

Telehealth Cloud (Copy URL)

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This guide explains the process for practitioners who want to open Telehealth in a web browser. This process is the same as a normal Zedmed encounter, except you open a live video connection in your web browser by copying a URL from the Current Encounter menu's Telehealth button.

How to use copy URL in a Telehealth encounter

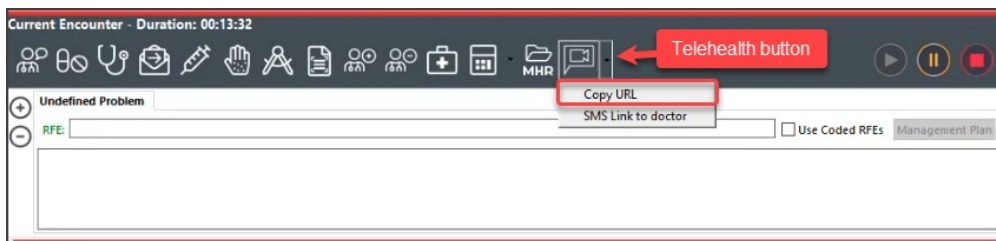
1. Monitor the **Waiting Room**.

Patients automatically attend to the Waiting Room when they open Telehealth on their phone and tap **Join**.

2. Select the patient and select **Admit**.

The patient's record will open and the Current Encounter menu will include the Telehealth button.

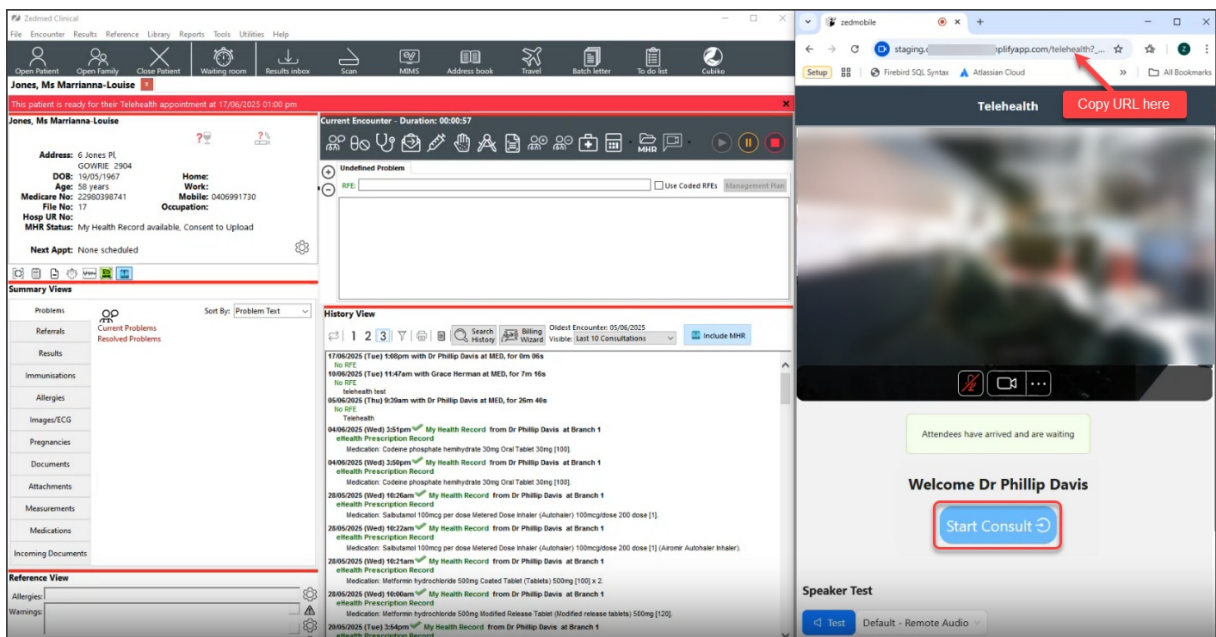
3. Select the Telehealth button and **Copy URL**.



4. Open your desktop browser and paste the URL into the address bar, and press **Enter**.

You can resize the browser next to Zedmed (and collapse the **left panels**) or have it on a separate monitor.

The first time Telehealth is used on a new device or browser, you will be prompted to allow access to the camera and the microphone. Select **Allow** for this message. If you select **Deny**, follow the **What if I selected Deny** instructions.



5. Select **Start Consult**.

This displays the waiting patient and starts the Telehealth session.
