

# Troubleshoot billing & claims

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**? Error: "Not Assessed"**

**? Error: "The claim was rejected, see individual items for details"**

**? Information: "Will be paid via a 'Pay Doctor Via Claimant (PDVC)' cheque sent to the claimant's address"**

**? Information: "One or more items on the claim needs review before it can be submitted, see individual items"**

**? An invoice has been receipted twice**

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