

Zedmed Cloud requirements

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Mobile phone requirements

Zedmed Cloud's 2FA requires a mobile phone that supports:

- iPhone iOS 15.0 and greater.
- Android 11.0 and greater

2FA does NOT support ChromeOS or Huawei.

Web browser requirements

- Zedmed Cloud supports Google Chrome (recommended), Apple Safari and Mozilla Firefox.
- The web browser should be regularly updated to the current version.
- Some browser extensions can interfere with cloud functionality and may need to be disabled if they cause problems.

Internet bandwidth guidance

- Zedmed Cloud requires a reliable internet connection with sufficient bandwidth.
 - NBN 100/40mps is the minimum for a 3-user site.
 - Sites with more than 3 users should have ISP business plans.
 - For 10+ users, we recommend GB plans.
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