

Zedmed v36.8.1

Last Modified on 04/06/2024 8:56 am AEST

Zedmed v36.8.1

Office	ZED-9447	Add all missing Cubiko database tables to list of tables Cubiko needs to access Two additional Zedmed database (SuperPlus) tables have been added to Cubiko accessible list of tables: 1. PATIENT_FILE_NUMBERS 2. TAX_CODES
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Zedmed v36.8.0

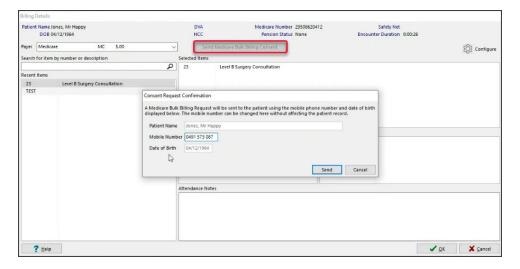
Fixes and enhancements

Office	ZED-9385	An error occurred when trying to delete an attendance Fixed an issue preventing the deletion of an attendance if a bulk billing consent request has been sent.	
Office	ZED-9387	Out-of-range error in the appointment grid Fixed an issue where moving forward in the appointment grid to a week that has an unavailable slot for a doctor caused an out-of-range exception error to display.	
Office/ Clinical	ZED-9388	Secure Send not working due to an incorrect URL The Secure Send production URL has been fixed.	
Office	The Referrals Expiring Report showed patients all expired referrals The Referral Expiring report has been updated to suppress multiple entries for patients with more than creferral for the same doctor. Now such patients will appear once along with the most recently expired re		

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NEW Electronic bulk bill consent

The doctor's billing screen has a Bulk Bill Consent button that sends an SMS consent request to the patient. The SMS links to a page containing the encounter's services and cost. The patient can read the information and select Accept to consent to be bulk billed. This consent is recorded and will show on the invoice screen as "Medicare consent received" when reception does the billing. To learn more see the new Bulk billing consent guide.



NEW Marketing Messages

You can now use SMS to send informational and promotional messages to select groups of patients using our new Marketing Messages feature. To learn more see the Marketing Messages guide.



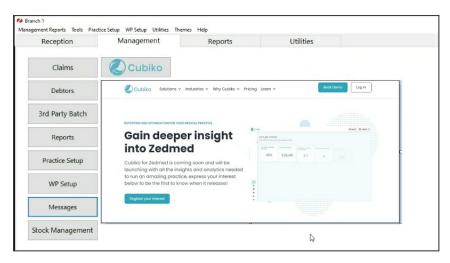
NEW Allow bookings from different OLA accounts to link the same patient record

Patients booked for OLA appointments with their own account can also have an appointment booked under a family member's OLA account. E.g, a mother adds their child to their OLA account as a family member and books an appointment. That child can still create their own OLA account and book an appointment and both appointments will use the same patient record.

NFW Cubiko

Zedmed has added support for the Cubiko practice intelligence service. There is a direct link for Cubiko customers to access the Cubiko App on Zedmed's Management tab. A subscription to Cubiko is required to use this service. To learn more about this paid service, visit the Cubiko website.

An Integration checkbox in Practice Details > Integrations enables the data intelligence integration for Cubiko subscribers.



NEW Credit Card Payment Support for Online Appointments

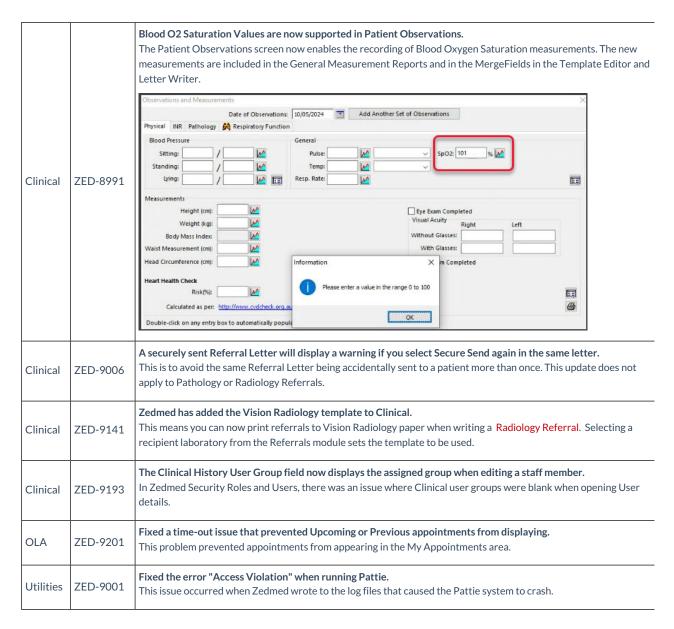
Practices can enable Online Credit Card payments for specific practitioners and appointments. The Credit Card information is requested when the patient makes the appointment and used for billing after the appointment.

UPDATE: Update Return to Work SA

The way Zedmed users access Return to Work SA Work Capacity Certificates (eWCC) has changed. Telstra Health still hosts RTWSA but the access point is changing to HealthLink Smartforms, which Zedmed is already integrated with. To learn more, see the RTWSA guide.

Fixes and enhancements

Office	ZED-8993	The Surgical Procedures report will now always show the Patient's Fund details. The report previously only listed the Patient's Insurance Fund details when there was a quotation attached to the procedure.				
Office	ZED-9134	Secure Send is now correctly working for payment receipts in Office. The 'Send to Patient' button was not working correctly for Receipts. This has been resolved and you can now Print, Email and Secure Send payment receipts from Office.				
Office	ZED-9356	RTW SA forms are now displayed in Clinical'sSummary Views. RWSA Work Capacity Certificates are now submitted using HealthLink SmartForms and Zedmed has been updated to save these forms in Summary Views > Documents.				
Office	ZED-9352	Fixed the error "AppointmentList is empty" that appeared when clicking Bill. This error occurred when clicking Bill in the Appointment Book without having an appointment slot selected.				
Office & Clinical	ZED-9138	Intramail's subject field is no longer truncated to 40 characters. The intramail subject will now display the full 100 characters in both Office and Clinical.				
Office & Clinical	ZED-9194	The correct message will now display when selecting Reply in Intramail. Fixed the issue which in some instances caused a different message from the one selected to be displayed when replying or forwarding an intramail message.				
Office & Clinical	ZED-9247	Text selection is now supported for PDFs so you can Copy/Paste text in Clinical and Office . Two additional toolbar buttons have been added to the viewer for PDF documents in Clinical and Office that switch the mouse action between panning the document and selecting text. This allows text within the PDF to be easily copied and pasted into other documents. Result View Enhanced View Save As Print Pght (with printer selection) Fit Width Fit Width Fit Page Soom In Soom Out Mouse Pgn Fis Select Text This is a test PDE Result Navigation Prior Net Adding Patient All OK, Notify Mark Result Patient Notified Update Result Patient Patient Patient Notified Update Result Patient Patient Notified Update Result Pa				
Clinical	ZED-7662	The Problem/RFE window will now correctly update when switching tabs or reopening an encounter. When switching between problem tabs during a patient encounter, the incorrect information for the selected problem was displayed.				



Zedmed v36.6

Upgrading to this version will provide the following updates.

IMPORTANT: This upgrade will update your eRx certificate and change the communication endpoint from HTTP to HTTPS.

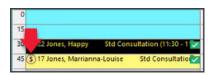
This update is required because the erx.com.au:8830337559 certificate is <u>expiring on 25 June 2024</u> and the eRx Adapter must be updated to ensure continued operation of the eRx service. HTTPS will use a different port and the eRx web address will change to HTTPS. If you use a firewall with port/internet restrictions, you may need to open a new port to support the new endpoint.

NEW Referrals Expiring Report

This report allows the practice to see expiring referrals by Date, Practitioner and Appointment Type and send SMS notifications to patients regarding their referrals. Learn more.

NEW Billed status in the Appointment Book

A \$ icon (see screenshot) will now appear in the Appointment Book next to patients who have been billed. The billed icon is part of the following sequence of status icons: File Pulled > Attended > Billed.



NEW ATSI status in Clinical

The ATSI status in the patient's record is now reflected in Clinical with icons.



NEW Drugs Module without MIMS

 $\label{lem:eq:Zedmed} Zedmed 's \ Dugs\ module\ can\ now\ be\ used\ to\ create\ prescriptions\ without\ MIMS.$

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API	ZED-9284	Move Office interface endpoints from HI service into Zedmed API for Jayex Office interface endpoints have been migrated from the old HI service into the Zedmed API for Jayex.
API	ZED-9230	Created Jayex rest API endpoints in Zedmed API (This update applies to Jayex kiosk customers). Jayex API has been moved from HI Service into Zedmed API (by default the port number is 9821). In the CRS_App_Server.ini is still required for the Jayex integration to work - please note that the config: [OfficeHIService] RunRestService=Yes
System	ZED-9336	Further enhancements to Zedmed's internal process logging Added more targeted logging surrounding the clinical service hang issue. Made a change to MIMS initialisation that may fix the hanging issue and changed the MIMS config use of database connections.
System	ZED-9294	Enhanced Zedmed's logging functionality Improved the options available to log Zedmed's internal processes when troubleshooting problems. This improved logging level can only be manually enabled and disabled by Zedmed on the practice installation once the practice provides access. Changing logging levels requires a restart of the Zedmed service.
Office	ZED-9195	Add the eRx certificate updater to the Zedmed upgrader which changes the communication endpoint from HTTP to HTTPS This update is required because the erx.com.au:8830337559 certificate is expiring on 25 June 2024 and the eRx Adapter must be updated to ensure continued operation of the eRx service. HTTPS will use a different port and the eRx web address will change to HTTPS. If you use a firewall with port/internet restrictions, you may need to open a new port to support the new endpoint.
Office	ZED-9256	Fixed performance issues and missing QR codes for printed electronic prescriptions Replaced the application used for QR Code Generation to improve the performance and resolve a missing QR code issue when printing paper prescriptions with eRX enabled.
Office	ZED-8859	Create a new report "Referrals Expiring Report" A new report is available in Office to show patients with upcoming appointments for which their referral letter has expired. The Referrals Expiring Report can be found in Management > Reports.
Office	ZED-8899	Add a Billed symbol to the appointments screen once a patient has paid/been billed Zedmed Office now displays a billed icon on the appointment screen after a patient has been admitted and billed.
Office	ZED-8940	On Patient Details Other Contacts set default phone number to Mobile Next of Kin and Emergency Contacts now default to Mobile Phone rather than Home Phone in Patient Details.
Office	ZED-8952	Dr Name merge field not working in SMS reminders when a title is not specified Scheduled Appointment Confirmation, Reminder and Recall messages that include the Doctor Name merge field now correctly include the Doctor's Name for a doctor who does not have a Title specified.

Clinical	ZED-9343	Fixed an eScript Error that occured if a drug had an AMT-MPP code but no AMT-TPP code. The drugs known to have this issue are: Gabapentin 100mg Oral Capsule 100mg [100] & Tamsulosin hydrochloride 400mcg Modified Release Tablet 400mcg [30].				
Clinical	ZED-8836	Prevent failure to load HealthLink forms when one of the HL7 files cannot be loaded Issue that caused failure while loading HealthLink Forms if an HL7 file is corrupted has been fixed. Now forms will be loaded even if a corrupted file was detected. Corrupted files or data parts will be skipped.				
Clinical	ZED-9128	Fixed an issue causing MHR upload failures Fixed the issue that caused the MyHealth Record upload process to fail when marking jobs as ready to be sent.				
Clinical	ZED-8870	Zedmed API issue - An Invalid Connection String Argument The issue that caused the "An Invalid connection string argument" error during the MIMS update check or when prescribing electronically has been resolved.				
Clinical	ZED-8872	Validate Email and mobile data entered into the Address book Zedmed Clinical now validates the email and mobile phone fields when creating or editing a contact in address book. The email entered must conform to "user@hostname" pattern, whereas mobile phones must be 10-digits long (without spaces), or up to 12-digits long (with spaces) and begin with "04".				
Clinical	ZED-8855	Disabling use of MIMS as a database does not allow to use Drugs Module Added the ability to use the prescribing module in clinical without having MIMS installed. Un-check the "Use MIMS for Medication Database" option in the Drugs tab of Global Options Note that only recipe drugs will be available to prescribe.				
Clinical	ZED-8894	Save column order not working in My Options Zedmed Clinical medications dialog will now remember user-specified grid column order and widths on the "Existing Drugs" tab page.				
Clinical	ZED-8897	Add ATSI status to the patient demographics A patient's ATSI status is now displayed graphically in the Patient Details screen within Clinical.				
Clinical	ZED-8908	Change the pregnancy shortcut key from ctrl-B to something else that is available The keyboard shortcut to open Encounter > Pregnancy module has changed from Ctrl-B to Ctrl-Alt-B.				
Clinical	ZED-8910	Current/Resolved problems move arrow not enabled when moving to next item Fixed issue that required an extra click away from the list to re-enable the arrow to move problems from Current to Resolved or vice versa.				
Clinical	ZED-8912	Uncheck authority if private is selected as PBS Status in Prescription Script details When prescribing a Drug with a PBS Status that requires an Authority, if the status is changed to Private, the Authority checkbox is now automatically cleared				
Clinical	ZED-8944	Global options Max file upload size text box is incorrectly displayed on all tabs A cosmetic issue has been fixed on Clinical global options dialog where the max file upload size edit field would continue to display on all tab sheets.				
Clinical	ZED-8953	Letter Writer - Insert > Today's Notes inserts the text with incorrect formatting When "Todays Notes" are inserted from the Letter Writer in Clinical the notes no longer contain additional blank lines.				
Clinical	ZED-8980	Fix buttons displayed on allergies message box question When changes to a patient allergy are about to be inadvertently lost, the confirmation message box now displays Yes and No buttons rather than Yes and Ok buttons.				
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Zedmed v36.5

Upgrading to this version will provide the following features and updates.

To assist with the adoption of these new features, see the Zedmed v36.5.2 checklist.

NEW Electronic signatures

Electronic signatures can now be added to letters and referrals by applying the 'signature image' merge field. Simply save the

practitioner's signature as an image file and upload it to their profile. Learn more.

NEW Secure Send

Secure Send is a feature that uses email or ZedSMS to send invoices, documents and referrals (including radiology and pathology referrals) to the patient or payer using a link to a secure download. Learn more. To enable Secure Send, submit a request form.

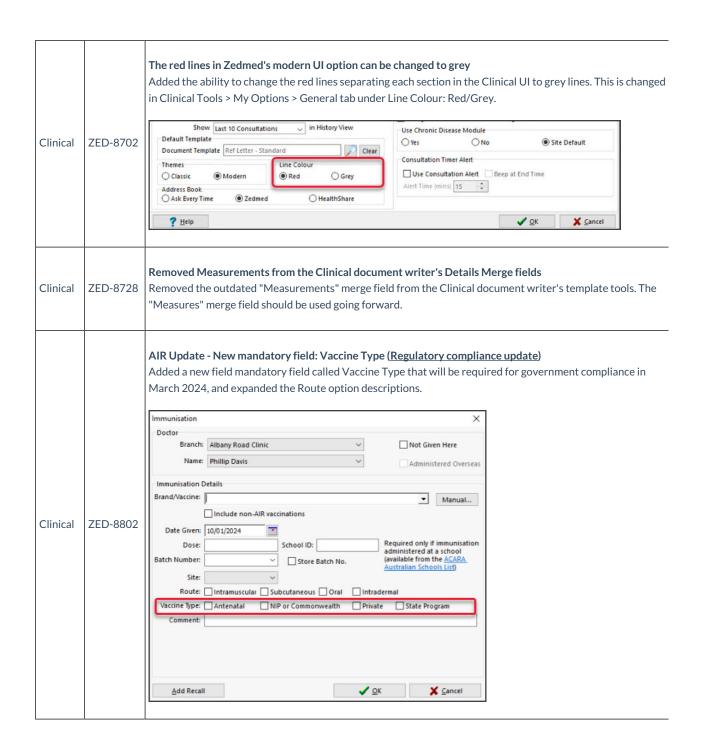
NEW Automatic recall reminders

SMS recall reminders can now be scheduled to go out automatically using the same process as scheduled appointment reminders in Zedmed's SMS Configuration console. Learn more.

NEW MyMedicare support

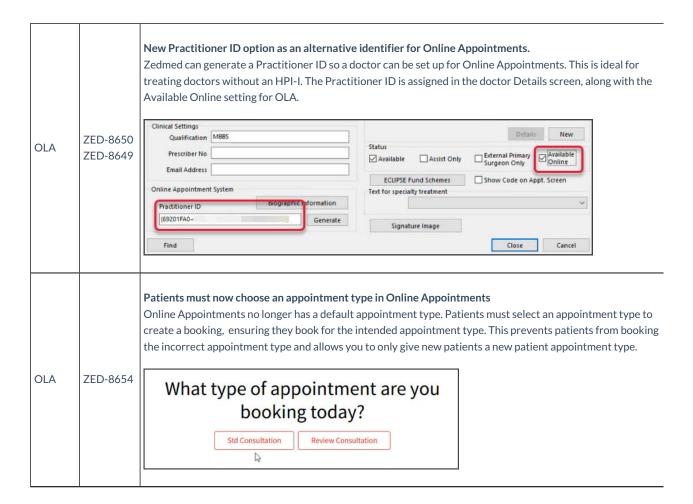
MyMedicare is a voluntary patient incentive scheme designed to formalise the relationship between patients and their practitioners. This update supports MyMedicare bulk billing incentive items, and the ability to record and display a patient's MyMedicare registration status in Zedmed. Learn more.

Office	ZED-8766	Resolved Error: Cannot Reconcile Patient - Duplicate Message_ID Fixed an error that could occur when performing a provisional patient merge. This error would occur when the patient already exists in Zedmed and replies to an SMS before the patient reconciliation occured.					
Office	ZED-8767	Resolved an Error that appeared when adding a patient to an appointment from the waiting list. Fix an error that occurred when adding a patient to an appointment using the cancellation waiting list - if an SMS reminder had already been sent for the existing appointment.					
Office	ZED-7765	esolved Error Code 400 when creating a Doctors App QR Code. xed an error that could occur when creating a Doctors App QR code in Zedmed. The code is scanned by a ser to enable to app on their device.					
Office	ZED-8794	New Medicare Plus Incentive items A notification will advise if New Medicare Plus Incentive scheme items are available to the patient during billing. This includes the new MyMedicare incentives. Medicare Plus Incentive Items The following billed items qualify for Medicare Plus Incentive items. Click 'Add Items' to automatically add the ticked items to this invoice. Incentive Items Description W 10990(25/10/2023) 23 for service item of Group A1 of Category 1 Add Items Don't Add					
Clinical	ZED-8978	Fixed the Results Inbox sort order The Results Inbox now sorts the results correctly when sorting by the Result Reported Date when you use Gerall Results for a Patient button. The Result Reported Date is the date of collection/testing					
Clinical	ZED-8589	New Radiology referral template: iMed Radiology Imaging Specialist The Radiology-MedReferralSpecialist request form is now available as a Radiology Form in Clinical.					
Clinical	ZED-8881	New Radiology report template: iMED Radiology - Myocardial perfusion imaging request The report template Radiologyl-MedMyocardialPerfusionImaging is now available in Clinical.					



Send directly to pharmacy option for electronic prescriptions (Regulatory compliance update) On the Electronic Prescriptions screen, there is now a "Send directly to Pharmacy" checkbox with a reasons drop-down. This option will print out a QR code (token) for the prescription that can be faxed or scanned then emailed directly to the pharmacy. This is for compliance with state and territory legislation that prevents $prescriptions \ from \ being \ given \ to \ patients \ for \ specific \ controlled \ substances.$ Dr Phillip Davis RACGP Branch 1 Level 3, 60 Albert Road SOUTH MELBOURNE 3205 Prescriber Number: 9877773 Photo Patient's Medicare 22980398741 No. Patient's Name Ms Marrianna-Louise Jones Address 6 Jones PI GOWRIE 2904 Pharmaceutical benefits entitlement Date of Birth 19/05/1967 PBS Safty Net Concessional or dependant Clinical Indication entitlement card RPBS beneficiary or PBS Safety holder Net card holder Net card holder Net card holder 03/01/2024 Minimum Repeat Interval (days) Clinical ZED-8781 PBS 🗵 RPBS 🗌 Brand substitutions not permitted 🗌 Warrant number Rosuvastatin 5mg Coated Tablet 5mg [30] PUFF Script is for urgent supply (script owing) Qty: 1*30 5 repeats Electronic Prescribing Token delivery O406991730 ○ Email O No Electronic Token Print Paper Token The option above will prevent the patient from receiving the token. It is intended that the paper toke by printed and provided directly to the pharmacy. Prescribe Electronically Cancel

Dosage information is now mandatory for all prescriptions (Regulatory compliance update) Prescribing now requires dosage information in the Dosage Full Text field. This is a compliance update for electronic prescribing that has been applied to all scripts. Script Details Atenolol 50mg Coated Tablet 50mg [30] M You selected: Atenolol 50mg Coated Tablet (Tablets) 50mg [30] structions MIMS Reference Information after meals as directed as needed at night before meals in the morning Admin > 100 mg/day as divided dose. Hypertension: initially 50 mg/day, may incr by 50 mg/day every wk to max 200 mg/day. Angina: initially 50 mg/day may incr to 100 mg/day. Arrhythmia maintenance: 50-100 mg/day. Min maintenance: 50 mg/day for 1-3 yrs. initiate after early intervention with other agents or immediately if patient presents > 12 hrs post-Mi. Renal impairment. CiCr 15-35 ml/min: 50 mg/day or 100 mg on alternate days; CiCr < 15 ml/min: 50 mg on alternate days; or 100 mg or errey 4th Gay; heemodialsys: 50 mg after dialysis. Elderly: consider dose reduction. Withdrawal: reduce gradually over 8-14 days 8 9 Clr 0 Drug Use × on, all grades incl renal origin; frequent disabling angina rhythmia; MI (late intervention) (> 12 hrs after chest pain Dosage information (directions for use) must be entered in order to prescribe. D Dosage Full Text OK Repeats 0 PBS does not allow repeats Quantity 1°30 Script Date: 19/12/2023 PBS Status Private Hide from display (archive) if not current Medicine estimated to last until 16/01/2024 ☑ Upload script to Active Script List ☑ Warn me to renew script after 09/01/2024 🛅 Reg24 Include Brand on Script Clinical ZED-8840 Authority Brand Substitution NOT Permitted Drug Notes Add to encounter notes MIMS P.J. MIMS C.M.I. Add Favourite Add to History Prescribe Electronically



Zedmed v36.3.4

Upgrading to this version will provide the following updates.

Clinical	ZED-8867	Resolved Error: Item not found when closing a patient file in Zedmed Clinical. This error occured when opening a patient in Clinical from Office, if Clinical had not been shut closed properly.	
Clinical	ZED-8886	Resolved Error: List Index (1) out of bounds. This error also occured when opening a patient in Clinical from Office, if Clinical had not been shut closed properly.	
Clinical	ZED-8865	Resolved Error: Unsatisfied constructor on type: MyHealthRecord.Conversion.TMhrDocumentView. The error occurs when trying to view a result that has been added to the summary view from My Health Record.	
Upgrader	ZED-8882	Resolved Issue with Zedmed Upgrade file v36.3.3 The error prevented some users from upgrading.	

Zedmed v36.3.3

NEW HealthShare integration

The Clinical Address Book is now integrated with HealthShare so practitioners have access to Australia's most used Specialist and Allied Health directory for letters and referrals. This feature requires internet access. Learn more in our HealthShare guide.

NEW Intramail search

There is now a search option in Office and Clinical Intramail so you can search your inbox and sent items for mail using the sender's name, subject, date range or a linked patient. Learn more in our Intramail guide.

NEW Editor for Office templates

For customers who do not have Microsoft Word, we have added a Zedmed RTF editor so you can create custom Office templates. This is useful for on-premise customers moving to Zedmed Cloud. Learn more in our new Office templates guide.

NEW Banking Report enhancements

10 updates to Zedmed's banking reports to improve clarity and consistency.

Office	ZED-8409	Support has been removed for 3rd party SMS providers Support for "SMS Everyone", "Inspirus" and "Other"(generic) SMS providers has been removed. ZedSMS replaces these providers for the sending of SMS messages from Zedmed.
Office	ZED-8832	ZedSMS performance updated The ZedSMS SendPoint was updated to improve the send and receive speed of SMS messages.
Office	ZED-8466	ZedSMS Purchase Link updated Updated link to purchase credits for ZedSMS due to the change in supported providers. It now points to the ZedSMS Message Centre.

Banking Report enhancements

The following enhancements have been made to Zedmed's Banking reports:

- Removed unused **HealthPoint** sections from bank reconciliation, deposit & session reports.
- Widened the payer name column On behalf of to accommodate longer names.
- Renamed the 'Bank Reconciliation Report' heading from Reversals to Cross-Session Reversals to reflect the data presented more accurately.



- Updated the Bank list label to say, Show Inactive Bank Accounts (previously 'Show All Bank').
- New page on staff change checkbox is now only enabled if Group by staff member checkbox is ticked.

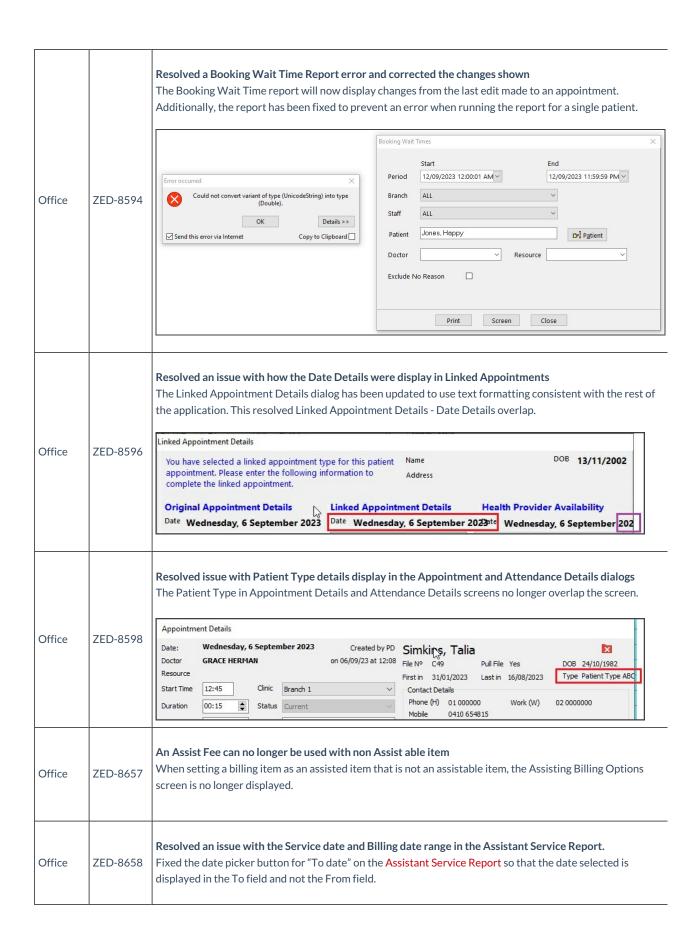
Banking Reports Use this screen to print reports on previous and current batches and sessions. If you want to close a batch or session, please use the Bank Deposit screen or the Print/Close Session screen. To ensure this report includes all transactions from all other workstations, it is recommended you exit from all instances of Zedmed Office running on this workstation and log in again. Batch Details Banklist Show Inactive Bank Account Batch Number <Current Batch> Albert Road MC Bank Account Group by staff member O Session Details 34 Started On 15/03/2023 9:22:19 AM Session Number New page on staff change Reconciliation Report From 01/11/2023 **+** To 30/11/2023 • Print Screen Export Help Close Test Branch 1 **PDAVIS**

- Fixed an issue where payments by staff would not print on separate pages if the option 'New page on staff changed' was selected.
- Fixed an issue to prevent using the same reason text for all reversals made without closing the payment enquiry form.

Office ZED-8418

		Resolved an issue with the inclusion of cross-session reversals The Banking Batch Details Report now takes into consideration any cross-session reversal transactions in the overall totals section of the report.					
Office	ZED-8445	Session Totals Cash Direct Deposit HealthPoint	71.30 0.00 0.00	Credit Card EFTPOS	0.00 0.00	Overall Total Cheques Medicare Cheques	71.30 0.00 0.00
Omec	223 3 1 13	Banking Session # 2 Banking Session # 6		_			
		Cross-Session Reversals 21/07/2023 2 Black, E					-71.30
		Report Totals Cash	71.30	Credit Card	0.00	Overall Total Cheques	71.30
		Direct Deposit	0.00	EFTPOS	0.00	Medicare Cheques	0.00
Office	ZED-8500	Changed the date format for Reversals on banking reports Reversal transactions printed on banking reports now use "dd/mm/yyyy" as the date format. Resolved an error encountered when canceling an invoice without a service record			at.		
	ZED-8432	This error occurred invoice. This error w service item list or in	when creating of the state of t	g an invoice, adding occur as the action	g then removi	ng a service and then tryi e disabled when no servi	
Office		Services Date Item#	Descr		iave invoice(s) error ancel the invoice!	!! Press 'Cancel' button on Invoice I	Form to Notes
Office	ZED-8436	when the HI service without slowing dov Additional informati	Patient reco is down. The vn the UI perf ion has been a	rds from loading ve IHI check should no formance. added to the MHR :	ery slowly dur ow be run in the Status section	ing the opening of multip he background for each in of the patient record and ate to display this inform	ndividual patient d will display

Office	ZED-8480	Resolved an issue that caused a Patient's name to be cut off on the Patient Letter pick list. In the Patient Pick List Dialog (Patient>Letters>Pick List) - Last letter of Family name was cut off due to the font style. Pick List Title From To Created Created By Brn Location
Office	ZED-8530	Fixed Error 'Midnights not a valid time,' on the Waiting Times report. Fixed an issue where an error was displayed when Midnight was selected as the End Time on the Waiting Times report. Occurred when you select Daily Reports > Waiting Times > Select the End Time dropdown and choose Midnight > Click on Print or Screen. Waiting Times Report Fixed an issue where an error was displayed when Midnight was selected as the End Time on the Waiting Times report. Waiting Times Report Fixed an issue where an error was displayed when Midnight was selected as the End Time on the Waiting Times > Select the End Time dropdown and choose Midnight > Click on Print or Screen. Waiting Times Report Fixed an issue where an error was displayed when Midnight was selected as the End Time on the Waiting Times > Select the End Time dropdown and choose Midnight > Click on Print or Screen. Waiting Times Report Fixed an issue where an error was displayed when Midnight was selected as the End Time on the Waiting Times > Select the End Time or house and choose Midnight was selected as the End Time on the Waiting Times > Select the End Time dropdown and choose Midnight > Click on Print or Screen. Waiting Times Report Fixed an issue where an error was displayed when Midnight was selected as the End Time on the Waiting Times > Select the End Time or displayed when Midnight was selected as the End Time or displayed when Midnight was selected as the End Time or displayed when Midnight was selected as the End Time or displayed when Midnight was selected as the End Time or displayed when Midnight was selected as the End Time or displayed when Midnight was selected as the End Time or displayed when Midnight was selected as the End Time or displayed when Midnight was selected as the End Time or displayed when Midnight was selected as the End Time or displayed when Midnight was selected as the End Time or displayed when Midnight was selected as the End Time or displayed when Midnight was selected as the End Time or displayed when Midnight wa
Office	ZED-8534	Resolved an issue that caused a patient's pronoun to disappear Fixed an issue where clinic-defined pronouns (dropdown list management) could disappear from the pronouns selected for a patient.



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Office	ZED-8659	Fixed the layout of the reprint token message box. Removed an incorrect line in the message displayed when reprinting an eScript token. Confirm Printed token will not be valid if the prescription has already been filled. If the patient requires a reprint of a repeat issued by a pharmacy, the pharmacy that issued the repeat token will be able to reprint a token for them. Would you like to continue? Reprint Token Don't Reprint Token				
Office	ZED-8772	Office will still run if the cancel button is clicked on the Login screen. Fixed issue where Patients.exe would crash when Office was closed without logging in first (i.e. opens Zedmed Office, then closes the login prompt to exit, without logging in).				
Office	ZED-8777	Selecting F4 twice will once again bring up the last patient searched. Fixed issue where if a patient is associated with more than one branch selecting F4 twice (or clicking on Last button) did not open the last patient.				
Office	ZED-7492	Staff Username truncates to 10 characters automatically The "Edit Staff Member" dialog (Staff tab in the Security module) now prevents users from entering usernames greater than 10 characters in length.				
Clinical	ZED-8483	Added an Ethnicity field to Zedmed Clinical Capturing or viewing a patient's ethnicity details has been added to the Family, Social & Past History information in Clinical. Patient - Holloway, Mr Knut (He/Him) Patient Details NOK and Emergency Contact Family, Social & Past History Smoking Alcohol Other Clinicians Miscellaneous Occupation Sexuality Unknown Ethnicity Ethnicity Set British, nec; British; NORTH-WEST EUROPEAN Social History				
Clinical	ZED-8544	Resolved UI Issues in Clinical Reports Fixed some minor issues with font sizes and labels being cut off in the Clinical reports, including Font Types or Font Size and Labels being cut off.				
Clinical	ZED-8552	Updated the Intramail UI in Clinical Clinical intramail buttons and icons have been updated on main dialog to match those in Office.				

Clinical	ZED-8561	Fixed the Results Inbox Error: Unexpected end of command-line 2, column 1 Results Inbox has been fixed to prevent an error when retrieving results for all doctors on clinics with a large number of doctors configured. Error occurred V Unexpected end of command - line 2, column 1. OK Details >> Copy to Clipboard
Clinical	ZED8574	Enabled a configuration to limit attachments tab file size in clinical Added a maximum value in MB's for uploading of files to tabs in the summary views and set the default. This can be found in the Global Options > General tab.
Clinical	ZED-8595	Turned on Icon captions by default in Zedmed Clinical Encounter icon captions are now turned on by default for users logging into Clinical for the first time. Current Encounter - Duration: 00:00:02 Problems Drugs Observations Referrals Immunisations Allergies Consumable Diagrams Templates Add Problem Del Problem CDM Calculators
Clinical	ZED-8630	Resolved a formatting Issue When Copying Clinical Notes to Letter Writer Added a new Paste Plain Text option to the Letter Writer to allow formatted text such as encounter notes to be copied and pasted into a letter without formatting.
Clinical	ZED-8633	Introduced a Filter Feature for Merge Fields in Letter Writer The Clinical Letter Writer now provides a filter function in the data toolbar, allowing for a quick look-up of a field in the list of available merge fields.
Clinical	ZED-8687	Resolved an access violation in module 'crs_client.exe' when closing Patients in Clinical. Fixed an issue where an AV error was displayed in some cases after closing a patient file in Clinical where My Health Record is enabled.
Clinical	ZED-8739	Resolved an issue with My Health Record auto-upload displaying errors at a test site The error occurred for patients with a hidden record and displayed a warning that has been fixed.
Clinical	ZED-8778	The Write referral button in HealthShare will now only be an option in Referrals. Removed the "Write Referral" button from HealthShare address book search when opening the search screen from the main toolbar in Clinical.

Upgrader	ZED-8614	Removed obsolete Zedmed files and exe from the Installer/Upgrader The Zedmed Upgrader has been enhanced to remove obsolete files from client installations.
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Zedmed v36.1.1

		PDF viewer unable to view the document - Blank Document
Clinical	ZED-8668	Fixed an issue that may prevent the viewing of older PDF files, especially those produced by scanning
		documents

Zedmed v36.1.0

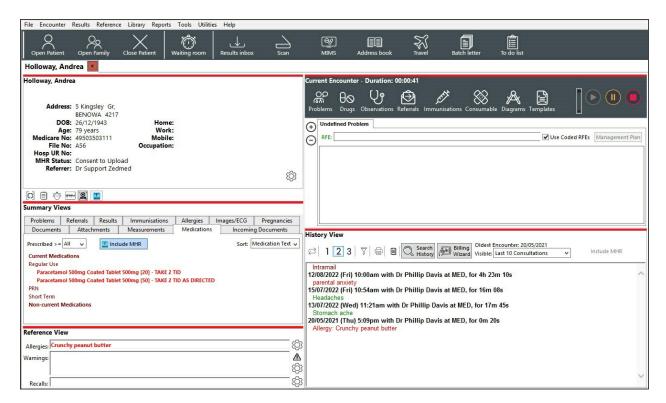
 $\label{thm:counting} Zedmed\ v36.1.0\ is\ a\ major\ release\ that\ introduces\ a\ modern\ theme, integration\ with\ accounting\ software\ including\ Xero\ and\ MYOB,\\ HealthLink\ SmartForm\ enhancements\ and\ pronoun\ and\ gender\ updates.$

Shortcuts to specific sections:

- Zedmed v36.8.1
- Zedmed v36.8.0
- Zedmed v36.7.0
- Zedmed v36.6
- Zedmed v36.5
- New Modern theme
- Surgical Partners integration
- Zedmed v36.1.0 Updates (part of the v36.0.0 release)
- Zedmed v36.0.0 HealthLink SmartForms enhancements
- Zedmed v36.0.0 Office & Clinical enhancements
- Zedmed v36.0.0 Office & Clinical updates

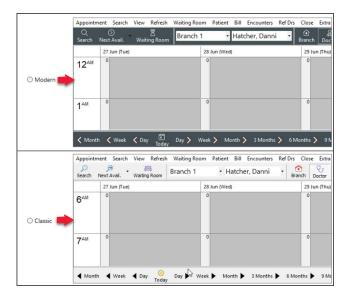
New Modern theme

No menus or layouts have changed, but you $\underline{now\ have\ the\ option}$ to use the new Modern theme or the existing Classic theme.

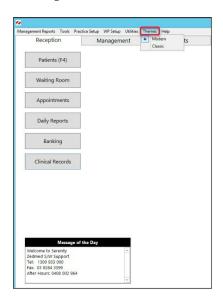


- The first time you open Office and Clinical after the upgrade, you will be prompted to choose a theme.
- You can have matching or different themes in Office and Clinical.
- You can swap themes at any time if you change your mind.

The first time opening Office - select Modern or Classic.

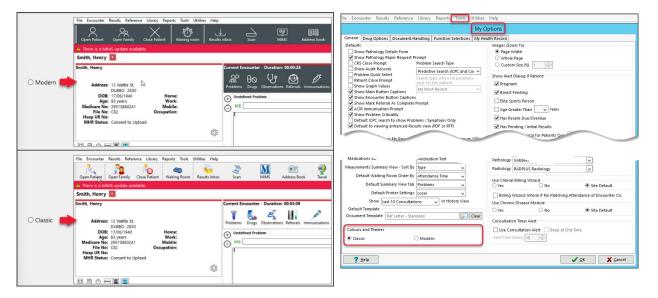


To change - Themes > Modern or Classic.



The first time opening Clinical - select Modern or Classic.

To change - Tools > My Options > Modern or Classic.



Surgical Partners integration

Surgical Partners is a financial management platform that integrates Zedmed with accounting products including Xero and MYOB. This allows you to use the financial information in Zedmed for a range of financial applications from debtors' management to banking and payroll. This functionality is enabled by registering with Surgical Partners who will configure Zedmed to send the required financial data to your accounting software each night.

To learn more, visit https://surgicalpartners.com.au.

Zedmed v36.1.0 Updates (part of the v36.0.0 release)

Clinical	ZED-8328	Implemented a new PDF tool to view results and scanned documents in Clinical Removed the requirement for Adobe Reader from Zedmed. PDFs can now be viewed (both when embedded in a result and when attached from a scan) without any external PDF viewer installed.
Office	ZED-8252	Access Violation error resolved when deleting an Appointment Type Fixed an error that occurred when attempting to delete an appointment type from Office
Office	ZED-8360	Corrected the Message/Buttons displayed when a Tyro Easyclaim has been canceled. The message displayed when a user canceled a Tyro Easyclaim has been resolved and the form now allows another attempt.
Office	ZED-8423	Deleted prescriptions are no longer displayed on HealthLink Forms. Deleted prescriptions were still showing up as selectable options in the HealthLink SmartForm.

Clinical	ZED-8452	The Encounter Timer no longer disappears when resuming an encounter. Fixed an issue where the Clinical Encounter timer would no longer be displayed after resuming an existing encounter.
Office	ZED-8481	Updated the Appointment and Full day icons for the Modern Theme. Updated the icons displayed on the Appointment Grid for Appointment and Full Day menu bar options so they are no longer similar to Zoom In and Zoom Out icons.

Zedmed v36.0.0 HealthLink SmartForms enhancements

For new users, please follow the Zedmed SmartForms installation guide.

For existing users, please follow the manual upgrade guide.

Improved the names used for attachments in SmartForms Each HL7 results file can include several sections, and Clinical Results Inbox displays them as follows: 1. Result View tab. 2. Enhanced View tab - HL7 file includes only 1 additional part. 3. Enhanced View #N - HL7 file includes N additional parts. 4. 2 and 3 are not always present, depends on HL7. Results in HL7 files added as attachments to a SmartForm will be named as follows: 1. <HL7 FResult Name> (Result View) tab. 2. <HL7 FResult Name> (Enhanced View) tab - HL7 file includes only 1 additional part. 3. <HL7 FResult Name> (Enhanced View #N) - HL7 file includes N additional parts. Clinical ZED-8267 2 and 3 are not always present - depends on the HL7. Diagnostic Reports / Patient Documents Requested Information 🛕 Browse for Local File Attach file from EMR supports: gif, html, jpeg, doc, docx, pdf, txt, rtf, tiff Attach file from Computer supports files that end in types: doc, docx, gif, htm, html, jpeg, jpg, pdf, rtf, tif, tiff, bdt Caution: larger attachments may take significant time to preview Attachments / Reports Date Name Туре 13/07/2023 Attachment txt 1 KB Colorectal Cancer Structured Pathology Report (Enhanced View Medications, Allergies, Alerts Colorectal Cancer Structured Pathology Report (Enhanced View 12/07/2023 html Colorectal Cancer Structured Pathology Report (Result View) 12/07/2023 pdf Medical, Social and Family History 20 KB ☐ 12/07/2023 Images/ECG 1 KB Zedmed's Healthlink SmartForms integration is now upgradeable Clinical ZED-8292 The Healthlink SmartForms service installer has been updated from an MSI into an exe file (as used by other parts of the Zedmed software) so the software is now upgradeable. Healthlink SmartForm will display 1 attachment for HL7 files with 2 records The functionality of Zedmed's HealthLink SmartForms integration has been improved. HL7 results that Clinical ZED-8332 include PIT segments in addition to FT segments will be included as one attachment (as it is done in Clinical, Results).

The 'HealthLink Create Referral' button can be removed from the Encounter toolbar Doctors can now remove the 'HealthLink Create Referral' button from the encounter toolbar. This is done in Clinical > My Options > Function Selections tab > Show the HealthLink button. My Options General Drug Options Document Handling Function Selections My Health Record Show the Problems button Show the Prescriptions button Show the Observations button Show the Referrals button ☑ Show the Immunisations button ☑ Show the Allergies button Show the Diagrams button Show the Templates button Show the Add Problem button Show the Delete Problem button Show the Pregnancy button Include MHR ☑ Show the Chronic Disease Module button Show the Clinical Calculators button Clinical ZED-8379 Show the Capture button Show the Histories button Show the Spellcheck button Show the Create New HealthLink Referral button Resolved a scenario where a staff name could appear as the provider in a SmartForm Resolved an issue that caused the provider details (Referred By name) in a HealthLink SmartForm to be Clinical ZED-8387 populated with a staff member's details instead of the provider's details, when the staff member's ID was the same as the doctor's code.

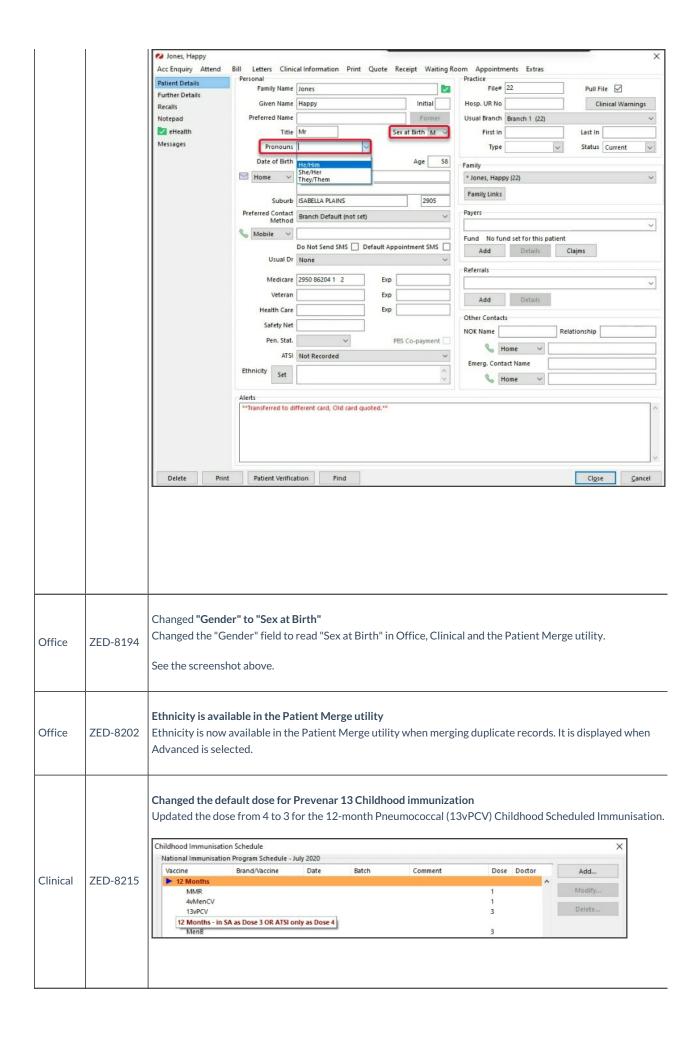
Zedmed v36.0.0 Office & Clinical enhancements

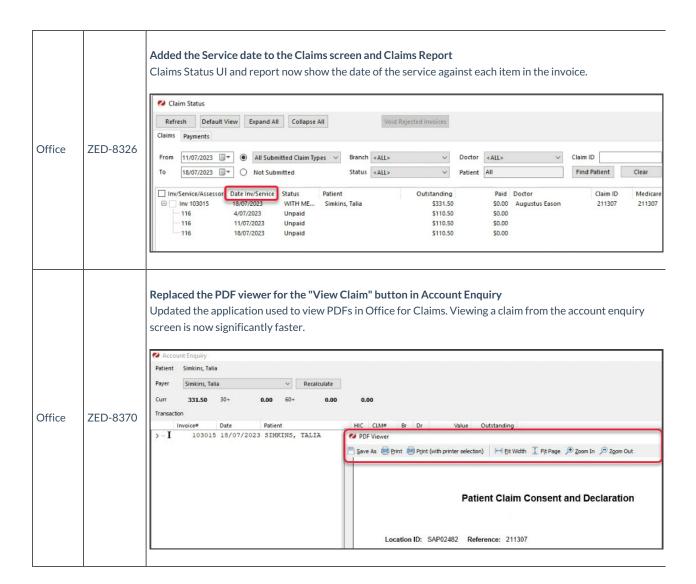
New Pathology & Radiology referral templates added to the Clinical Addressbook for: Australian Clinical Labs Comprehensive Carrier Screen Request = PathologyClinicalLabsCCS • Queensland Ultrasound for Women = RadiologyQUFW • Sydney Ultrasound for Women = RadiologySydneyUltrasoundForWomen • Vision Radiology = RadiologyVisionCardiac Clinical ZED-7979 Laboratory Details Lab Communications Use As Preferred Laborator Paper Type Rad Vertical Offset(mm) Radiology/SydneyUltrasoundFor/Women A Radiology/ToowombaDiagnosticlmaging RadiologyUniRad RadiologyUniRadiology RadiologyUniRadiology/ RadiologyUniRadiology/ Radiology/UniRadiology/ Radiology/UniRadiology/ Update Details from Pariopy/Uniparking DI Directory ^ **UL Directory** ? Help X Cancel Update Details from RadiologyWesternImagingForWomen Pronoun field added to Zedmed Office & Clinical Added support for specifying preferred pronouns to Zedmed. Pronouns can be set in either the Office or Clinical Patient Details forms and are displayed in the following locations. • The selected pronouns will appear when chosen in the patient record Pronouns drop-down. • Enabled at practice and branch level. • Additional pronouns can be added in Practice Setup > Drop-down List Management > Pronouns. Drop-Down List Management Description Active 8 MED BR3 BR4 Appointment Cancellation Reasons Checklists She/Her Instrument They/Them Procedure Type Product Category Pronouns Prosthesis Stock Movement Reason Add Value Delete Value Cancel Pronouns display: • The header of patient details summary in Clinical. • Title of patient details in Clinical. 9 Jones, Mr Happy (They/Them) Jones, Mr Happy (They/Them) • Patient record tab in Clinical. • Title of patient details in Office. Letters Clinical Information Print Quote Receipt Waiting Room Appointments Extras Patient Details File# 22 Family Name Jones 1 **Further Details** Given Name Happy Initial Hosp. UR No Office/ Recalls ZED-1674 Notepad Preferred Name Former Usual Branch Branch 1 (22) Clinical eHealth Sex at Birth M ~ First In Messages

Pronouns They/Them

Туре

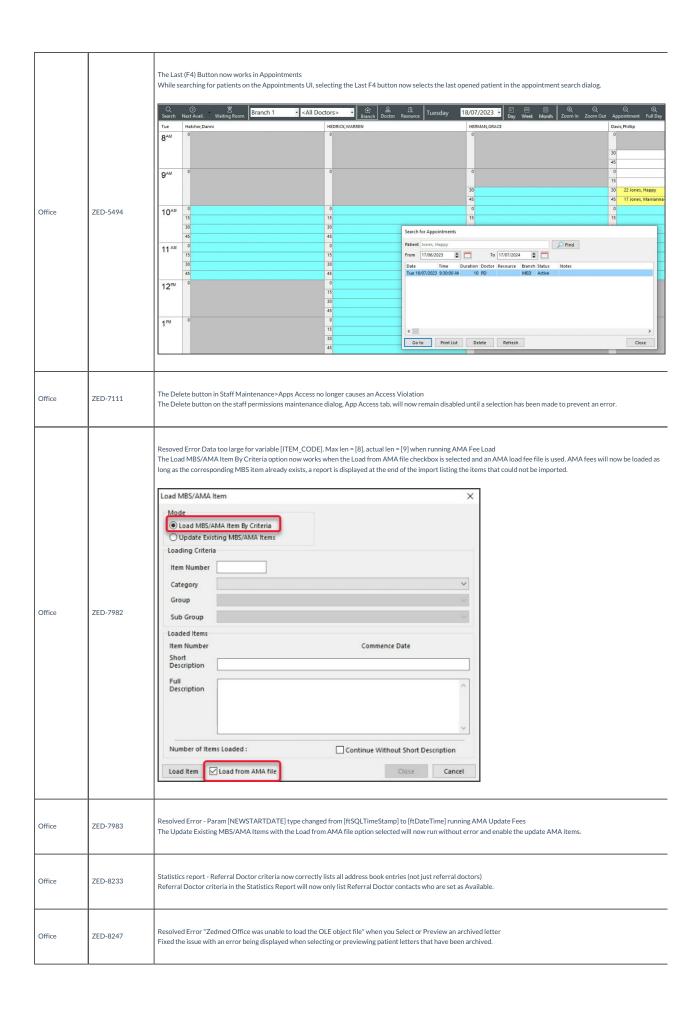
Pronouns & Sex at Birth





Zedmed v36.0.0 Office & Clinical updates

Clinical	ZED-8286	Important update. Reduced the flicker on the Results Inbox display list Results Inbox module has been reworked to prevent flickering as users action results.
Office	ZED-5462	Resolved an error that occurred when merging patients with the same SMS message When merging patients that reference the same SMS message, Zedmed Patient Merger will now only move one copy the message to the merged record. Previously it would report an error and abort the merge process.



Clinical	ZED-8248	Resoved Error 'Type ID Mismatch' when importing CDA letters When importing HL7 messages that contain XML files with a namespace prefix, Zedmed Clinical will report a more accurate error instead of returning "Type ID mismatch".
Office	ZED-8362	Resolved an Intramail error in Sent Items Fixed an error that occurred when viewing sent items in office intramail when the To: or CC: fields contain a combined total of more than 1000 characters.
Office	ZED-8367	A double booking Patient's name will no longer change when editing the appointment. Modifying an appointment by selecting it from the appointment selector (appointment 'Details' context menu option), no longer displays a different patient in the appointment selector at the end of the process.