

Heidi AI FAQ

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What does Heidi do?

Zedmed's Heidi AI integration uses voice input to generate AI-enhanced clinical notes and consultation transcripts.

What version of Zedmed is needed for Heidi AI

Heidi requires Zedmed **version 38**.

Where can I get help on how to use Heidi?

Zedmed provides an integration to Heidi AI. For assistance with Heidi, please visit the [Heidi Support](#) page. For Zedmed-specific information, see the [User Guide](#) and [Setup Guide](#).

What does Heidi cost?

There is no additional charge in Zedmed to use this integration. You will, however, need a Heidi subscription.

What type of subscription do I need?

Using the Zedmed integration requires a [Heidi Together subscription](#). You can also try Heidi using a 30-day free trial account. These subscriptions should be registered using the [Set up Heidi](#) widget in Zedmed Clinical. [Learn more](#).



What if I already have my own Heidi subscription?

To use Heidi via Zedmed's Integration, you will need to upgrade to a [Heidi Together subscription](#).

Who is billed for the Heidi subscription?

The billing information you provide will determine who is billed. For any billing questions, please fill in this [enquiry form](#).

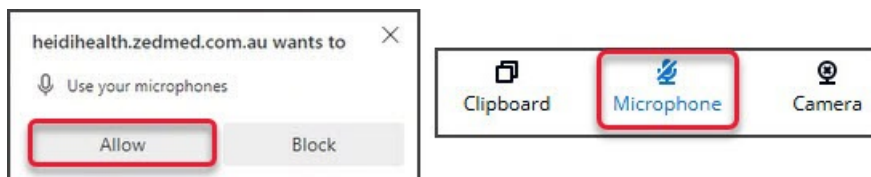
Can I make and share templates and create letters?

Your Heidi subscription gives access to all Heidi functionality via the Heidi portal. The Heidi feature currently available in Zedmed is the AI-enhanced clinical notes, which are created by voice input.

Do I need a microphone?

You will need a microphone or headset to capture the voice input. To record a patient talking, you will need a

microphone that can capture audio from your device's speakers. For Zedmed Cloud, select **Allow** to the browser dialogue the first time you use it, then click the Microphone icon in the cloud menu to turn it blue (on) each time you use Heidi.



Can I use Heid to create letters?

Letters are not currently part of the Zedmed integration. However, clinical notes created by Heidi AI can be added to a letter using the 'Selectable Encounter Notes' merge field.

