


# Troubleshoot billing & claims

Version: | Last Modified on 11/07/2025 3:45 pm AEST

 **Error: "Not Assessed"**

 **Error: "The claim was rejected, see individual items for details"**

 **Information: "Will be paid via a 'Pay Doctor Via Claimant (PDVC)' cheque sent to the claimant's address"**

 **Information: "One or more items on the claim needs review before it can be submitted, see individual items"**

 **An invoice has been receipted twice**

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