

# Set up Payment Gateway

Last Modified on 10/09/2024 1:53 pm AEST

Set up the Zedmed Payment Gateway so the practice can request credit card information when a booking is made using Zedmed Online Appointments (OLA). The card is charged after the consultation.

**MOVED TO INTERNAL KNOWLEDGEBASE**

## Set up Appointment Types

Configure the payment options supported by each practitioner and by the practice.\

**Caution:** Enabling a Credit Card for a doctor will make Payment Gateway live on OLA. Ensure the practice is ready to process **Credit Card payments** for OLA before enabling these options.

These steps require the Appointment Types to have been made available online as part of the **Online Appointment setup**.

To configure Payment Gateway Availability:

1. Go to Zedmed's **Management** tab.
2. Select **Practice Setup** then **Appointments > Appointment Types**.

The **Appointment Types** screen will open.

3. Select the **Appointment Type** to configure
4. Tick **Credit Card token required**.

The payment options for each practitioner will become available.

Remove the tick from the **Credit Card Required** field of any practitioner not requiring payment information.

5. Provide **Estimated Billing Amount**.

This optional field lets the practice show the estimated appointment cost when the patient makes an appointment.

- If you want the estimated appointment cost to display when an appointment is booked, enter the amount.
- If a doctor has their own appointment cost, enter it into the **Estimate Amount** field next to the doctor.
- If these fields are blank no message will be displayed

6. **Bulk Billing exemptions**.

Exempt qualifying patients from the payment details step in Online Appointments.

- a. Tick the box next to the allowed exemptions for pension and DVA card holders.

At the Yes/No prompt:

- b. Select **Yes** if the exemptions are for the whole practice and all doctors will be ticked.
- c. Select **No** if it is per doctor and tick next to the names of doctors accepting the exemptions.

7. **Age Range** exemptions.

Exempt qualifying patients from the payment details step in Online Appointments.

- a. Tick the box and enter the age range. E.g enter 10 if the child must be 9 or younger and 65 if the patient must be 66 or older.

At the Yes/No prompt:

- b. Select **Yes** if the exemptions are for the whole practice and all doctors will be ticked.
  - c. Select **No** if it is per doctor and tick next to the names of doctors accepting the exemptions.
8. Select the next Appointment **Type Name** that uses Payment Gateway and repeat the steps above.
  9. Select **Close** to save and exit.

The screenshot shows the 'Appointment Types' configuration window. The 'Type Name' is 'Standard Consultation'. The 'Default Duration' is '00:10 Hrs'. The 'Text' is 'Sample Text'. The 'Background' is 'Custom ...'. The 'Available Online' checkbox is checked. The 'Available to' section has 'Only Existing Patients' selected. The 'Per Doctor Overrides' table is as follows:

Doctor	Duration	Available Online	Estimated Amount	Credit Card Required	Pension/HCC Exemption	Full DVA Exemption	Limited DVA Exemption	Child Exemption	Seniors Exemption
Grenville Howell		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Danni Hatcher		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Ccc Pds Vendor		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
WARREN HEDRICK		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
GRACE HERMAN		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Phillip Davis		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
AUGUSTUS EASON		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
GAVE JACKSON		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Set up Zedmed Bank Accounts

Add the Payment Gateway connection information to each bank account in Zedmed.

**Note:** You should also check that each doctor has the correct Bank List selected in the **Doctors Details** screen to ensure the bank accounts are correctly assigned.

You will need the Tyro API key for each entity receiving payments. To get this key, see the **Obtain Tyro API key guide**.

1. Login into Zedmed with administrator access.
2. Select the **Management** tab.
3. Select **Practice Setup > Practice**.
4. Select the **Bank Accounts** tab.
5. Select the **Name** of the bank account.
6. Under **Payment Gateway** enter the MID and the API Key.

This is the MID for the practice or doctor who owns the Tyro eCommerce account to link to the Bank Account.

The API Key is where you put the **API password created** by the Tyro eCommerce account.

7. Repeat these steps for the next bank account.

Practice Details

Practice  
Branches  
Bank Accounts  
Departments  
Integrations  
Claiming Configuration

Name: Abbas Rajaei  
Code: ARE  Currently Available  
Bank: CBA  
Branch: 013132  
Account #: 649539908  
Address:   
Suburb:   
Phone:   
Fax:   
MID: 145963 (Merchant ID for Tyro)

Contact  
Name:   
Position:   
Phone:

Payment Gateway (OLA)  
MID:   
API Key:   
Test Connection

Add New Edit Name Delete

Close Cancel