882	Resolved Issue with Zedmed Upgrade file v36.3.3 The error prevented some users from upgrading.				

Zedmed v36.3.3

NEW HealthShare integration

The Clinical Address Book is now integrated with HealthShare so practitioners have access to Australia's most used Specialist and Allied Health directory for letters and referrals. This feature requires internet access. Learn more in our HealthShare guide.

NEW Intramail search

There is now a search option in Office and Clinical Intramail so you can search your inbox and sent items for mail using the sender's name, subject, date range or a linked patient. Learn more in our Intramail guide.

NEW Editor for Office templates

For customers who do not have Microsoft Word, we have added a Zedmed RTF editor so you can create custom Office templates. This is useful for on-premise customers moving to Zedmed Cloud. Learn more in our new Office templates guide.

NEW Banking Report enhancements

10 updates to Zedmed's banking reports to improve clarity and consistency.

Office	ZED-8409	Support has been removed for 3rd party SMS providers Support for "SMS Everyone", "Inspirus" and "Other"(generic) SMS providers has been removed. ZedSMS replaces these providers for the sending of SMS messages from Zedmed.
Office	ZED- 8832	ZedSMS performance updated The ZedSMS SendPoint was updated to improve the send and receive speed of SMS messages.
Office	ZED-8466	ZedSMS Purchase Link updated Updated link to purchase credits for ZedSMS due to the change in supported providers. It now points to the ZedSMS Message Centre.

		Banking Report enhancements
		The following enhancements have been made to Zedmed's Banking reports:
		 Removed unused HealthPoint sections from bank reconciliation, deposit & session reports. Widened the payer name column On behalf of to accommodate longer names. Renamed the 'Bank Reconciliation Report' heading from Reversals to Cross-Session Reversals to reflect the data presented more accurately.
		Batches Closed On Batch # Cash Cheques MC Chq Cards Total EFTPOS Reversals 23-Jun-2023 4 213:90 0.00 92:70 106:75 \$413:35 4,212.49 142:60 Totals 213:90 0.00 92:70 106:75 \$413:35 4,212.49 142:60
		HealthPoint 0.00 Totals 0.00 Direct Deposits Date Paid by Bank Branch Details On behalf of Pay Date Armount
		01/Jun/2023 Medicare Reserve Canberra Dr Jackson Medicare 132.45
		 Updated the Bank list label to say, Show Inactive Bank Accounts (previously 'Show All Bank'). New page on staff change checkbox is now only enabled if Group by staff member checkbox is ticked.
		Banking Reports Use this screen to print reports on previous and current batches and sessions. If you want to close a batch or session, please use the
		Bank Deposit screen or the Print/Close Session screen. To ensure this report includes all transactions from all other workstations, it is recommended you exit from all instances of Zedmed Office running on this workstation and log in again. Style Criteria
Office	ZED-8418	Batch Number <current batch=""> O Session Details Group by staff member</current>
		Session Number 34 Started On 15/03/2023 9:22:19 AM Reconciliation Report From 01/11/2023 To 30/11/2023
		Print Screen Export Help Close
		Fixed an issue where payments by staff would not print on separate pages if the option 'New page on
		 staff changed' was selected. Fixed an issue to prevent using the same reason text for all reversals made without closing the payment enquiry form.

		Resolved an issue with the inclusion of cross-session reversals The Banking Batch Details Report now takes into consideration any cross-session reversal transactions in the overall totals section of the report.					
		Session Totals Cash Direct Deposit HealthPoint	71.30 0.00 0.00	Credit Card EFTPOS	0.00 0.00	Overall Total Cheques Medicare Cheques	71.30 0.00 0.00
Office	ZED-8445	Banking Session # 2					
		Banking Session # 6		_			
		Cross-Session Reversa 21/07/2023 2 Black					-71.30
		Report Totals	g pay ment in uniorent ses			Overall Total	71.30
		Cash	71.30	Credit Card	0.00	Cheques	0.00
		Direct Deposit	0.00	EFTPOS	0.00	Medicare Cheques	0.00
						1	
Office	ZED-8463 ZED-8500	Changed the date t	format for Reve	now consistently	ruses "dd/mm,	/yyyy" as the date format	
Office	ZED-8432		I when creating will no longer oc in the add servio	an invoice, adding ccur as the action ce item box.	g then removii buttons will b	ng a service and then tryi e disabled when no servic	Medicare X Form to
Office	ZED-8436	when the HI service without slowing do Additional informa	e Patient record e is down. The II wn the UI perfo tion has been ad	ds from loading ve HI check should n ormance. dded to the MHR	ery slowly dur ow be run in tl Status section	ing the opening of multip ne background for each in of the patient record and ate to display this inform	ndividual patient d will display

Office	ZED-8480	Resolved an issue that caused a Patient's name to be cut off on the Patient Letter pick list. In the Patient Pick List Dialog (Patient>Letters>Pick List) - Last letter of Family name was cut off due to the font style. Pick List Carter Devalt Title From To Created By Brn Location
Office	ZED-8530	Fixed Error 'Midnights not a valid time,' on the Waiting Times report. Fixed an issue where an error was displayed when Midnight was selected as the End Time on the Waiting Times report. Occurred when you select Daily Reports > Waiting Times > Select the End Time dropdown and choose Midnight > Click on Print or Screen. Waiting Times Report @ Detailed report @ Detailed report @ Detailed report @ Detailed report @ Detailed report @ Detailes with the error via Internet @ Attach a Screenshot image Appt/Attend (later of) to Admission time
Office	ZED-8534	Resolved an issue that caused a patient's pronoun to disappear Fixed an issue where clinic-defined pronouns (dropdown list management) could disappear from the pronouns selected for a patient.
Office	ZED-8594	Resolved a Booking Wait Time Report error and corrected the changes shown The Booking Wait Time report will now display changes from the last edit made to an appointment. Additionally, the report has been fixed to prevent an error when running the report for a single patient. Image: State of the convert value of the convert of the convert value of the convert of the co

Office	ZED-8596	Resolved an issue with how the Date Details were display in Linked Appointments The Linked Appointment Details dialog has been updated to use text formatting consistent with the rest of the application. This resolved Linked Appointment Details - Date Details overlap. Linked Appointment Details You have selected a linked appointment type for this patient appointment. Please enter the following information to address Original Appointment Details Linked Appointment Details Doe 13/11/2002 Address Coriginal Appointment Details Linked Appointment Details Linked Appointment Details Mater Wednesday, 6 September 2023
Office	ZED-8598	Resolved issue with Patient Type details display in the Appointment and Attendance Details dialogs The Patient Type in Appointment Details and Attendance Details screens no longer overlap the screen. Appointment Details Image: Screens on longer overlap the screen Date: Wednesday, 6 September 2023 Created by PD Doctor GRACE HERMAN on 06/09/23 at 12:08 Simkirş, Talia File N° C49 Pull File Yes DOB 24/10/1982 Start Time 12:45 Clinic Branch 1 Contact Details Phone (H) 01 000000 Work (W) 02 000000 Mobile 0410 654815
Office	ZED-8657	An Assist Fee can no longer be used with non Assist able item When setting a billing item as an assisted item that is not an assistable item, the Assisting Billing Options screen is no longer displayed.
Office	ZED-8658	Resolved an issue with the Service date and Billing date range in the Assistant Service Report. Fixed the date picker button for "To date" on the Assistant Service Report so that the date selected is displayed in the To field and not the From field.
Office	ZED-8659	Fixed the layout of the reprint token message box. Removed an incorrect line in the message displayed when reprinting an eScript token. Confirm Printed token will not be valid if the prescription has already been filled. If the patient requires a reprint of a repeat issued by a pharmacy, the pharmacy that issued the repeat token will be able to reprint a token for them. Would you like to continue? Reprint Token Don't Reprint Token
Office	ZED-8772	Office will still run if the cancel button is clicked on the Login screen. Fixed issue where Patients.exe would crash when Office was closed without logging in first (i.e. opens Zedmed Office, then closes the login prompt to exit, without logging in).
Office	ZED-8777	Selecting F4 twice will once again bring up the last patient searched. Fixed issue where if a patient is associated with more than one branch selecting F4 twice (or clicking on Last button) did not open the last patient.

Office	ZED-7492	Staff Username truncates to 10 characters automatically The "Edit Staff Member" dialog (Staff tab in the Securiy module) now prevents users from entering usernames greater than 10 characters in length.
Clinical	ZED-8483	Added an Ethnicity field to Zedmed Clinical Capturing or viewing a patient's ethnicity details has been added to the Family, Social & Past History information in Clinical. Patient - Holloway, Mr Knut (He/Him) Patient Details NOK and Emergency Contact Family, Social & Past History Smoking Alcohol Other Clinicians Miscellaneous Occupation Sexuality Unknown Family History Family History Set British, nec; British; NORTH-WEST EUROPEAN Social History
Clinical	ZED-8544	Resolved UI Issues in Clinical Reports Fixed some minor issues with font sizes and labels being cut off in the Clinical reports, including Font Types or Font Size and Labels being cut off.
Clinical	ZED-8552	Updated the Intramail UI in Clinical Clinical intramail buttons and icons have been updated on main dialog to match those in Office.
Clinical	ZED-8561	Fixed the Results Inbox Error: Unexpected end of command-line 2, column 1 Results Inbox has been fixed to prevent an error when retrieving results for all doctors on clinics with a large number of doctors configured. Error occurred X Vnexpected end of command - line 2, column 1. OK Details >> Send this error via Internet Copy to Clipboard
Clinical	ZED8574	Enabled a configuration to limit attachments tab file size in clinical Added a maximum value in MB's for uploading of files to tabs in the summary views and set the default. This can be found in the Global Options > General tab.

Clinical	ZED-8595	Turned on Icon captions by default in Zedmed Clinical Encounter icon captions are now turned on by default for users logging into Clinical for the first time. Current Encounter - Duration: 00:00:02
Clinical	ZED-8630	Resolved a formatting Issue When Copying Clinical Notes to Letter Writer Added a new Paste Plain Text option to the Letter Writer to allow formatted text such as encounter notes to be copied and pasted into a letter without formatting.
Clinical	ZED-8633	Introduced a Filter Feature for Merge Fields in Letter Writer The Clinical Letter Writer now provides a filter function in the data toolbar, allowing for a quick look-up of a field in the list of available merge fields.
Clinical	ZED-8687	Resolved an access violation in module 'crs_client.exe' when closing Patients in Clinical. Fixed an issue where an AV error was displayed in some cases after closing a patient file in Clinical where My Health Record is enabled.
Clinical	ZED-8739	Resolved an issue with My Health Record auto-upload displaying errors at a test site The error occurred for patients with a hidden record and displayed a warning that has been fixed.
Clinical	ZED-8778	The Write referral button in HealthShare will now only be an option in Referrals. Removed the "Write Referral" button from HealthShare address book search when opening the search screen from the main toolbar in Clinical.
Upgrader	ZED-8614	Removed obsolete Zedmed files and exe from the Installer/Upgrader The Zedmed Upgrader has been enhanced to remove obsolete files from client installations.

Zedmed v36.1.1

Clinical	ZED-8668	PDF viewer unable to view the document - Blank Document Fixed an issue that may prevent the viewing of older PDF files, especially those produced by scanning documents
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Zedmed v36.1.0

Zedmed v36.1.0 is a major release that introduces a modern theme, integration with accounting software including Xero and MYOB, HealthLink SmartForm enhancements and pronoun and gender updates.

Shortcuts to specific sections:

- Zedmed v36.5
- New Modern theme
- Surgical Partners integration
- Zedmed v36.1.0 Updates (part of the v36.0.0 release)
- Zedmed v36.0.0 HealthLink SmartForms enhancements
- Zedmed v36.0.0 Office & Clinical enhancements
- Zedmed v36.0.0 Office & Clinical updates

New Modern theme

No menus or layouts have changed, but you now have the option to use the new Modern theme or the existing Classic theme.

File Encounter Results Reference Library Reports Tools Utilities Help	
Open Patient Open Family Close Patient Waiting room Results inbox Scan	Image: Source of the second
Holloway, Andrea 🗴	
Holloway, Andrea	Current Encounter - Duration: 00:00:41
Address: 5 Kingsley Gr, BENOWA 4217 DOB: 26/12/1943 Home: Age: 79 years Work: Medicare No: 45503503111 Mobile: File No: A55 Occupation: Hosp UR No: MHR Status: Consent to Upload Referrer: Dr Support Zedmed	Problems Drugs Observations Referrals Immunisations Consumable Diagrams Templates Image: Consumable Image: Consumable <t< th=""></t<>
Summary Views	
Prescribed >= All v Include MHR Sort: Medication Text v	History View e^{2} 1 2 3 ∇ e^{1} I e^{1} History Wizard Visible: Last 10 Consultations \checkmark Include MHR
Regular Use Paracetamol S00mg Coated Tablet S00mg [20] - TAKE 2 TID Paracetamol S00mg Coated Tablet S00mg [50] - TAKE 2 TID AS DIRECTED PRN Short Term Non-current Medications	Intramail 12/08/2022 (Fri) 10:00am with Dr Phillip Davis at MED, for 4h 23m 10s parental anxiety 15/07/2022 (Fri) 10:54am with Dr Phillip Davis at MED, for 16m 08s Headaches 13/07/2022 (Wed) 11:21am with Dr Phillip Davis at MED, for 17m 45s Stomach ache 20/05/2021 (Thu) 5:09pm with Dr Phillip Davis at MED, for 0m 20s
Reference View	Allergy: Crunchy peanut butter
Allergies; Crunchy peanut butter	~

- The first time you open Office and Clinical after the upgrade, you will be prompted to choose a theme.
- You can have matching or different themes in Office and Clinical.
- You can swap themes at any time if you change your mind.

The first time opening Office - select Modern or Classic.

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	Q Search	O Next Avail.	⊠ Waiting Ro	Branch	1	• Hat	cher, Dann	i •	Branch	De
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	1 ^{AM}	0			0				0	
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	Appointm		View Refre	sh Waiting Ro	om Pati	nt Bill Hatch	Encounters	Ref Drs	Close	Ext Oocto
🔿 Classic	Appointm	nent Search Ə Next Avail.	View Refre	sh Waiting Ro	om Pati	nt Bill Hatch	Encounters	Ref Drs	Close	Ex V Docto
🔿 Classic	Appointm Search	Next Avail.	View Refre	sh Waiting Ro	om Pati	nt Bill Hatch	Encounters	Ref Drs	Close	Ex V Docto

To change - Themes > Modern or Classic.

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Reception	Management	Modern Classic	ts
Patients (F4)			
Waiting Room			
Appointments			
Daily Reports			
Banking			
Clinical Records			
Message of t	he Day		
Welcome to Serenity Zedmed S/W Support Tel: 1300 933 000	^		
Fax: 03 9284 3399 After Hours: 0408 002 964			

The first time opening Clinical - select Modern or Classic.

To change - Tools > My Options > Modern or Classic.

File Encounter Results Reference Library Reports Tools Utilities Help	ile Encounter Results Reference Library Reports Tool	ile Encounter Results Reference Library Reports Tools Utilities Help					
		My Options					
Open Patient Open Family Close Patient Waiting room Results inbox	Scan MIMS Address book General Drug Options Document Handling Function Selection	General Drug Options Document Handling Function Selections My Health Record					
A There is a MIMS update available.	Defaults	Images (Zoom To)					
Smith, Henry	Show Pathology Details Form	Page Width Whole Page					
	CPS Clore Prompt Problem Search Time	Custom Size (%)					
Smith, Henry Current	t Encounter - Duration: 00:00:28						
	P A U Problem Quick Select Search type when no prob						
Address: 12 Wattle St, 12	Show Graph Values	✓ Pregnant					
DUEBO 2830	Show Main Button Cantions My Most Recent	✓ Breast Feeding					
	Indefined Problem	Elite Sports Person					
	FE:	Age Greater Than V Years					
File No: C82 Occupation:	Show Problem Criticality	Has Recalls Due/Overdue					
MHR Status: Consent to Upload	Default ICPC search to show Problems / Symptoms Only Ø Default to viewing enhanced Results view (PDF or RTF)	Has Pending / Initial Results					
8	Default to viewing enhanced kesuits view (PDF of Kir)						
	In My Reco	num 100 - nza for Patients Over					
RAA							
	Medications 24-						
File Encounter Results Reference Library Reports Tools Utilities Help		Pathology Gribbles .					
🔥 🍂 🏠 🍖 👄 差	Meaurements Summary View - Sort By Type	Radiology RADPLUS Radiology					
Open Patient Open Family Close Patient Waiting Room Results Inbox Sci	an MIMS Address Book Travel Default Waiting Room Order By Attendance Time	Use Clinical Billing Wizard					
A There is a MIMS update available.	Default Summary View Tab Problems 🗸	Yes No Site Default					
Smith, Henry	Default Printer Settings Local	Billing Wizard: Inform if No Matching Attendance of Encounter Clc					
Smith, Henry Current	t Encounter - Duration: 00:03:09 Show Last 10 Consultations v in History Vi	ew Use Chronic Disease Module					
	Default Template	Yes O No Site Default					
O Classic Address: 12 Wattle St.		Clear Consultation Timer Alert					
DUBBO 2830							
DOB: 17/06/1940 Home:	Colours and Themes	Use Consultation Alert Beep at End Time					
Age: 83 years Work: Medicare No: 29513860241 Mobile: Reference State		Alert Time (mins)					
File No: C82 Occupation:							
Hosp UR No: MHR Status: Consent to Upload	? Help	✓ QK X Cancel					
	с Пейр						
\$							

Surgical Partners integration

Surgical Partners is a financial management platform that integrates Zedmed with accounting products including Xero and MYOB. This allows you to use the financial information in Zedmed for a range of financial applications from debtors' management to banking and payroll. This functionality is enabled by registering with Surgical Partners who will configure Zedmed to send the required financial data to your accounting software each night.

To learn more, visit https://surgicalpartners.com.au.

Zedmed v36.1.0 Updates (part of the v36.0.0 release)

Clinical	ZED-8328	Implemented a new PDF tool to view results and scanned documents in Clinical Removed the requirement for Adobe Reader from Zedmed. PDFs can now be viewed (both when embedded in a result and when attached from a scan) without any external PDF viewer installed.
Office	ZED-8252	Access Violation error resolved when deleting an Appointment Type Fixed an error that occurred when attempting to delete an appointment type from Office

Office	ZED-8360	Corrected the Message/Buttons displayed when a Tyro Easyclaim has been canceled. The message displayed when a user canceled a Tyro Easyclaim has been resolved and the form now allows another attempt.
Office	ZED-8423	Deleted prescriptions are no longer displayed on HealthLink Forms. Deleted prescriptions were still showing up as selectable options in the HealthLink SmartForm.
Clinical	ZED-8452	The Encounter Timer no longer disappears when resuming an encounter. Fixed an issue where the Clinical Encounter timer would no longer be displayed after resuming an existing encounter.
Office	ZED-8481	Updated the Appointment and Full day icons for the Modern Theme. Updated the icons displayed on the Appointment Grid for Appointment and Full Day menu bar options so they are no longer similar to Zoom In and Zoom Out icons.

Zedmed v36.0.0 HealthLink SmartForms enhancements

For new users, please follow the Zedmed SmartForms installation guide. For existing users, please follow the manual upgrade guide.

		 Improved the names used for attachments in SmartForms Each HL7 results file can include several sections, and Clinical Results Inbox displays them as follows: Result View tab. Enhanced View tab - HL7 file includes only 1 additional part. Enhanced View #N - HL7 file includes N additional parts. 2 and 3 are not always present, depends on HL7. Results in HL7 files added as attachments to a SmartForm will be named as follows: 								
		1. <hl7 fresult="" na<="" th=""><th>ame></th><th>(Result Vi</th><th>ew) tab.</th><th></th><th></th><th></th><th></th></hl7>	ame>	(Result Vi	ew) tab.					
		2. <hl7 fresult="" na<="" td=""><td>ame></td><td>(Enhanced</td><td>d View) tab - HL7 file inclue</td><td>des only 1 additional pa</td><td>rt.</td><td></td><td></td></hl7>	ame>	(Enhanced	d View) tab - HL7 file inclue	des only 1 additional pa	rt.			
		3. <hl7 fresult="" name=""> (Enhanced View #N) - HL7 file includes N additional parts.</hl7>								
Clinical	ZED-8267	2 and 3 are not a	lways	present -	depends on the HL7.					
		Requested Information 🔺	Diagno	ostic Reports /	Patient Documents	Browse for Patient Document	Brov	vse for L <u>o</u> cal F	ile	
		Dermatology			supports: gif, html, jpeg, doc, docx, pdf, t uter supports files that end in types: doc,				preview	
		Attachments / Reports		Date	Name	Comments	Туре	Size		
		No files attached		13/07/2023	Attachment		txt	1 KB		
		Medications, Allergies, Alerts		12/07/2023	Colorectal Cancer Structured Pathology Report (Enhanced View #1)		jpeg	1		
		2 long term medications specified 2 medications specified 1 medical warning specified	0	12/07/2023	Colorectal Cancer Structured Pathology Report (Enhanced View #2)		html			
		Medical, Social and Family History		12/07/2023	Colorectal Cancer Structured Pathology Report (Result View)		pdf			
		Medical history specified		12/07/2023	Documents RTF file		rtf	20 KB		
				12/07/2023	Images/ECG		bd	1 KB		
			U	12/07/2023	Images/ECG		DXt	1 KB	l	

Clinical	ZED-8292	Zedmed's Healthlink SmartForms integration is now upgradeable The Healthlink SmartForms service installer has been updated from an MSI into an exe file (as used by other parts of the Zedmed software) so the software is now upgradeable.			
Clinical	ZED-8332	Healthlink SmartForm will display 1 attachment for HL7 files with 2 records The functionality of Zedmed's HealthLink SmartForms integration has been improved. HL7 results that include PIT segments in addition to FT segments will be included as one attachment (as it is done in Clinical, Results).			
Clinical	ZED-8379	The 'HealthLink Create Referral' button can be removed from the Encounter toolbar Doctors can now remove the 'HealthLink Create Referral' button from the encounter toolbar. This is done in Clinical > My Options > Function Selections tab > Show the HealthLink button.			
Clinical	ZED-8387	Resolved a scenario where a staff name could appear as the provider in a SmartForm Resolved an issue that caused the provider details (Referred By name) in a HealthLink SmartForm to be populated with a staff member's details instead of the provider's details, when the staff member's ID was the same as the doctor's code.			

Zedmed v36.0.0 Office & Clinical enhancements

		New Pathology & Radiology referral template	es added to th	e Clinical Ad	ldressbook for:		
Clinical	ZED-7979	 Australian Clinical Labs Comprehensive Carrier Screen Request = PathologyClinicalLabsCCS Queensland Ultrasound for Women = RadiologyQUFW Sydney Ultrasound for Women = RadiologySydneyUltrasoundForWomen Vision Radiology = RadiologyVisionCardiac 					
		Laboratory Details Use As Preferred Laboratory Paper Type RadiologyMelbourneRadClinic	DL Command Line	Lab Com	munications		
		Vertical Offset(mm) Radiology5ydneyUltrasoundForWomen A Radiology1orowombaDiagnosticImaging RadiologyUniRadiology RadiologyUniRadiology2	DL Directory				

		Pronoun field added to Zedmed Office & Clinical Added support for specifying preferred pronouns to Zedmed. Pronouns can be set in either the Office or Clinical Patient Details forms and are displayed in the following locations. • The selected pronouns will appear when chosen in the patient record Pronouns drop-down. • Enabled at practice and branch level. • Additional pronouns can be added in Practice Setup > Drop-down List Management > Pronouns. Prop-Down List Management Procedure Type Product Category Prostness Stock Movement Reason
		Add Value Delete Value Close Cancel
		Pronouns display:
Office/ Clinical	ZED-1674	 The header of patient details summary in Clinical. Title of patient details in Clinical. Title of patient details in Clinical. Tones, Mr Happy (They/Them) Patient record tab in Clinical. Title of patient details in Office.
		Pronouns & Sex at Birth

		💋 Jones, Happy X
		Acc Enquiry Attend Bill Letters Clinical Information Print Quote Receipt Waiting Room Appointments Extras
		Patient Details Family Name Jones File# 22 Pull File
		Recalls Given Name Happy Initial Hosp. UR No Clinical Warnings
		Notepad Preferred Name Former Usual Branch Branch 1 (22) V Ve Health Title Mr Sex at Birth Mr First In Last In
		Image: Constraint of the second se
		Torronours
		Terring She/Her
		They/Them Jones, Happy (22) Family Links
		Suburb ISABELLA PLAINS 2905
		Preferred Contact Method Branch Default (not set)
		S Mobile V Fund No fund set for this patient
		Do Not Send SMS Default Appointment SMS Add Details Claims
		Changed "Gender" to "Sexuab Bistla"
Office	ZED-8194	Changed the "Gender" field to read "Sex at Birth" in Office, Clinical and the Patient Merge utility.
		Veteran Exp Add Details
		See the screenshot above the s
		Safety Net NOK Name Relationship
		Pen. Stat. V PBS Co-payment Home V
		Ethnicity is available in the Patient Merge utility
Office	ZED-8202	Ethnicity is now available in the Patient Merge utility when merging duplicate records. It is displayed when
		Advanced is selected.
		Transferred to different card, Old card quoted.
		Changed the default dose for Prevenar 13 Childhood immunization Updated the dose from 4 to 3 for the 12-month Pneumococcal (13vPCV) Childhood Scheduled Immunisation.
		Dalate Diet Delautification Find
		Childhood Immunisation Schedule
	ZED-8215	National Immunisation Program Schedule - July 2020 Vaccine Brand/Vaccine Date Batch Comment Dose Doctor Add
		▶ 12 Months
Clinical		MMR 1 Modify
Chinical		13vPCV 3 Delete
		12 Months - in SA as Dose 3 OR ATSI only as Dose 4 Men8 3
	1	
		Added the Service date to the Claims screen and Claims Report
		Claims Status UI and report now show the date of the service against each item in the invoice.
		Claims Status Of and report now show the date of the service against each item in the involce.
		Claim Status
		Refresh Default View Expand All Collapse All Void Rejected Invoices
Office	7ED-8304	Claims Payments
Unice	ZED-8326	From 11/07/2023 🗊 🔻 🛞 All Submitted Claim Types 🗸 Branch <all> V Doctor <all> V Claim ID</all></all>
		To 18/07/2023 🐨 🔿 Not Submitted Status <all> V Patient All Find Patient Clear</all>
		Inv/Service/Assessor Date Inv/Service Status Patient Outstanding Paid Doctor Claim ID Medicare
		□ Inv 103015 18/07/2023 WITH ME Simkins, Talia \$331.50 \$0.00 Augustus Eason 211307 211307
		- 116 4/07/2023 Unpaid \$110.50 \$0.00 - 116 11/07/2023 Unpaid \$110.50 \$0.00
		- 116 18/07/2023 Unpaid \$110.50 \$0.00
	1	

		Replaced the PDF viewer for the "View Claim" button in Account Enquiry Updated the application used to view PDFs in Office for Claims. Viewing a claim from the account enquiry screen is now significantly faster.			
		Patient Simkins, Talia			
		Payer Simkins, Talia V Recalculate			
		Curr 331.50 30+ 0.00 60+ 0.00 0.00			
000	750 0070	Transaction			
Office	ZED-8370	Invoice# Date Patient HIC CLM# Br Dr Value Outstanding			
		>-I 103015 18/07/2023 SIMKINS, TALIA 🕜 PDF Viewer			
		😁 Save As 💭 Print 💭 Print (with printer selection) 🛛 🛏 Eit Width I 🛛 Fit Page 🔊 Zoom Du S			
		Defect Other Owner and Declaration			
		Patient Claim Consent and Declaration			
		Location ID: SAP02482 Reference: 211307			

Zedmed v36.0.0 Office & Clinicalupdates

Clinical	ZED-8286	Important update. Reduced the flicker on the Results Inbox display lis Results Inbox module has been reworked to prever		sults.	
Office	ZED-5462	Resolved an error that occurred when merging pat When merging patients that reference the same SN report an error and abort the merge process.		sage Merger will now only move one copy the message to the merged reco	rd. Previously it would
			UI, selecting the Last F4 butto	on now selects the last opened patient in the appointment search dialo <u>Con Resource</u> Tuesday 18/07/2023 • Duy Week Month Zoom in Zoom	Dg. Q Q Q n Out Appointment Full Day
		Tue Hatcher,Danni	HEDRICK, WARREN	HERMAN, GRACE	Davis, Phillip
Office		8 ^{AM} 0	0	0	30 45
		9 ^{AM} ⁰		6 30 45	0 15 30 22 Jones, Happy 45 17 Jones, Marrianna-
	ZED-5494	10 ^{AM} 0 15 30 45	0 15 30 45	0 15 Search for Appointments	0
		11 AM 0 15 30 45	0 15 30 45	Patient Janes, Happy Image: To From 17/06/2023 To 17/07/2024 Image: To Date Time Duration Doctor Resource Brand Notes To 10 PD MED Active Notes	
		12 ^{PM} 0	0 15 30 45		
		1 ^{ри 0}	0 15 30 45	c Go to Print List Delete Refresh	Close
			45		
Office	ZED-7111	The Delete button in Staff Maintenance>Apps Acco The Delete button on the staff permissions mainten		ss Violation will now remain disabled until a selection has been made to prevent a	n error.

Office	ZED-7982	Resourd Error Data too large for variable (ITEM, CODE). Max len + [8], attual len + [9] when running AAA Fee Laad The Load MBS/AMA Item B Criteria option now works when the Load from AMA Rite AceObox's selected and an AMA load fee file is used. AMA fees will now be loaded as long as the corresponding MBS item already costs, a report is displayed at the end of the import listing the items that could not be imported. SMAM Item Corresponding MBS item already costs, a report is displayed at the end of the import listing the items that could not be imported. SMA fees will now be loaded as
Office	ZED-7983	Resolved Error - Param [NEWSTARTDATE] type changed from [ftSQLTimeStamp] to [ftDateTime] running AMA Update Fees The Update Existing MBS/AMA Items with the Load from AMA file option selected will now run without error and enable the update AMA items.
Office	ZED-8233	Statistics report - Referral Doctor criteria now correctly lists all address book entries (not just referral doctors) Referral Doctor criteria in the Statistics Report will now only list Referral Doctor contacts who are set as Available.
Office	ZED-8247	Resolved Error "Zedmed Office was unable to load the OLE object file" when you Select or Preview an archived letter Fixed the issue with an error being displayed when selecting or previewing patient letters that have been archived.
Clinical	ZED-8248	Resoved Error 'Type ID Mismatch' when importing CDA letters When importing HL7 messages that contain XML files with a namespace prefix, Zedmed Clinical will report a more accurate error instead of returning "Type ID mismatch".
Office	ZED-8362	Resolved an Intramail error in Sent Items Fixed an error that occurred when viewing sent items in office intramail when the To: or CC: fields contain a combined total of more than 1000 characters.

Office		A double booking Patient's name will no longer change when editing the appointment. Modifying an appointment by selecting it from the appointment selector (appointment 'Details' context menu option), no longer displays a different patient in the appointment selector at the end of the process.
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