

Heidi AI FAQ

Version: 1.00 | Last Modified on 20/04/2026 11:25 am AEST

Zedmed's Heidi AI integration uses voice input to generate AI-enhanced clinical notes and consultation transcripts. Before it is added to a patient's file, all generated content can be reviewed and manually edited. **Requires Zedmed v38.**

For detailed information about Heidi AI, see the [Heidi support page](#).

For Zedmed instructions, see the [Heidi AI guide](#).

- [? What does Heidi do?](#)
- [? What version of Zedmed is needed for Heidi AI](#)
- [? Where can I find help on using Heidi?](#)
- [? What does Heidi cost?](#)
- [? What type of subscription do I need?](#)
- [? I'm already registered with Heidi. Can I use my existing Heidi account with the Zedmed integration?](#)
- [? Who is billed for the Heidi subscription?](#)
- [? Can I create and share templates and create letters?](#)
- [? Do I need a microphone?](#)
- [? What microphone should I use?](#)
- [? Why doesn't my microphone work?](#)
- [? Can I use Heidi to create letters?](#)
- [? How can a patient consent for a practitioner to use Heidi AI and does this need to be done for each visit?](#)
- [? How does Heidi perform on long consultations, for example, a one-hour psychotherapy session?](#)
- [? Is the information provided during a consultation used to help build the knowledge within Heidi?](#)
- [? How can a live transcript be edited? What if there is an error?](#)
- [? Can you configure your own Heidi account to resolve common mistakes made in the AI-generated](#)

notes?

- ❓ Can a consultation be conducted in another language? Can Heidi AI translate?
 - ❓ When you start the Heidi recording, is there a confirmation or indication that the recording has started?
 - ❓ Can Heidi be used with HealthLink SmartForms?
 - ❓ Heidi is used in Zedmed via the clinical sidebar. Can you also use features in Heidi's online portal?
 - ❓ Does Heidi create content for clinical letters?
 - ❓ Do I need my own account to create templates for clinicians?
 - ❓ Are transcripts stored in Heidi so letters can be created the next day for example?
 - ❓ When will Zedmed's integration support letter and templates?
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