

Telehealth quickstart (on-prem)

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1. Monitor the Waiting Room for the Telehealth patient's arrival.

Patients automatically attend to the Waiting Room when they open Telehealth on their phone and tap Join.

A red notification banner appears above the patient's record when they have selected **Join**.

2. When ready, select Admit. The patient's record will open in Zedmed and start the consultation timer.

Tuesday, 1	7 Jun 2025	13:04	(-8) hours				
7/06/2025	▼ 13:04 € -8	Doctor Dr Phillip	Davis	✓ Sort At	ttendance Time	V Filter Not Billed	∽ Show Hidder
TILE # Status	Patient Name Jones, Marrianna-Louise	Appt Time Attd 13:00 12:51		Doctor PD	Appt Type Telehealth	pt Attd Notes	
	Previous Day () Too	lay 🕨 Next	Day 🕨 Next	Week			

3. From Current Encounter menu, open Telehealth's display by clicking In Clinical (or In Browser if 2 monitors).

Current Encounter - Duration: 00:13:32						
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\odot	Undefined Problem	In Clinical In Browser Copy URL SMS Link to doctor	Use Coded RFEs Management Plan			
9	RFE					
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		SIMS LINK TO DOCTOR				

4. Select Start Consult. Starts the Telehealth call with the waiting patient. Screenshot of Telehealth In Clinical.

Current Encounter - Duration: 00:02:10	Close Panel
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	Management Plan
History View	
Image: Search High Search High Witzard Visible: Last 10 Consultations Include MHR	
	There are no attendees in the consult yet
	Welcome Dr Phillip Davis
	Start Consult 🕣
	Speaker Test
	☐ Test Default - Remote Audio ∨
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When the leave Icon is selected, Telehealth will close. This does not end the Encounter in Zedmed. If there is a disconnection, select **Re-Join** to resume the Telehealth consultation.

For the most up-to-date documentation version, visit https://help.zedmed.com.au/help