

# Telehealth quickstart (on-prem)

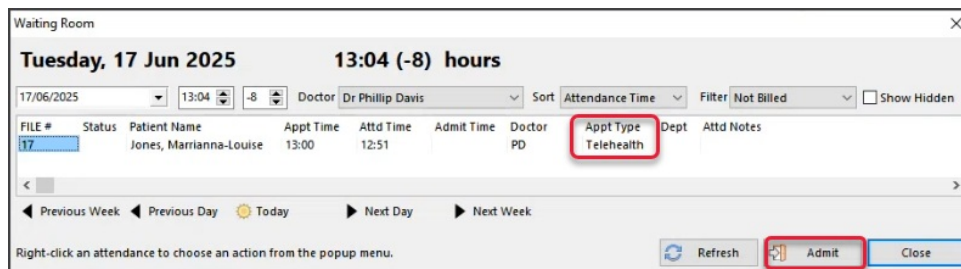
Version: 1.00 | Last Modified on 15/07/2025 12:41 pm AEST

1. Monitor the **Waiting Room** for the Telehealth patient's arrival.

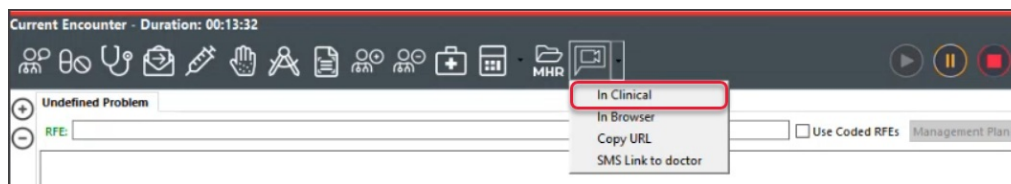
Patients automatically attend to the Waiting Room when they open Telehealth on their phone and tap **Join**.

A red notification banner appears above the patient's record when they have selected **Join**.

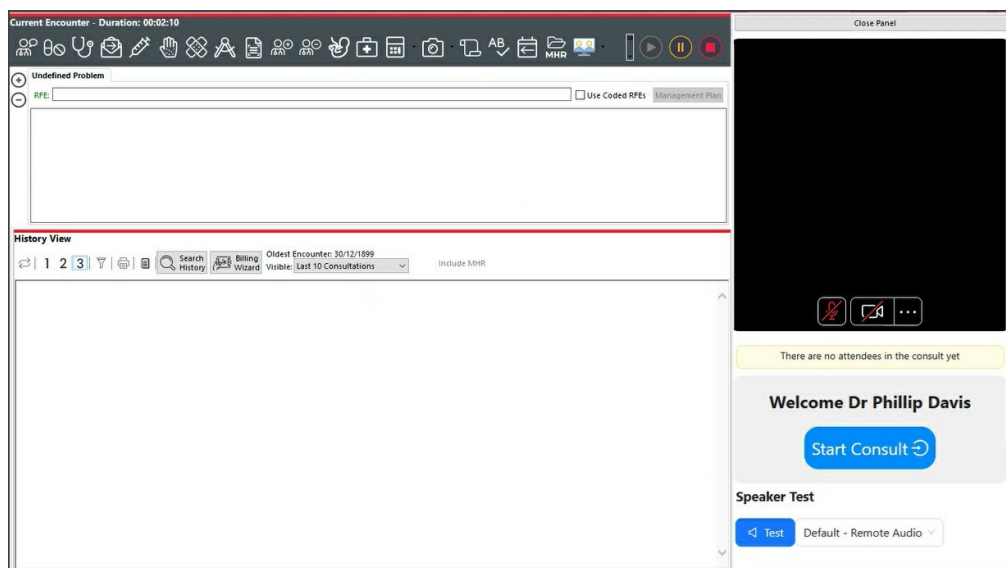
2. When ready, select **Admit**. The patient's record will open in Zedmed and start the consultation timer.



3. From **Current Encounter** menu, open Telehealth's display by clicking **In Clinical** (or **In Browser** if 2 monitors).



4. Select **Start Consult**. Starts the Telehealth call with the waiting patient. Screenshot of Telehealth **In Clinical**.



When the leave icon is selected, Telehealth will close. This does not end the Encounter in Zedmed.

If there is a disconnection, select **Re-Join** to resume the Telehealth consultation.

