

Create a custom Reminder

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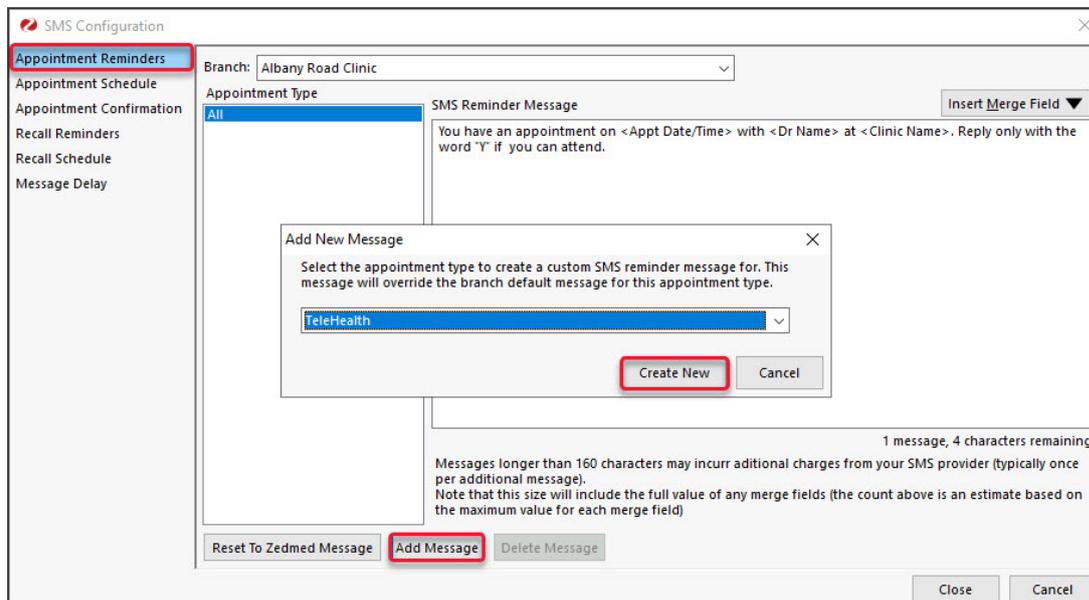
All **Appointment Reminders** use a default message. Custom messages can be created for specific Appointment Types (per branch), and these customer reminders will be used for that Appointment Type, instead of the default. You can also **edit the default text** if required, for example, to include a Y/N confirmation.

To add a custom message:

1. Go to Zedmed's **Management** tab.
2. Select **Practice Setup** then **SMS Configuration**.

The **SMS Configuration** screen will open.

3. Select the **Appointment Reminders** tab.
4. Select the **Branch** the reminder is for.
5. Select **Add Message**.
6. Select the **Appointment Type** the custom message is for.
7. Select **Create New**.
8. Add their text for the Reminder and use the **Insert Merge Field** drop-down to add merge fields.
9. Select **Close** to save and exit.



SMS Configuration

Appointment Reminders

Appointment Schedule

Appointment Confirmation

Recall Reminders

Recall Schedule

Message Delay

Branch: Albany Road Clinic

Appointment Type: All

SMS Reminder Message: You have an appointment on <Appt Date/Time> with <Dr Name> at <Clinic Name>. Reply only with the word "Y" if you can attend.

Insert Merge Field

Add New Message

Select the appointment type to create a custom SMS reminder message for. This message will override the branch default message for this appointment type.

TeleHealth

Create New Cancel

Reset To Zedmed Message Add Message Delete Message

1 message, 4 characters remaining

Messages longer than 160 characters may incur additional charges from your SMS provider (typically once per additional message). Note that this size will include the full value of any merge fields (the count above is an estimate based on the maximum value for each merge field)

Close Cancel