

PG step for patient OLA guide

Last Modified on 10/09/2024 1:48 pm AEST

1. Select a time slot next to the doctor you want to see.

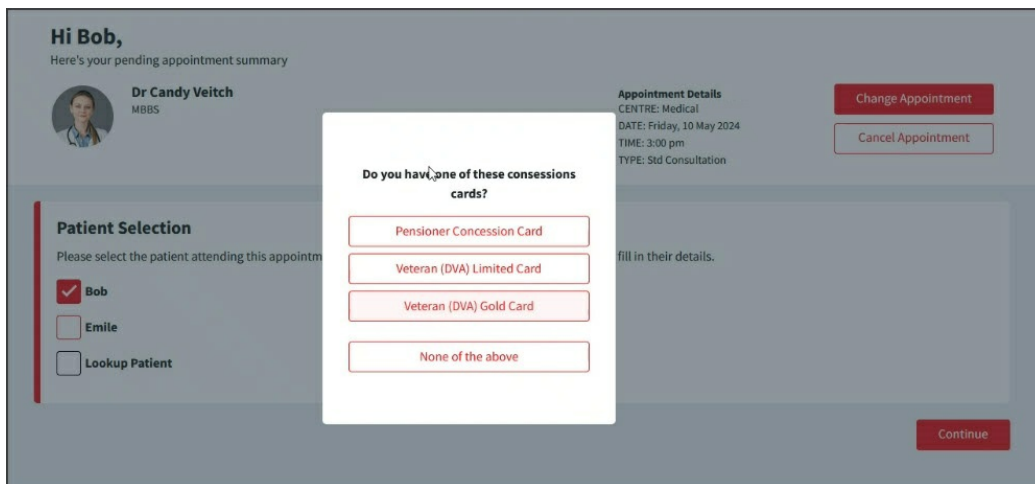
The **Confirm My Booking** screen will open.

2. **Payment information steps**

Important: Credit card information will be requested if your practitioner supports electronic payments. The credit card provided will be charged **AFTER** you have attended your consultation with the doctor.

The practice may show an estimate of the payment when you provide the credit card information.

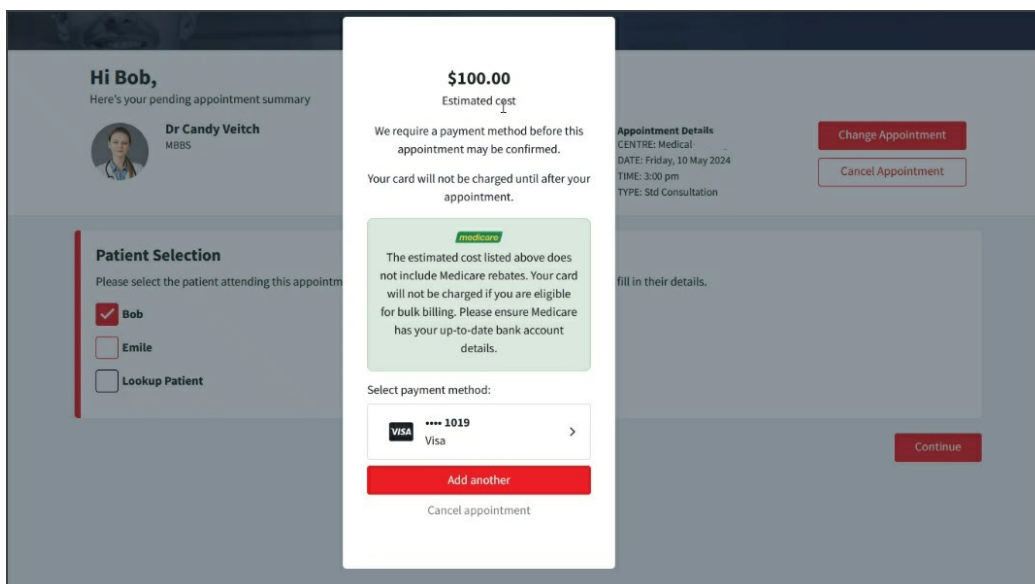
a) **Select any concession card you hold or None of the above.**



The screenshot shows a patient booking confirmation screen for Dr. Candy Veitch. A modal window is displayed in the center with the heading "Do you have one of these concessions cards?". Below the heading are four buttons: "Pensioner Concession Card", "Veteran (DVA) Limited Card", "Veteran (DVA) Gold Card", and "None of the above". The background shows appointment details for Friday, 10 May 2024 at 3:00 pm, and patient selection options for Bob, Emile, and Lookup Patient.

b) If you selected **None of the above**, enter your credit card information into the fields provided.

Your credit card will not be charged until after you visit the doctor.



The screenshot shows the same patient booking confirmation screen. A modal window is displayed in the center showing an estimated cost of "\$100.00". Below the cost, it states "We require a payment method before this appointment may be confirmed." and "Your card will not be charged until after your appointment." There is a green box with the Medicare logo and text: "The estimated cost listed above does not include Medicare rebates. Your card will not be charged if you are eligible for bulk billing. Please ensure Medicare has your up-to-date bank account details." Below this, it says "Select payment method:" and shows a Visa card with the number "**** 1019". There are buttons for "Add another" and "Cancel appointment".

The **Confirm My Booking** screen will open.

3. Enter your name and email address into **My Booking Account Details**.
 4. This information will be used to create your account.
 5. Select **Next**.
-