

Telehealth FAQ

Version: 2.00 | Last Modified on 07/08/2025 12:29 pm AEST

Telehealth allows practitioners to run a remote consultation by opening a Telehealth display option from the Current Encounter menu.

Telehealth User Guide

- ? What are the advantages of Zedmed's Telehealth?**
 - ? How can my practice get Telehealth or a quote?**
 - ? What are the requirements?**
 - ? What are the costs?**
 - ? What are the time considerations?**
 - ? Will my new camera and microphone work with Telehealth?**
 - ? What if the doctor joins and the patient is not there?**
 - ? What if we reschedule the appointment, or the practitioner is early or late?**
 - ? How will we know if a patient has been waiting and no one has seen them?**
 - ? What if I selected Deny on the camera/microphone notification?**
-