Payment Gateway

Zedmed is trialling Payment Gateway with select customers and will release this feature in 2024. The following resources are for our Payment Gateway Pilot sites only.

Getting Started - customer overview

https://help.zedmed.com.au/help/payment-gateway-getting-started

https://help.zedmed.com.au/help/ecommerce-registration-tips

Using Payment Gateway day-to-day

Reception guide - recognising PG booking and billing
https://help.zedmed.com.au/help/payment-gateway-guide

Processing refunds - in Tyro and Zedmed
https://help.zedmed.com.au/help/payment-gateway-refund

Patient OLA guide - using a credit card
https://help.zedmed.com.au/help/patients-guide-to-ola

Tyro eCommerce account tasks

Generate Tyro password
https://help.zedmed.com.au/help/create-tyro-api-pw

Create a refunder account
https://help.zedmed.com.au/help/payment-gateway-refunder