

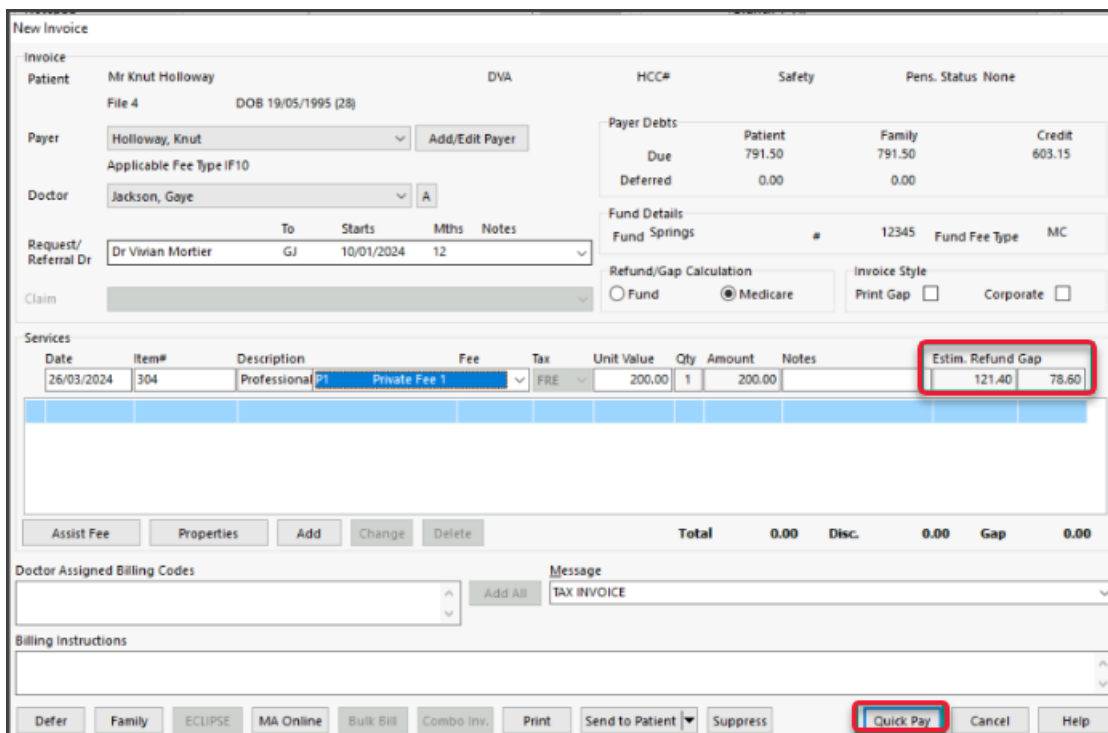
If Medicare rebate goes to clinic

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Process an invoice where the MA Online Rebate is paid to the clinic. In this instance, the patient will pay the Gap and Medicare will send the Rebate to the clinic/billing doctor's account.

The process for this scenario:

1. Create an invoice and select **Quick Pay**.



New Invoice

Invoice Patient: Mr Knut Holloway DVA HCC# Safety Pens. Status: None
 File 4 DOB: 19/05/1995 (28)

Payer: Holloway, Knut Add/Edit Payer
 Applicable Fee Type: IF10

Doctor: Jackson, Gaye A

Request/Referral Dr: Dr Vivian Mortier To: GJ Starts: 10/01/2024 Mths: 12 Notes:
 Claim:
 Fund Details: Fund Springs # 12345 Fund Fee Type MC
 Refund/Gap Calculation: ☐ Fund ☒ Medicare Invoice Style: ☐ Print Gap ☐ Corporate ☐

Date	Item#	Description	Fee	Tax	Unit Value	Qty	Amount	Notes	Estim. Refund Gap
26/03/2024	304	Professional	Private Fee 1	FRE	200.00	1	200.00		121.40 78.60

Assist Fee Properties Add Change Delete Total 0.00 Disc. 0.00 Gap 0.00

Doctor Assigned Billing Codes: Add All TAX INVOICE

Billing Instructions:
 Defer Family ECLIPSE MA Online Bulk Bill Combo Inv. Print Send to Patient Suppress **Quick Pay** Cancel Help

2. On the **Quick Pay** screen, select the **Payment type**.
3. Select the **Gap** radio button.
4. Should the patient be paying less than the **GAP** amount, edit the **Amount** accordingly.

New Invoice

Quick Pay

4 Mr Knut Holloway

Payer: Holloway, Knut Due: 791.50 Patient 791.50 Family 791.50 Deferred 0.00 Patient 0.00 Family 0.00 Credits 603.15

Current Invoice(s)

Allocate ☐ Value 200.00 ☐ Discounted value 200.00 ☒ Gap 78.60

Payments

Format	Name	Bank	Branch	Number	Banklist	Amount
EFT					BNK	78.60
2. Cheque						
3. MC Cheque						
4. Card						
5. Eftpos						
6. Direct Deposit						
7. Credits						

Payment Total 0.00

Doc: ☐ Family Due & Invoice ☐ Patient Due & Invoice ☒ Invoice(s) Only

Amount Due 200.00

Balance 200.00

Buttons: Eclipse, MA Online, Suppress, Combo Inv., Send to Patient, Print, Cancel, Quick Pay, Help

5. Select **MA Online** and send the claim.
6. Medicare will not pay any more than the **Rebate** amount.

Once the payment has been reconciled on the **Claims** screen, there will be an outstanding amount in the patient's **Account Enquiry**. In the scenario below, the refund of 121.40 will be deducted from the outstanding amount of 150.00 (after reconciling), and the patient will owe 28.60. The clinic may ask the patient to pay or make an adjustment to reduce the invoice by 28.60.

Account Enquiry

Patient: Holloway, Knut

Payer: Holloway, Knut Recalculate

Display Invoices: <All> ☒ Invoice Only ☐ Full Details

Account Payer Credits: 603.15

Allocation ...

Transaction	Invoice#	Date	Patient	HIC	CLM#	Br	Dr	Value	Outstanding
> -	40357	26/03/2024	HOLLOWAY, KNUT			MED	GJ	200.00	150.00
> -	40356	26/03/2024	HOLLOWAY, KNUT			MED	GJ	200.00	150.00
> -	40347	19/01/2024	HOLLOWAY, KNUT			MED	PD	350.00	0.00
> -	40330	14/12/2023	HOLLOWAY, KNUT			MED	PD	120.00	0.00
> -	40321	01/12/2023	HOLLOWAY, KNUT			MED	PD	200.00	0.00
> -	40308	20/10/2023	HOLLOWAY, KNUT	12008		MED	GJ	125.95	125.95