

Telehealth quickstart

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1. Monitor the Waiting Room for the Telehealth patient's arrival.

Patients automatically attend to the Waiting Room when they open Telehealth on their phone and tap Join.

A red notification banner appears above the patient's record when they have selected **Join**.

2. When ready, select Admit. The patient's record and the Current Encounter menu will open in Zedmed.

Waiting Room							×
Tuesday, 1	7 Jun 2025	13:04 (-8) hours				
17/06/2025	▼ 13:04 € -8	Doctor Dr Phillip Davis	5	✓ Sort A	attendance Time 🗸 🗸 🗸 🗸 🗸 🗸	Filter Not Billed	V Show Hidden
FILE # Status	Patient Name Jones, Marrianna-Louise	Appt Time Attd Time 13:00 12:51	Admit Time	Doctor PD	Appt Type Telehealth	Attd Notes	
Previous Week Right-click an atten	Previous Day OT Too dance to choose an action f	day Next Day	Next	Week	C	Refresh 打	Admit Close

3. From Current Encounter menu, open Telehealth's display by clicking In Clinical (or In Browser if 2 monitors).

Current Encounter - Duration: 00:13:32 옮 음이 년 현 夕 . (1) 옷을 옮 음이 유 등 대 교 문제		 Image: Image: Ima
Undefined Problem	In Clinical In Browser Copy URL SMS Link to doctor	Use Coded RFEs Management Plan

4. Select Start Consult. Starts the Telehealth call with the waiting patient. Screenshot of Telehealth In Clinical.



When the leave Icon is selected, Telehealth will close. This does not end the Encounter in Zedmed.

If there is a disconnection, select **Re-Join** to resume the Telehealth consultation.

For the most up-to-date documentation version, visit https://help.zedmed.com.au/help