

Companion App setup

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Due to the bandwidth limitations of Zedmed Cloud, Telehealth practitioners use Zedmed's **Companion App** on their local computer's browser to perform Telehealth consultations.

The Telehealth setup guide explains how to make the Companion App available. Each practitioner logs into the App using Single Sign On and adds their clinic as explained in this guide.

Requires Zedmed 38.5 or later.

To set up a practitioner:

- 1. In Clinical, select the practitioner's My Options.
- 2. Select the Function Selections tab.
- 3. Tick Show the Telehealth button.
- 4. Select Show Telehealth Identity Code.

A QR code will display. The code is used to add this clinic to the practitioner's Companion App in step 7.



5. Open the Companion App.

The app is open in a web browser using the saved shortcut.

6. Enter a name for the clinic.

The QR code options will display.

7. Use the QR code to add the clinic to the Companion App using either of these 2 options:

Option 1 - Copy/paste the code

a) Select Copy on the Function Selection screen (see step 4).

b) Paste the code into the field provided on the Companion App and click Go.

This is best if the Companion App and the QR code are on the same device or workstation.

Option 2 - Scan the code

a) Select the **Use QR Code** button on the Companion App.

b) Use the device's camera to scan the **QR code** (see step 4).

This is best if the Companion App and the QR code are on different devices.

Welcome t	o the Zedmed Telehealth Companion	
	Please enter a name for the clinic below.	
	Swanston Street	
	Use QR Code	
	Or paste your code below	
	Paste your Zedmed code here	

8. On the Companion app, select Log in.

Login to Swanston Street
Change Clinic
Log In

- 9. Authenticate using Single Sign (Okta or Duo). For example, Okta
 - a. Select Keep me signed in.
 - b. Enter your username.
 - c. Select Next.
 - d. Enter your password.
 - e. Select Verify.
- 10. The practitioner's phone will push a 2FA prompt.

Login		×	Login X
	Connecting to		Connecting to Operation Sign in with your account to access Zedmed Dev
	okta		okta
	Sign In Username test@example.com		
	Keep me signed in		Very With you passed u
	Next		Verity
	Powered by Cikta Privacy Poli	ar	Eoropt, cassword? Varify: with something alse Back to alon in
		Exit	Exit

11. The Companion App will open in the default web browser.

10:37:26 AM Thursday, 26 June	7:26 AM Dr. Phillip Davis			
	Show Billed All Filter CRefresh			
Jones, Marrianna-Louise Telehealth	09:45 AM Duration 15 mins	Telehealth		
Lamb, Daniella Std Consultation	10:00 AM Duration 10 mins			
Biscuit, Sally	10:15 AM Duration 15 mins	Telehealth		
Abbott, Gabriel	10:30 AM Duration 10 mins			
Jones, Happy Telehealth	Patient Arrived 10:45 AM Duration 15 mins	Dpen Telehealt	h	

12. Bookmark the Companion App in the browser.

To use Telehealth, see the Zedmed Cloud section of the Telehealth user guide.

For multiple clinics

Repeat these steps for each Clinic that needs to be added. Opening the QR code from that clinic's Zedmed environment. This applies to clinics that have their own Zedmed database.