

Logging in with new SSO

Version: 1.02 | Last Modified on 04/05/2026 11:59 am AEST

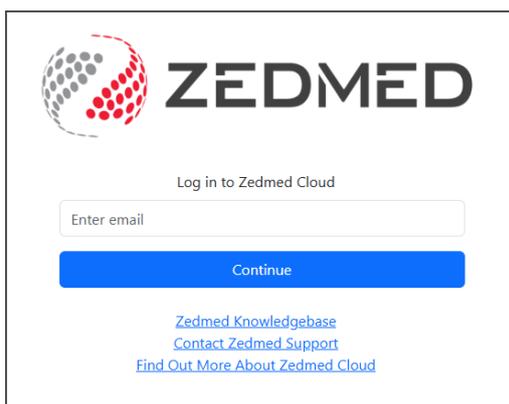
Zedmed v39 introduces a new single sign-on experience, where you only need to log into your Zedmed server once. After that, you will only need to log into Zedmed Cloud - your Zedmed server will automatically open without any prompts.

This guide is for Zedmed Cloud customers who use the URL signin.zedcloud.com.au/login

Printable PDF to give to users [SSO-quickstart.pdf](#) 

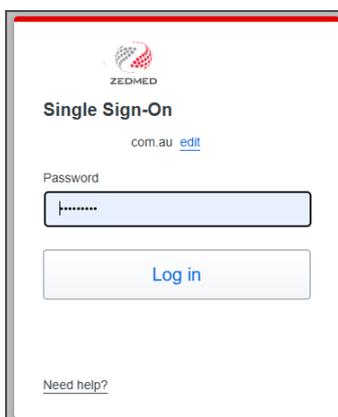
In each step, when asked for a username, it is the one by zedmed with the format '<your name>@zedcloud.com.au'

1. Log in to signin.zedcloud.com.au/login
2. Enter your Zedcloud email address: '<your name>@zedcloud.com.au'
3. Select **Continue**.



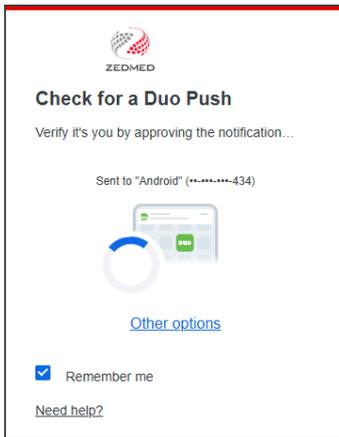
The screenshot shows the ZEDMED login interface. At the top left is the ZEDMED logo. Below it, the text 'Log in to Zedmed Cloud' is centered. There is a text input field labeled 'Enter email'. Below the input field is a blue button labeled 'Continue'. At the bottom of the page, there are three links: 'Zedmed Knowledgebase', 'Contact Zedmed Support', and 'Find Out More About Zedmed Cloud'.

4. Enter your password and select **Log in**.



The screenshot shows the 'Single Sign-On' page. At the top left is the ZEDMED logo. Below it, the text 'Single Sign-On' is centered, followed by 'com.au' and a link 'edit'. There is a 'Password' label above a password input field. Below the input field is a button labeled 'Log in'. At the bottom left, there is a link 'Need help?'.

5. Respond to the Duo notification on your phone.



The Zedmed Cloud landing page will open.



6. Select your Zedmed instance.

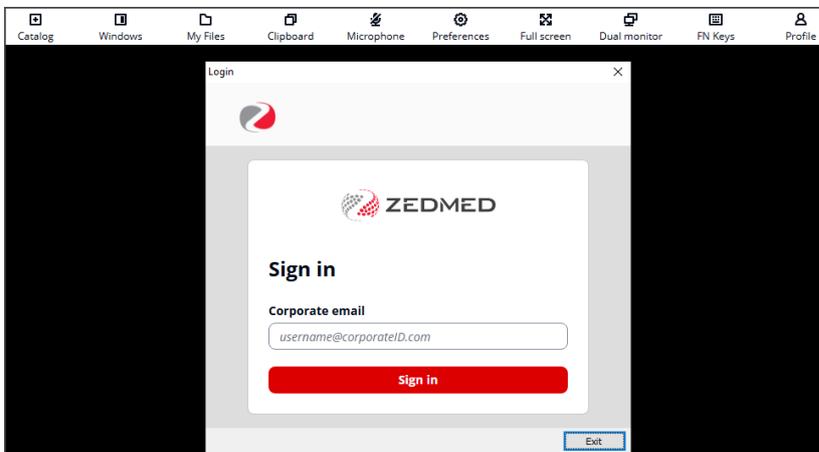
Customers using Zedmed's implementation of DUO SSO will also see a **Change Password** option.

The following steps are only required the first time you log in.

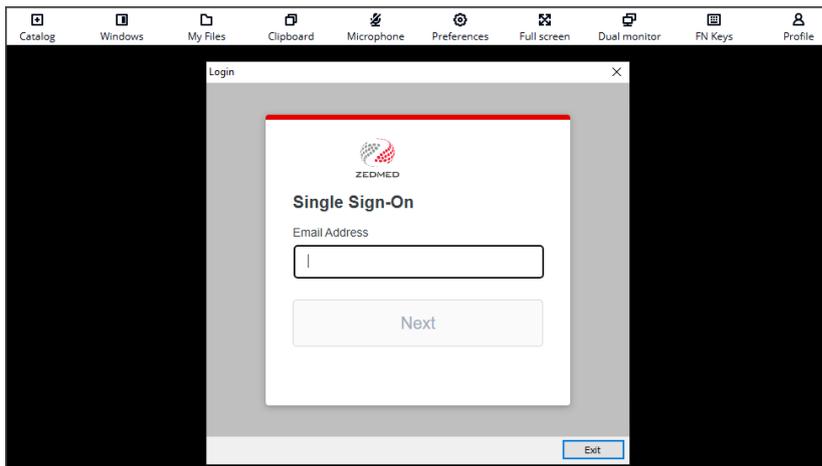
After that, selecting the Zedmed icon from the landing page (screenshot above) will automatically log you into Zedmed.

Following from step 6:

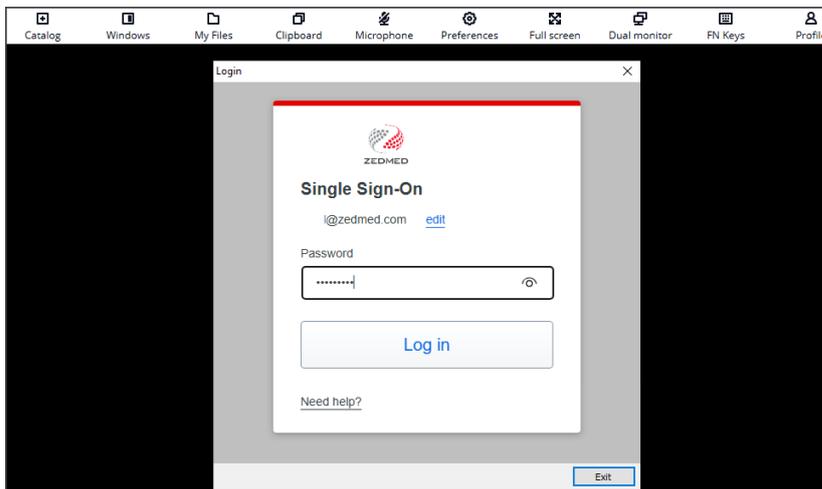
1. Enter your Zedcloud email address: '<your name>@zedcloud.com.au'.
2. Select **Sign in**.



3. Enter your Zedcloud email address: '<your name>@zedcloud.com.au'.
4. Select **Next**.



5. Enter your Zedcloud password.
6. Select **Log in**.



Zedmed Office will open.