

Heidi Al

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Zedmed's Heidi AI integration uses voice input to generate AI-enhanced clinical notes and consultation transcripts. Before it is added to a patient's file, all generated content can be reviewed and manually edited. Requires Zedmed v38.

Zedmed provides an integration to Heidi Al. For assistance with Heidi, please visit the Heidi Support page and Heidi FAQ.

Considerations

Heidi must be set up first

To enable Heidi in Zedmed and create a subscription, follow the steps in the Heidi Al setup guide.

Microphones

You will need a microphone to capture the voice input. If you want audio of a patient talking, you will need a microphone that can capture audio from the room (in person) or your device's speakers (telehealth). The best results will be with an external microphone that can pick up a patient in the room or audio from your speakers. Some Practitioners have reported success with an Elgato Wave microphone or a Razer Seiren. We recommend using any microphone that is a good quality and within your budget.

Microphones on-prem

The first time Heidi is used, a microphone access prompt will open beside the Heidi widget. Respond **Yes** to allow access. If **No** is inadvertently selected, visit the **FAQ** page section "Why doesn't my microphone work?"

Microphones with Zedmed Cloud

1. The first time you use Heidi AI, select Allow in the browser microphone dialogue.

2. Each time you use Heidi AI, click the **Microphone icon** in the cloud menu to turn it blue (on). **Note:** If you accidentally click Block, see the unblock instructions in the Cloud FAQ.



To optimise microphone use, we recommend selecting **Remember device settings** within the **Preferences** > **Audio** & **Video** menu.

Managing multiple patients

If multiple patients are open in Clinical, Heidi's widget shows the selected patient and only applies to that patient. It is, therefore, important to have the correct patient selected when recording. If you swap the patient while recording, the recording will stop.

Display

Due to the screen space required, Heidi requires a minimum of 1360x768 at 100% Scale (1920 x 1080

recommended).

Adding clinical notes

Heidi Al creates a session for each patient, and any information added to Heidi for that patient will be accessible for 24 hours after the first recorded input.

To add clinical notes:

1. Open a patient record or Admit the patient.

The patient's name will appear in the Heidi widget.

2. Start the encounter if the patient was not Admitted.

The encounter needs to be running to add the notes to the patient using the **Push** function.

- 3. Expand Heidi Al using the upper-right arrows.
- 4. Select Start visit.



The widget show the recording status and duration.

- 5. Record your clinical observations for the consultation using the microphone.
- 6. When you have finished recording, select the recording status field.



Heidi will top recording and show the available templates.

7. Select the Template you want to use.

Templates determine how the information is structured. Learn more.

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Use Coded RFEs Management Plan	 ∃ H & P ∃ H & P (Issues) □ 0000
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- 8. Heidi will display the AI-generated notes (created from your input).
- 9. Select the level of detail (Optional).

The default is **Goldilocks** - just right.

- 10. Review the notes and manually edit them if required.
 - Select the Transcript button to check the original transcript the AI Note is based on.

• Select the **Resume** button to add more notes. If you selected **Push notes** before pushing the resume, the notes will be added again if you select Push notes, including information already added.

11. Select Push note.

The AI transcript will be added to the clinical notes section of the patient's clinical record.

box Scan MIMS Address book Travel Batch letter To do list Cubiko	kx [≠] ···· Ps Jones, Ms Mar *
Current Encounter - Duration: 00:01:23	⇒ Context
RFE: Use RFEs Management Plan Histor: - Fradured leg Physical Examination: - Leg examination: - Leg examination findings	History: - Fractured leg Physical Examination: - Leg examination findings
Investigations: -X-ray planned to assess extent of fracture Management Plan: - Cast application planned - Analgevia - Rest advised - Rest advised	Investigations: - X-ray planned to assess extent of fracture Management Plan: - Cast application planned
Patient Summary - Leg Fracture - X-ray to assess extent of injury - Cast application planned - Analgesis prescribed - Rest advised	- Analgesia - Rest advised - Review in 6 weeks Patient Summary
Key Taksavays - Rest required - Take precented pain medication Next Steps - Review appointment in 6 weeks - Review appointment in 6 weeks	- Leg Fracture - X-ray to assess extent of injury - Cast application planned - Analgesia prescribed - Rest advised
History View C I 2 3 7 C K History Wizard Visible: Last 10 Consultations V Include MHR	Key Takeaways - Rest required - Take prescribed pain medication Next Steps - Review appointment in 6 weaks
	Review appointment in 6 weeks Review your note before use to ensure it accurately represents the visit.
~ ~	5 c G S Push note

Adding clinical notes to a letter

The clinical notes created by Heidi AI can be added to a letter using the **Selectable Encounter Notes** merge field.

Clinical notes

«Clinical Details.Selectable Encounter Notes»

Problem List (Resolved) With Comments Problem List (Resolved) With Comments, Onset Ye Result List Result List (Selected) Selectable Encounter Notes Selected Most Recent Measures

- 1. Open the letter template with the Selectable Encounter Notes merge field.
- 2. When prompted, select the Problem/RFE to add the notes. Selecting the timestamp will not add the notes.

The letter will open with the clinical notes.

Heidi Webinar

This is a recording of the public Heidi AI webinar presented on 8 May 2025.