Zedmed v36.6.8

Last Modified on 01/05/2024 12:23 pm AEST

Upgrading to this version will provide the following updates.

IMPORTANT: This upgrade will update your eRx certificate and change the communication endpoint from HTTP to HTTPS.
This update is required because the erx.com.au :8830337559 certificate is expiring on 25 June 2024 and the eRx Adapter must be updated to ensure continued operation of the eRx service. HTTPS will use a different port and the eRx web address will change to HTTPS. If you use a firewall with port/internet restrictions, you may need to open a new port to support the new endpoint.

NEW Referrals Expiring Report
This report allows the practice to see expiring referrals by Date, Practitioner and Appointment Type and send SMS notifications to patients regarding their referrals. Learn more.

NEW Billed status in the Appointment Book
A $ icon (see screenshot) will now appear in the Appointment Book next to patients who have been billed. The billed icon is part of the following sequence of status icons: File Pulled > Attended > Billed.

NEW ATSI status in Clinical
The ATSI status in the patient's record is now reflected in Clinical with icons.

NEW Drugs Module without MIMS
Zedmed's Dugs module can now be used to create prescriptions without MIMS.

API	ZED-9284	**Move Office interface endpoints from HI service into Zedmed API for Jayex** Office interface endpoints have been migrated from the old HI service into the Zedmed API for Jayex.
API	ZED-9230	**Created Jayex rest API endpoints in Zedmed API (This update applies to Jayex kiosk customers).** Jayex API has been moved from HI Service into Zedmed API (by default the port number is 9821). In the CRS_App_Server.ini is still required for the Jayex integration to work - please note that the config: [OfficeHIService] RunRestService=Yes
System	ZED-9336	**Further enhancements to Zedmed's internal process logging** Added more targeted logging surrounding the clinical service hang issue. Made a change to MIMS initialisation that may fix the hanging issue and changed the MIMS config use of database connections.
System	ZED-9294	**Enhanced Zedmed's logging functionality** Improved the options available to log Zedmed's internal processes when troubleshooting problems. This improved logging level can only be manually enabled and disabled by Zedmed on the practice installation once the practice provides access. Changing logging levels requires a restart of the Zedmed service.

Office	ZED-9195	**Add the eRx certificate updater to the Zedmed upgrader which changes the communication endpoint from HTTP to HTTPS** This update is required because the erx.com.au :8830337559 certificate is expiring on 25 June 2024 and the eRx Adapter must be updated to ensure continued operation of the eRx service. HTTPS will use a different port and the eRx web address will change to HTTPS. If you use a firewall with port/internet restrictions, you may need to open a new port to support the new endpoint.
Office	ZED-9256	**Fixed performance issues and missing QR codes for printed electronic prescriptions** Replaced the application used for QR Code Generation to improve the performance and resolve a missing QR code issue when printing paper prescriptions with eRX enabled.
Office	ZED-8859	**Create a new report "Referrals Expiring Report"** A new report is available in Office to show patients with upcoming appointments for which their referral letter has expired. The Referrals Expiring Report can be found in Management > Reports.
Office	ZED-8899	**Add a Billed symbol to the appointments screen once a patient has paid/been billed** Zedmed Office now displays a billed icon on the appointment screen after a patient has been admitted and billed.
Office	ZED-8940	**On Patient Details Other Contacts set default phone number to Mobile** Next of Kin and Emergency Contacts now default to Mobile Phone rather than Home Phone in Patient Details.
Office	ZED-8952	**Dr Name merge field not working in SMS reminders when a title is not specified** Scheduled Appointment Confirmation, Reminder and Recall messages that include the Doctor Name merge field now correctly include the Doctor's Name for a doctor who does not have a Title specified.
Clinical	ZED-9343	**Fixed an eScript Error that occured if a drug had an AMT-MPP code but no AMT-TPP code.** The drugs known to have this issue are: Gabapentin 100mg Oral Capsule 100mg [100] & Tamsulosin hydrochloride 400mcg Modified Release Tablet 400mcg [30].
Clinical	ZED-8836	**Prevent failure to load HealthLink forms when one of the HL7 files cannot be loaded** Issue that caused failure while loading HealthLink Forms if an HL7 file is corrupted has been fixed. Now forms will be loaded even if a corrupted file was detected. Corrupted files or data parts will be skipped.
Clinical	ZED-9128	**Fixed an issue causing MHR upload failures** Fixed the issue that caused the MyHealth Record upload process to fail when marking jobs as ready to be sent.
Clinical	ZED-8870	**Zedmed API issue - An Invalid Connection String Argument** The issue that caused the "An Invalid connection string argument" error during the MIMS update check or when prescribing electronically has been resolved.
Clinical	ZED-8872	**Validate Email and mobile data entered into the Address book** Zedmed Clinical now validates the email and mobile phone fields when creating or editing a contact in address book. The email entered must conform to "user@hostname" pattern, whereas mobile phones must be 10-digits long (without spaces), or up to 12-digits long (with spaces) and begin with "04".
Clinical	ZED-8855	**Disabling use of MIMS as a database does not allow to use Drugs Module** Added the ability to use the prescribing module in clinical without having MIMS installed. Un-check the "Use MIMS for Medication Database" option in the Drugs tab of Global Options Note that only recipe drugs will be available to prescribe.
Clinical	ZED-8894	**Save column order not working in My Options** Zedmed Clinical medications dialog will now remember user-specified grid column order and widths on the "Existing Drugs" tab page.
Clinical	ZED-8897	**Add ATSI status to the patient demographics** A patient's ATSI status is now displayed graphically in the Patient Details screen within Clinical.
Clinical	ZED-8908	**Change the pregnancy shortcut key from ctrl-B to something else that is available** The keyboard shortcut to open Encounter > Pregnancy module has changed from Ctrl-B to Ctrl-Alt-B.

Clinical	ZED-8910	**Current/Resolved problems move arrow not enabled when moving to next item** Fixed issue that required an extra click away from the list to re-enable the arrow to move problems from Current to Resolved or vice versa.
Clinical	ZED-8912	**Uncheck authority if private is selected as PBS Status in Prescription Script details** When prescribing a Drug with a PBS Status that requires an Authority, if the status is changed to Private, the Authority checkbox is now automatically cleared
Clinical	ZED-8944	**Global options Max file upload size text box is incorrectly displayed on all tabs** A cosmetic issue has been fixed on Clinical global options dialog where the max file upload size edit field would continue to display on all tab sheets.
Clinical	ZED-8953	**Letter Writer - Insert > Today's Notes inserts the text with incorrect formatting** When "Todays Notes" are inserted from the Letter Writer in Clinical the notes no longer contain additional blank lines.
Clinical	ZED-8980	**Fix buttons displayed on allergies message box question** When changes to a patient allergy are about to be inadvertently lost, the confirmation message box now displays Yes and No buttons rather than Yes and Ok buttons.

Zedmed v36.5

Upgrading to this version will provide the following features and updates.

To assist with the adoption of these new features, see the Zedmed v36.5.2 checklist.

NEW Electronic signatures
Electronic signatures can now be added to letters and referrals by applying the 'signature image' merge field. Simply save the practitioner's signature as an image file and upload it to their profile. Learn more.

NEW Secure Send
Secure Send is a feature that uses email or ZedSMS to send invoices, documents and referrals (including radiology and pathology referrals) to the patient or payer using a link to a secure download. Learn more. **To enable Secure Send**, submit a request form.
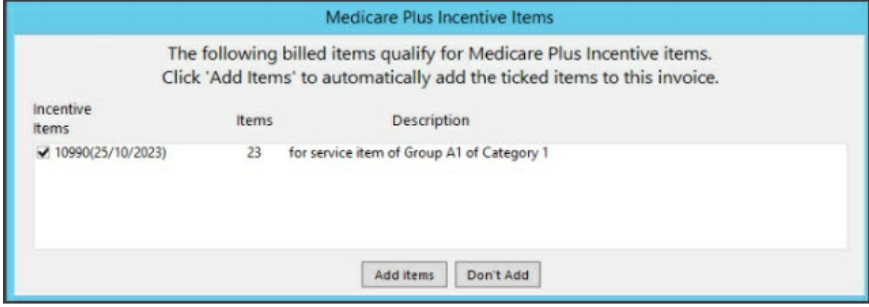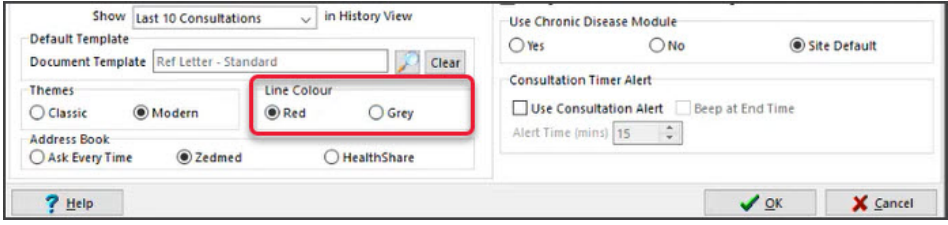
NEW Automatic recall reminders
SMS recall reminders can now be scheduled to go out automatically using the same process as scheduled appointment reminders in Zedmed's SMS Configuration console. Learn more.

NEW MyMedicare support
MyMedicare is a voluntary patient incentive scheme designed to formalise the relationship between patients and their practitioners. This update supports MyMedicare bulk billing incentive items, and the ability to record and display a patient's MyMedicare registration status in Zedmed. Learn more.

Office	ZED-8766	**Resolved Error: Cannot Reconcile Patient - Duplicate Message_ID** Fixed an error that could occur when performing a provisional patient merge. This error would occur when the patient already exists in Zedmed and replies to an SMS before the patient reconciliation occured.
Office	ZED-8767	**Resolved an Error that appeared when adding a patient to an appointment from the waiting list.** Fix an error that occurred when adding a patient to an appointment using the cancellation waiting list - if an SMS reminder had already been sent for the existing appointment.
Office	ZED-7765	**Resolved Error Code 400 when creating a Doctors App QR Code.** Fixed an error that could occur when creating a Doctors App QR code in Zedmed. The code is scanned by a user to enable to app on their device.

Office	ZED-8794	**New Medicare Plus Incentive items** A notification will advise if New Medicare Plus Incentive scheme items are available to the patient during billing. This includes the new MyMedicare incentives. **Medicare Plus Incentive Items** The following billed items qualify for Medicare Plus Incentive items. Click 'Add Items' to automatically add the ticked items to this invoice. Incentive Items Items Description ✔ 10990(25/10/2023) 23 for service item of Group A1 of Category 1 [Add items] [Don't Add]
Clinical	ZED-8978	**Fixed the Results Inbox sort order** The Results Inbox now sorts the results correctly when sorting by the Result Reported Date when you use Get all Results for a Patient button. The Result Reported Date is the date of collection/testing
Clinical	ZED-8589	**New Radiology referral template: iMed Radiology Imaging Specialist** The Radiology-MedReferralSpecialist request form is now available as a Radiology Form in Clinical.
Clinical	ZED-8881	**New Radiology report template: iMED Radiology - Myocardial perfusion imaging request** The report template RadiologyI-MedMyocardialPerfusionImaging is now available in Clinical.
Clinical	ZED-8702	**The red lines in Zedmed's modern UI option can be changed to grey** Added the ability to change the red lines separating each section in the Clinical UI to grey lines. This is changed in Clinical Tools > My Options > General tab under Line Colour: Red/Grey.
Clinical	ZED-8728	**Removed Measurements from the Clinical document writer's Details Merge fields** Removed the outdated "Measurements" merge field from the Clinical document writer's template tools. The "Measures" merge field should be used going forward.

Clinical	ZED-8802	**AIR Update - New mandatory field: Vaccine Type (Regulatory compliance update)**

AIR Update - New mandatory field: Vaccine Type (Regulatory compliance update)

Added a new field mandatory field called Vaccine Type that will be required for government compliance in March 2024, and expanded the Route option descriptions.

Send directly to pharmacy option for electronic prescriptions (Regulatory compliance update)

On the Electronic Prescriptions screen, there is now a "Send directly to Pharmacy" checkbox with a reasons drop-down. This option will print out a QR code (token) for the prescription that can be faxed or scanned then emailed directly to the pharmacy. This is for compliance with state and territory legislation that prevents prescriptions from being given to patients for specific controlled substances.

Clinical — ZED-8781

Clinical	ZED-8840	**Dosage information is now mandatory for all prescriptions (Regulatory compliance update)** Prescribing now requires dosage information in the Dosage Full Text field. This is a compliance update for electronic prescribing that has been applied to all scripts.
OLA	ZED-8650 ZED-8649	**New Practitioner ID option as an alternative identifier for Online Appointments.** Zedmed can generate a Practitioner ID so a doctor can be set up for Online Appointments. This is ideal for treating doctors without an HPI-I. The Practitioner ID is assigned in the doctor Details screen, along with the Available Online setting for OLA.
OLA	ZED-8654	**Patients must now choose an appointment type in Online Appointments** Online Appointments no longer has a default appointment type. Patients must select an appointment type to create a booking, ensuring they book for the intended appointment type. This prevents patients from booking the incorrect appointment type and allows you to only give new patients a new patient appointment type.

Zedmed v36.3.4

Upgrading to this version will provide the following updates.

Clinical	ZED-8867	**Resolved Error: Item not found when closing a patient file in Zedmed Clinical.** This error occured when opening a patient in Clinical from Office, if Clinical had not been shut closed properly.
Clinical	ZED-8886	**Resolved Error: List Index (1) out of bounds.** This error also occured when opening a patient in Clinical from Office, if Clinical had not been shut closed properly.
Clinical	ZED-8865	**Resolved Error: Unsatisfied constructor on type: MyHealthRecord.Conversion.TMhrDocumentView.** The error occurs when trying to view a result that has been added to the summary view from My Health Record.
Upgrader	ZED-8882	**Resolved Issue with Zedmed Upgrade file v36.3.3** The error prevented some users from upgrading.

Zedmed v36.3.3

NEW HealthShare integration

The Clinical Address Book is now integrated with HealthShare so practitioners have access to Australia's most used Specialist and Allied Health directory for letters and referrals. This feature requires internet access. Learn more in our HealthShare guide.

NEW Intramail search

There is now a search option in Office and Clinical Intramail so you can search your inbox and sent items for mail using the sender's name, subject, date range or a linked patient. Learn more in our Intramail guide.

NEW Editor for Office templates

For customers who do not have Microsoft Word, we have added a Zedmed RTF editor so you can create custom Office templates. This is useful for on-premise customers moving to Zedmed Cloud. Learn more in our new Office templates guide.

NEW Banking Report enhancements

10 updates to Zedmed's banking reports to improve clarity and consistency.

Office	ZED-8409	**Support has been removed for 3rd party SMS providers** Support for "SMS Everyone", "Inspirus" and "Other"(generic) SMS providers has been removed. ZedSMS replaces these providers for the sending of SMS messages from Zedmed.
Office	ZED- 8832	**ZedSMS performance updated** The ZedSMS SendPoint was updated to improve the send and receive speed of SMS messages.
Office	ZED-8466	**ZedSMS Purchase Link updated** Updated link to purchase credits for ZedSMS due to the change in supported providers. It now points to the ZedSMS Message Centre.

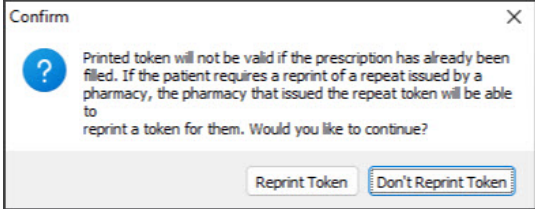|		
Office	ZED-8418	**Banking Report enhancements** The following enhancements have been made to Zedmed's Banking reports: - Removed unused **HealthPoint** sections from bank reconciliation, deposit & session reports. - Widened the payer name column **On behalf of** to accommodate longer names. - Renamed the 'Bank Reconciliation Report' heading from **Reversals** to **Cross-Session Reversals** to reflect the data presented more accurately. - Updated the Bank list label to say, **Show Inactive Bank Accounts** (previously 'Show All Bank'). - **New page on staff change** checkbox is now only enabled if **Group by staff member** checkbox is ticked. - Fixed an issue where payments by staff would not print on separate pages if the option 'New page on staff changed' was selected. - Fixed an issue to prevent using the same reason text for all reversals made without closing the payment enquiry form.
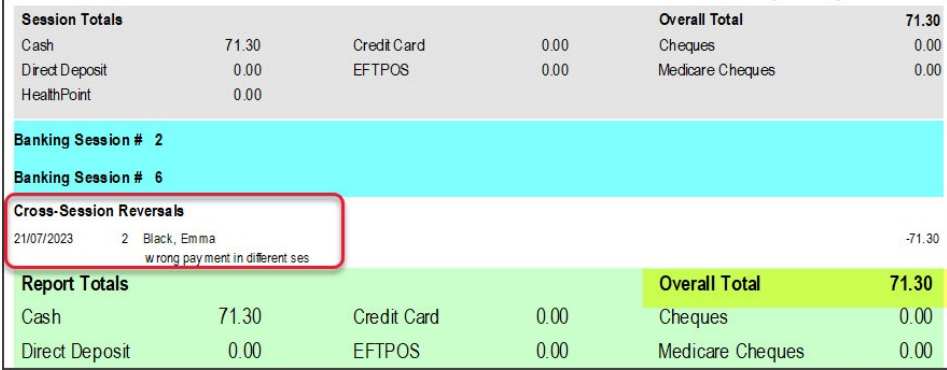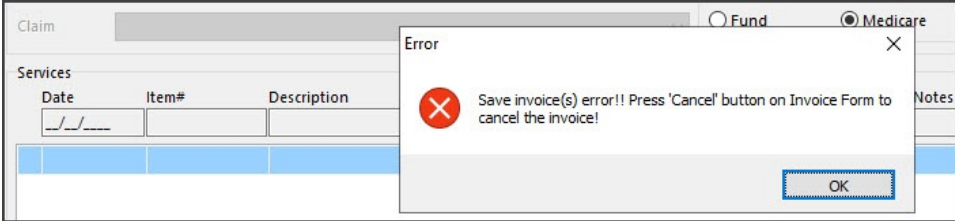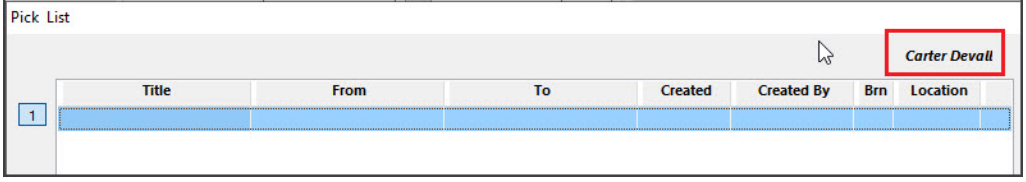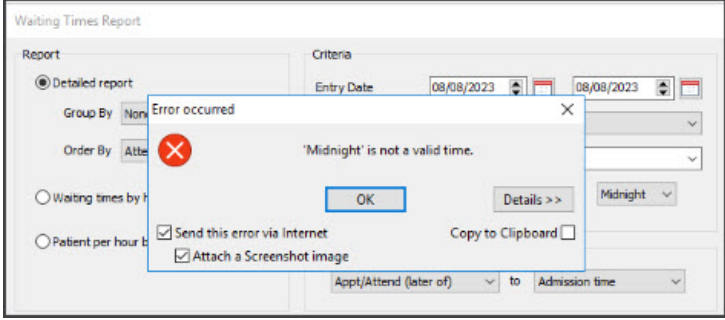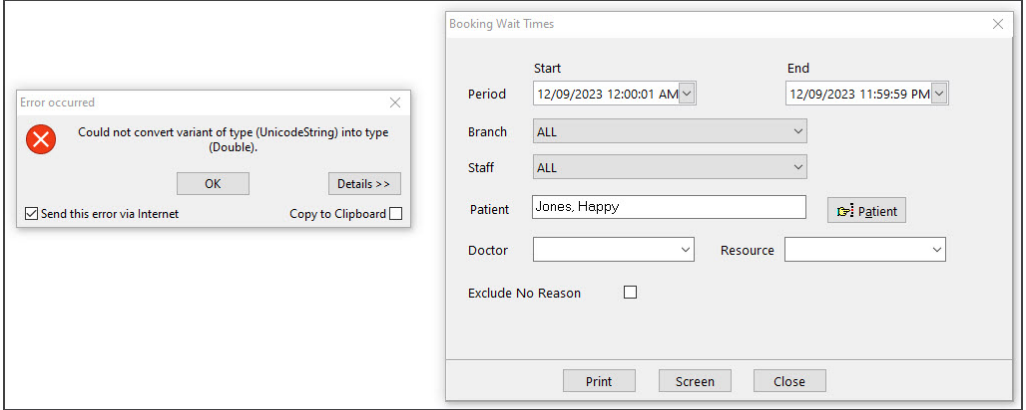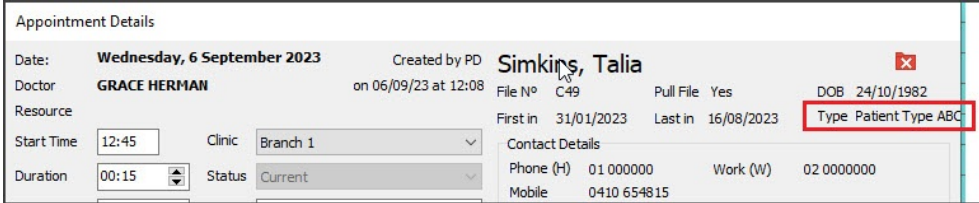
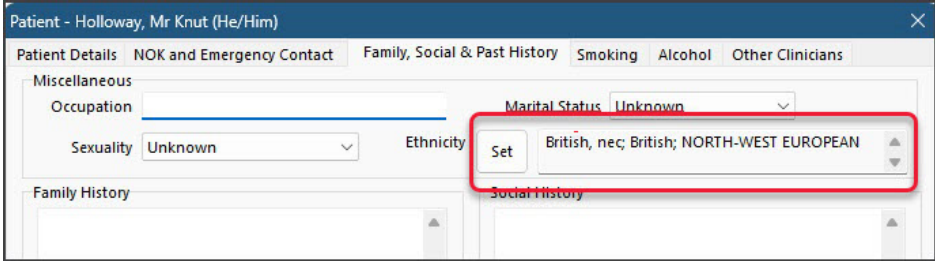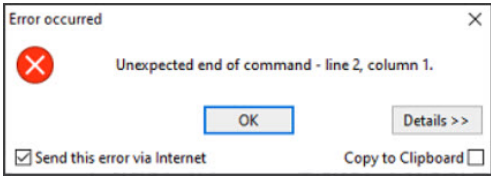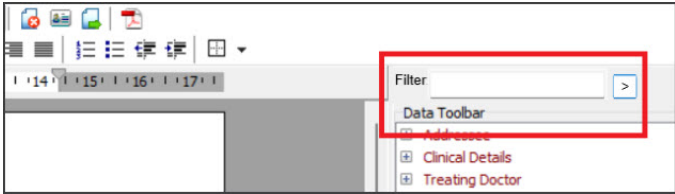| Office	ZED-8445	**Resolved an issue with the inclusion of cross-session reversals** The Banking Batch Details Report now takes into consideration any cross-session reversal transactions in the overall totals section of the report.
Office	ZED-8463	**Changed the Banking Reconciliation Report date format** The Banking Reconciliation report now consistently uses "dd/mm/yyyy" as the date format.
Office	ZED-8500	**Changed the date format for Reversals on banking reports** Reversal transactions printed on banking reports now use "dd/mm/yyyy" as the date format.
Office	ZED-8432	**Resolved an error encountered when canceling an invoice without a service record** This error occurred when creating an invoice, adding then removing a service and then trying to delete the invoice. This error will no longer occur as the action buttons will be disabled when no service items are in the service item list or in the add service item box.
Office	ZED-8436	**Resolved performance issues caused by an HI service outage** This fix prevents the Patient records from loading very slowly during the opening of multiple patient records when the HI service is down. The IHI check should now be run in the background for each individual patient without slowing down the UI performance. Additional information has been added to the MHR Status section of the patient record and will display when the IHI check is running and if the check times out it will update to display this information.

Office	ZED-8480	**Resolved an issue that caused a Patient's name to be cut off on the Patient Letter pick list.** In the Patient Pick List Dialog (Patient>Letters>Pick List) - Last letter of Family name was cut off due to the font style.
Office	ZED-8530	**Fixed Error 'Midnights not a valid time,' on the Waiting Times report.** Fixed an issue where an error was displayed when Midnight was selected as the End Time on the Waiting Times report. Occurred when you select Daily Reports > Waiting Times > Select the End Time dropdown and choose Midnight > Click on Print or Screen.
Office	ZED-8534	**Resolved an issue that caused a patient's pronoun to disappear** Fixed an issue where clinic-defined pronouns (dropdown list management) could disappear from the pronouns selected for a patient.
Office	ZED-8594	**Resolved a Booking Wait Time Report error and corrected the changes shown** The Booking Wait Time report will now display changes from the last edit made to an appointment. Additionally, the report has been fixed to prevent an error when running the report for a single patient.

Office	ZED-8596	**Resolved an issue with how the Date Details were display in Linked Appointments** The Linked Appointment Details dialog has been updated to use text formatting consistent with the rest of the application. This resolved Linked Appointment Details - Date Details overlap.
Office	ZED-8598	**Resolved issue with Patient Type details display in the Appointment and Attendance Details dialogs** The Patient Type in Appointment Details and Attendance Details screens no longer overlap the screen.
Office	ZED-8657	**An Assist Fee can no longer be used with non Assist able item** When setting a billing item as an assisted item that is not an assistable item, the Assisting Billing Options screen is no longer displayed.
Office	ZED-8658	**Resolved an issue with the Service date and Billing date range in the Assistant Service Report.** Fixed the date picker button for "To date" on the Assistant Service Report so that the date selected is displayed in the To field and not the From field.
Office	ZED-8659	**Fixed the layout of the reprint token message box.** Removed an incorrect line in the message displayed when reprinting an eScript token.
Office	ZED-8772	**Office will still run if the cancel button is clicked on the Login screen.** Fixed issue where Patients.exe would crash when Office was closed without logging in first (i.e. opens Zedmed Office, then closes the login prompt to exit, without logging in).
Office	ZED-8777	**Selecting F4 twice will once again bring up the last patient searched.** Fixed issue where if a patient is associated with more than one branch selecting F4 twice (or clicking on Last button) did not open the last patient.

Office	ZED-7492	**Staff Username truncates to 10 characters automatically** The "Edit Staff Member" dialog (Staff tab in the Securiy module) now prevents users from entering usernames greater than 10 characters in length.
Clinical	ZED-8483	**Added an Ethnicity field to Zedmed Clinical** Capturing or viewing a patient's ethnicity details has been added to the Family, Social & Past History information in Clinical.
Clinical	ZED-8544	**Resolved UI Issues in Clinical Reports** Fixed some minor issues with font sizes and labels being cut off in the Clinical reports, including Font Types or Font Size and Labels being cut off.
Clinical	ZED-8552	**Updated the Intramail UI in Clinical** Clinical intramail buttons and icons have been updated on main dialog to match those in Office.
Clinical	ZED-8561	**Fixed the Results Inbox Error: Unexpected end of command-line 2, column 1** Results Inbox has been fixed to prevent an error when retrieving results for all doctors on clinics with a large number of doctors configured.
Clinical	ZED8574	**Enabled a configuration to limit attachments tab file size in clinical** Added a maximum value in MB's for uploading of files to tabs in the summary views and set the default. This can be found in the Global Options > General tab.

Clinical	ZED-8595	**Turned on Icon captions by default in Zedmed Clinical** Encounter icon captions are now turned on by default for users logging into Clinical for the first time.
Clinical	ZED-8630	**Resolved a formatting Issue When Copying Clinical Notes to Letter Writer** Added a new Paste Plain Text option to the Letter Writer to allow formatted text such as encounter notes to be copied and pasted into a letter without formatting.
Clinical	ZED-8633	**Introduced a Filter Feature for Merge Fields in Letter Writer** The Clinical Letter Writer now provides a filter function in the data toolbar, allowing for a quick look-up of a field in the list of available merge fields.
Clinical	ZED-8687	**Resolved an access violation in module 'crs_client.exe' when closing Patients in Clinical.** Fixed an issue where an AV error was displayed in some cases after closing a patient file in Clinical where My Health Record is enabled.
Clinical	ZED-8739	**Resolved an issue with My Health Record auto-upload displaying errors at a test site** The error occurred for patients with a hidden record and displayed a warning that has been fixed.
Clinical	ZED-8778	**The Write referral button in HealthShare will now only be an option in Referrals.** Removed the"Write Referral" button from HealthShare address book search when opening the search screen from the main toolbar in Clinical.
Upgrader	ZED-8614	**Removed obsolete Zedmed files and exe from the Installer/Upgrader** The Zedmed Upgrader has been enhanced to remove obsolete files from client installations.

Zedmed v36.1.1

Clinical	ZED-8668	**PDF viewer unable to view the document - Blank Document** Fixed an issue that may prevent the viewing of older PDF files, especially those produced by scanning documents

Zedmed v36.1.0

Zedmed v36.1.0 is a major release that introduces a modern theme, integration with accounting software including Xero and MYOB, HealthLink SmartForm enhancements and pronoun and gender updates.

Shortcuts to specific sections:

- Zedmed v36.5
- New Modern theme
- Surgical Partners integration
- Zedmed v36.1.0 Updates (part of the v36.0.0 release)
- Zedmed v36.0.0 HealthLink SmartForms enhancements
- Zedmed v36.0.0 Office & Clinical enhancements
- Zedmed v36.0.0 Office & Clinical updates

New Modern theme

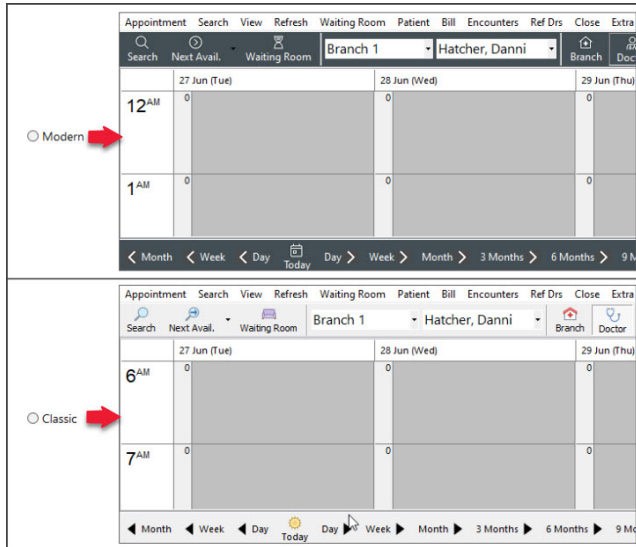No menus or layouts have changed, but you now have the option to use the new Modern theme or the existing Classic theme.

- **The first time** you open Office and Clinical after the upgrade, you will be prompted to choose a theme.
- You can have matching or different themes in Office and Clinical.
- You can swap themes at any time if you change your mind.

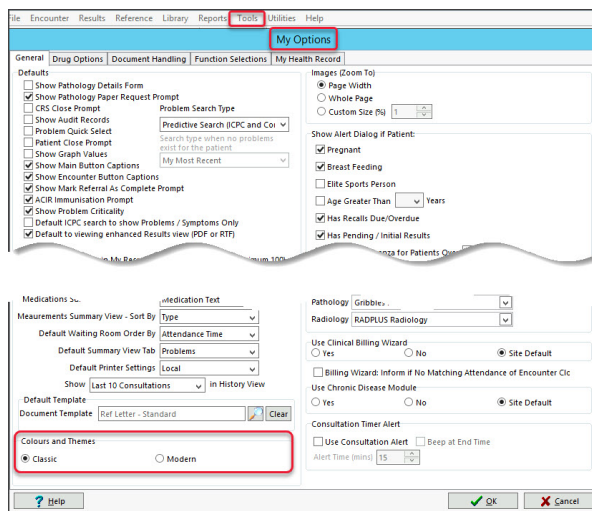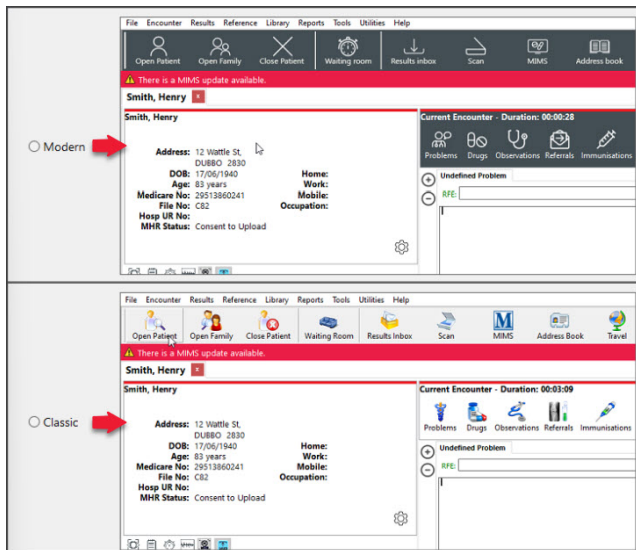**The first time opening Office** - select **Modern** or **Classic.**

To change - **Themes** > **Modern** or **Classic**.

For the most up-to-date documentation version, visit https://help.zedmed.com.au/help
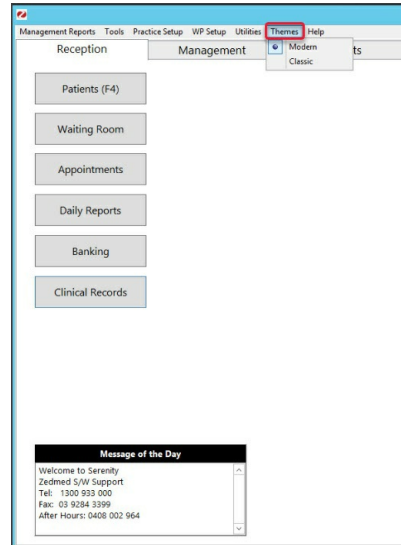
The first time opening Clinical - select **Modern** or **Classic.**

To change - **Tools** > **My Options** > **Modern** or **Classic.**

Surgical Partners integration

Surgical Partners is a financial management platform that integrates Zedmed with accounting products including Xero and MYOB. This allows you to use the financial information in Zedmed for a range of financial applications from debtors' management to banking and payroll. This functionality is enabled by registering with Surgical Partners who will configure Zedmed to send the required financial data to your accounting software each night.

To learn more, visit https://surgicalpartners.com.au.

Zedmed v36.1.0 Updates (part of the v36.0.0 release)

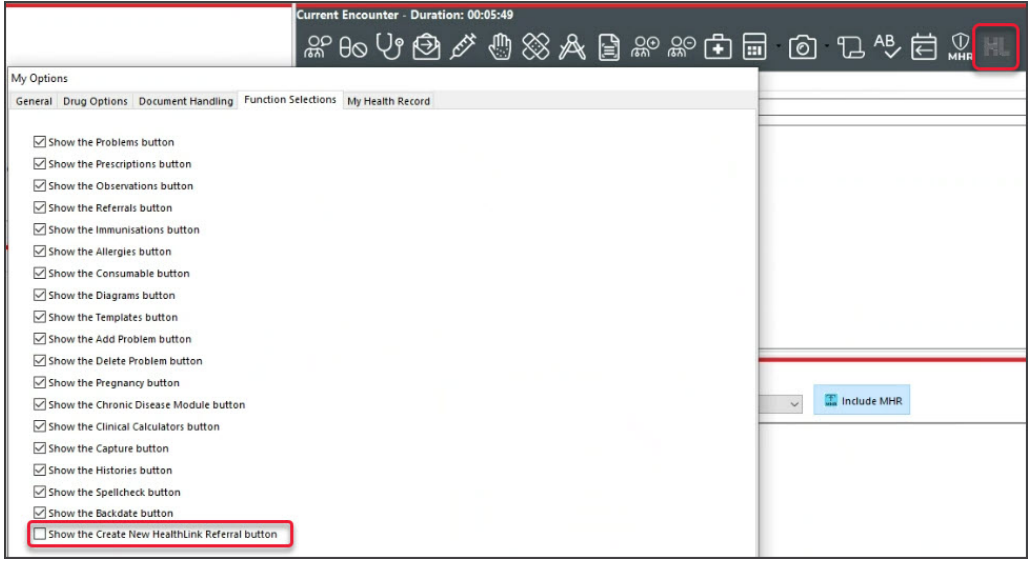|		
Clinical	ZED-8328	**Implemented a new PDF tool to view results and scanned documents in Clinical** Removed the requirement for Adobe Reader from Zedmed. PDFs can now be viewed (both when embedded in a result and when attached from a scan) without any external PDF viewer installed.
Office	ZED-8252	**Access Violation error resolved when deleting an Appointment Type** Fixed an error that occurred when attempting to delete an appointment type from Office

For the most up-to-date documentation version, visit https://help.zedmed.com.au/help

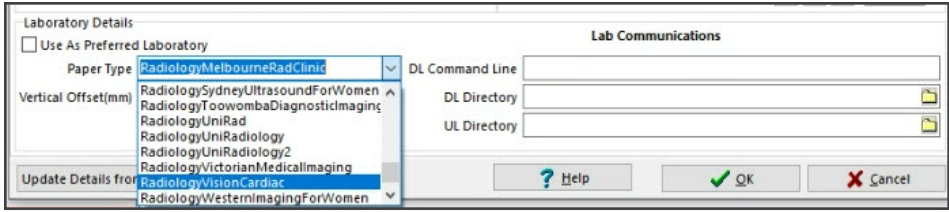| Office	ZED-8360	**Corrected the Message/Buttons displayed when a Tyro Easyclaim has been canceled.** The message displayed when a user canceled a Tyro Easyclaim has been resolved and the form now allows another attempt.
Office	ZED-8423	**Deleted prescriptions are no longer displayed on HealthLink Forms.** Deleted prescriptions were still showing up as selectable options in the HealthLink SmartForm.
Clinical	ZED-8452	**The Encounter Timer no longer disappears when resuming an encounter.** Fixed an issue where the Clinical Encounter timer would no longer be displayed after resuming an existing encounter.
Office	ZED-8481	**Updated the Appointment and Full day icons for the Modern Theme.** Updated the icons displayed on the Appointment Grid for Appointment and Full Day menu bar options so they are no longer similar to Zoom In and Zoom Out icons.

Zedmed v36.0.0 HealthLink SmartForms enhancements

For new users, please follow the Zedmed SmartForms installation guide.
For existing users, please follow the manual upgrade guide.

Clinical	ZED-8267	**Improved the names used for attachments in SmartForms** Each HL7 results file can include several sections, and Clinical Results Inbox displays them as follows: 1. Result View tab. 2. Enhanced View tab - HL7 file includes only 1 additional part. 3. Enhanced View #N - HL7 file includes N additional parts. 4. 2 and 3 are not always present, depends on HL7. Results in HL7 files added as attachments to a SmartForm will be named as follows: 1. \<HL7 FResult Name> (Result View) tab. 2. \<HL7 FResult Name> (Enhanced View) tab - HL7 file includes only 1 additional part. 3. \<HL7 FResult Name> (Enhanced View #N) - HL7 file includes N additional parts. 2 and 3 are not always present - depends on the HL7.

| Clinical	ZED-8292	**Zedmed's Healthlink SmartForms integration is now upgradeable** The Healthlink SmartForms service installer has been updated from an MSI into an exe file (as used by other parts of the Zedmed software) so the software is now upgradeable.
Clinical	ZED-8332	**Healthlink SmartForm will display 1 attachment for HL7 files with 2 records** The functionality of Zedmed's HealthLink SmartForms integration has been improved. HL7 results that include PIT segments in addition to FT segments will be included as one attachment (as it is done in Clinical, Results).
Clinical	ZED-8379	**The 'HealthLink Create Referral' button can be removed from the Encounter toolbar** Doctors can now remove the 'HealthLink Create Referral' button from the encounter toolbar. This is done in Clinical > My Options > Function Selections tab > Show the HealthLink button.
Clinical	ZED-8387	**Resolved a scenario where a staff name could appear as the provider in a SmartForm** Resolved an issue that caused the provider details (Referred By name) in a HealthLink SmartForm to be populated with a staff member's details instead of the provider's details, when the staff member's ID was the same as the doctor's code.

Zedmed v36.0.0 Office & Clinical enhancements

Clinical	ZED-7979	**New Pathology & Radiology referral templates added to the Clinical Addressbook for:** - Australian Clinical Labs Comprehensive Carrier Screen Request = PathologyClinicalLabsCCS - Queensland Ultrasound for Women = RadiologyQUFW - Sydney Ultrasound for Women = RadiologySydneyUltrasoundForWomen - Vision Radiology = RadiologyVisionCardiac

**Pronoun field added to Zedmed Office & Clinical**

Added support for specifying preferred pronouns to Zedmed. Pronouns can be set in either the Office or Clinical Patient Details forms and are displayed in the following locations.

- The selected pronouns will appear when chosen in the patient record Pronouns drop-down.
- Enabled at practice and branch level.
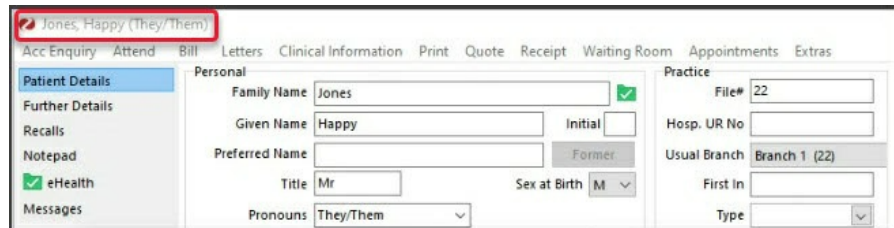- Additional pronouns can be added in Practice Setup > Drop-down List Management > Pronouns.
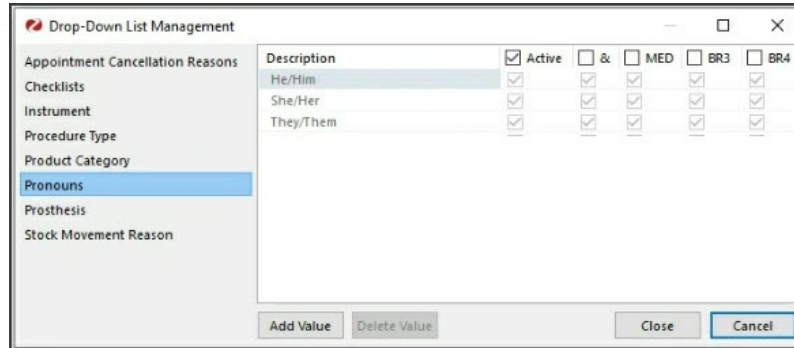
Pronouns display:

- The header of patient details summary in Clinical.
- Title of patient details in Clinical.
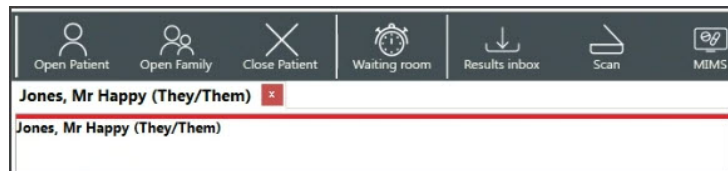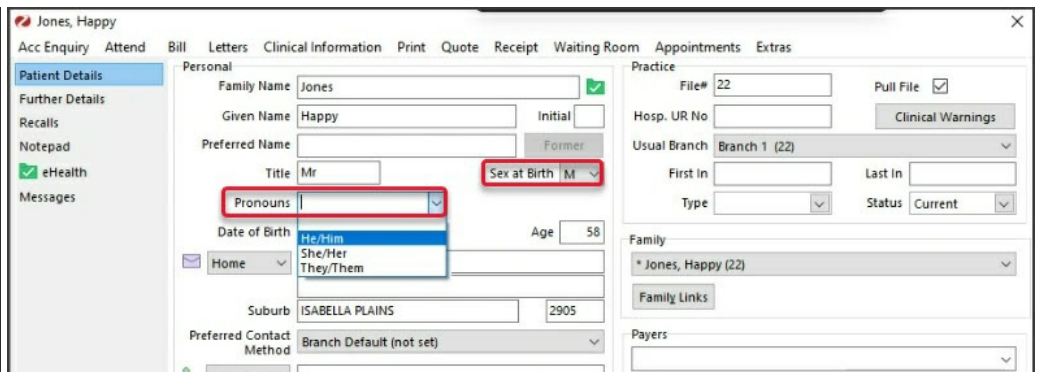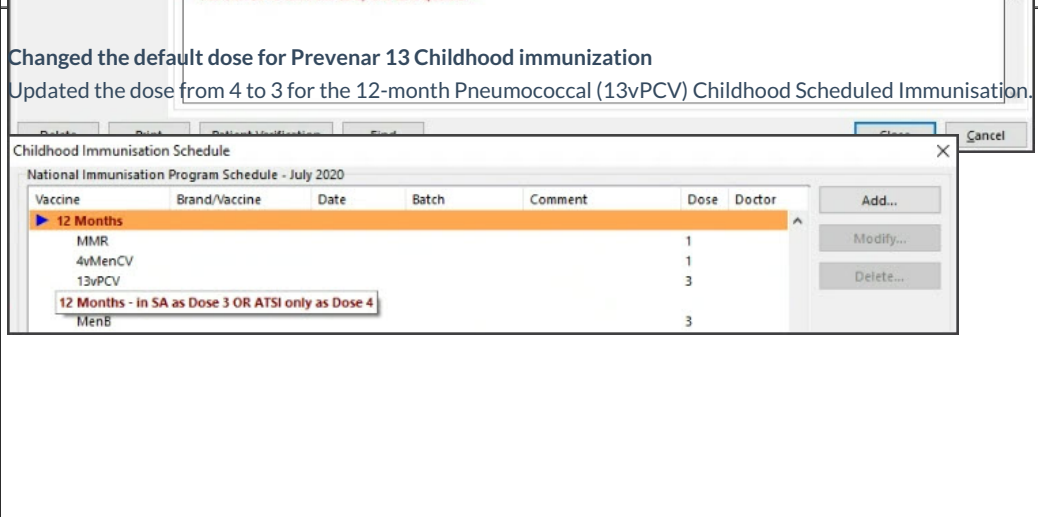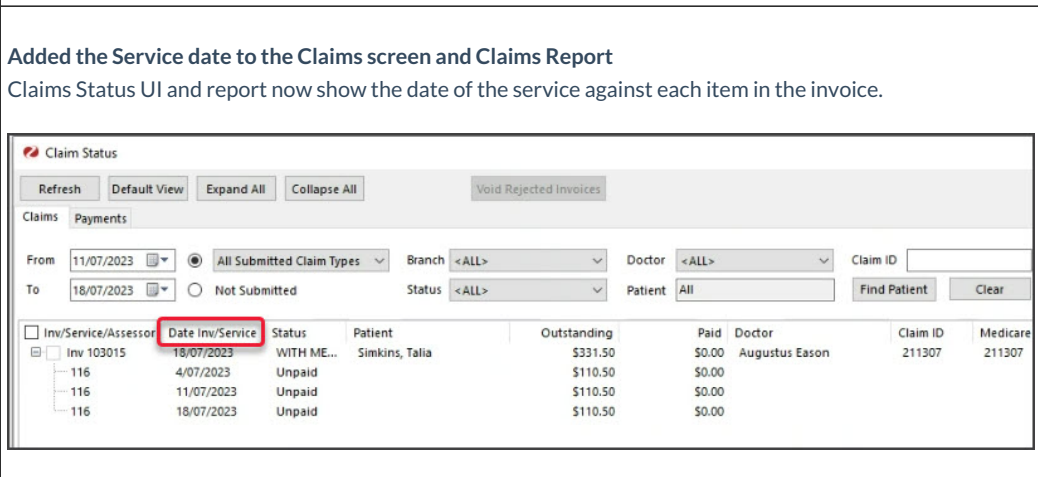
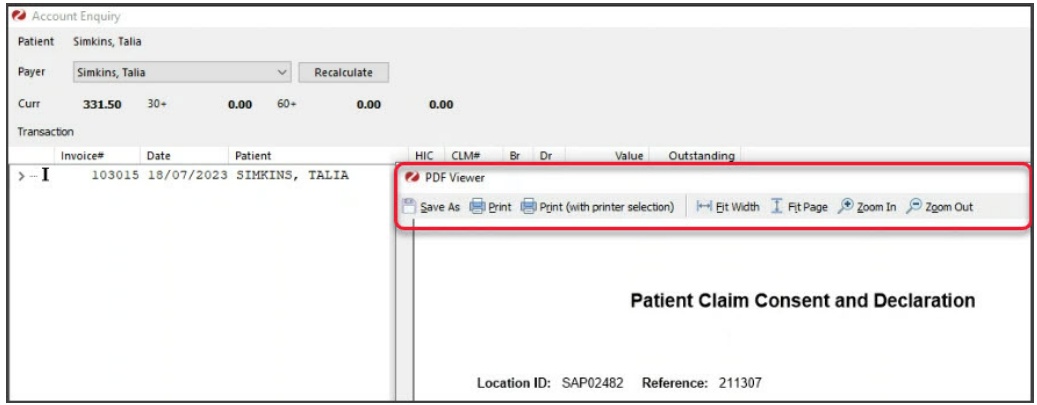- Patient record tab in Clinical.
- Title of patient details in Office.

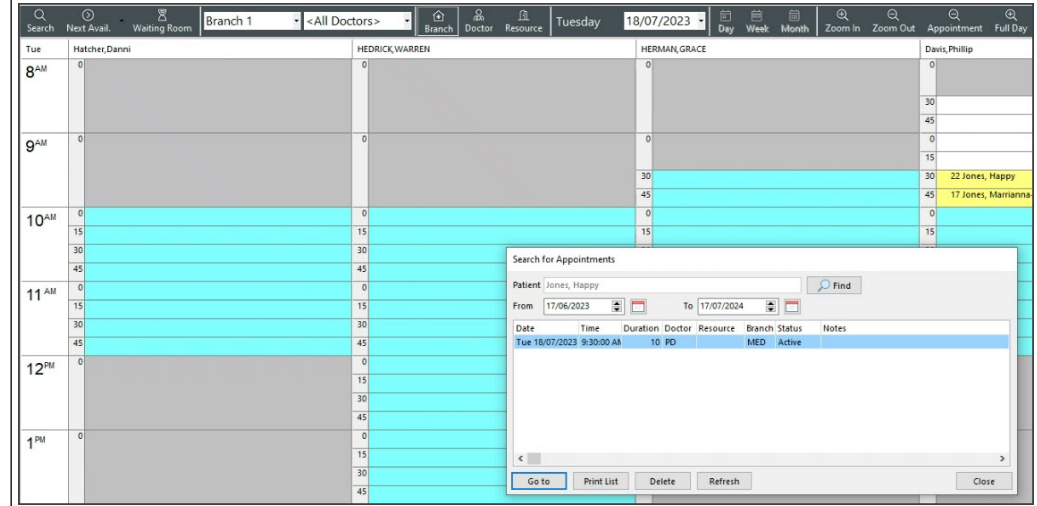Office/ Clinical   ZED-1674

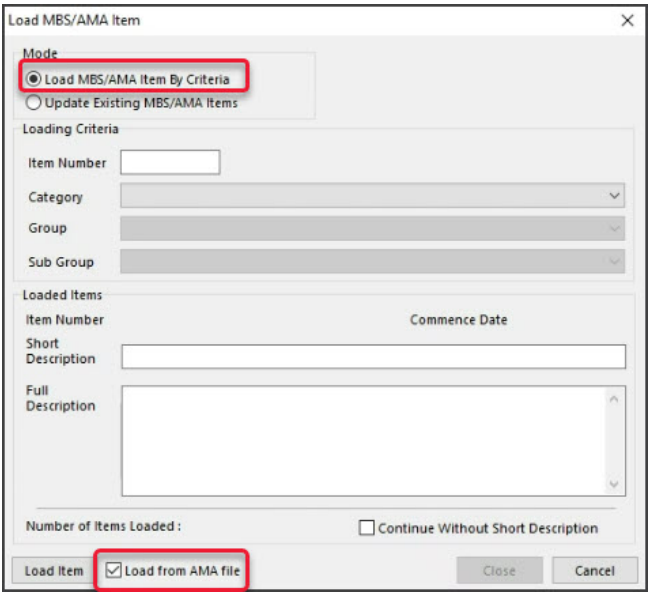Pronouns & Sex at Birth

Office	ZED-8194	**Changed "Gender" to "Sex at Birth"** Changed the "Gender" field to read "Sex at Birth" in Office, Clinical and the Patient Merge utility. See the screenshot above.
Office	ZED-8202	**Ethnicity is available in the Patient Merge utility** Ethnicity is now available in the Patient Merge utility when merging duplicate records. It is displayed when Advanced is selected.
Clinical	ZED-8215	**Changed the default dose for Prevenar 13 Childhood immunization** Updated the dose from 4 to 3 for the 12-month Pneumococcal (13vPCV) Childhood Scheduled Immunisation.
Office	ZED-8326	**Added the Service date to the Claims screen and Claims Report** Claims Status UI and report now show the date of the service against each item in the invoice.

		Replaced the PDF viewer for the "View Claim" button in Account Enquiry
Office	ZED-8370	Updated the application used to view PDFs in Office for Claims. Viewing a claim from the account enquiry screen is now significantly faster.

Zedmed v36.0.0 Office & Clinical updates

Clinical	ZED-8286	Important update. Reduced the flicker on the Results Inbox display list Results Inbox module has been reworked to prevent flickering as users action results.
Office	ZED-5462	Resolved an error that occurred when merging patients with the same SMS message When merging patients that reference the same SMS message, Zedmed Patient Merger will now only move one copy the message to the merged record. Previously it would report an error and abort the merge process.
Office	ZED-5494	The Last (F4) Button now works in Appointments While searching for patients on the Appointments UI, selecting the Last F4 button now selects the last opened patient in the appointment search dialog.
Office	ZED-7111	The Delete button in Staff Maintenance>Apps Access no longer causes an Access Violation The Delete button on the staff permissions maintenance dialog, App Access tab, will now remain disabled until a selection has been made to prevent an error.

Office	ZED-7982	Resoved Error Data too large for variable [ITEM_CODE]. Max len = [8], actual len = [9] when running AMA Fee Load The Load MBS/AMA Item By Criteria option now works when the Load from AMA file checkbox is selected and an AMA load fee file is used. AMA fees will now be loaded as long as the corresponding MBS item already exists, a report is displayed at the end of the import listing the items that could not be imported.
Office	ZED-7983	Resolved Error - Param [NEWSTARTDATE] type changed from [ftSQLTimeStamp] to [ftDateTime] running AMA Update Fees The Update Existing MBS/AMA Items with the Load from AMA file option selected will now run without error and enable the update AMA items.
Office	ZED-8233	Statistics report - Referral Doctor criteria now correctly lists all address book entries (not just referral doctors) Referral Doctor criteria in the Statistics Report will now only list Referral Doctor contacts who are set as Available.
Office	ZED-8247	Resolved Error "Zedmed Office was unable to load the OLE object file" when you Select or Preview an archived letter Fixed the issue with an error being displayed when selecting or previewing patient letters that have been archived.
Clinical	ZED-8248	Resoved Error 'Type ID Mismatch' when importing CDA letters When importing HL7 messages that contain XML files with a namespace prefix, Zedmed Clinical will report a more accurate error instead of returning "Type ID mismatch".
Office	ZED-8362	Resolved an Intramail error in Sent Items Fixed an error that occurred when viewing sent items in office intramail when the To: or CC: fields contain a combined total of more than 1000 characters.

Office	ZED-8367	A double booking Patient's name will no longer change when editing the appointment. Modifying an appointment by selecting it from the appointment selector (appointment 'Details' context menu option), no longer displays a different patient in the appointment selector at the end of the process.