

# Logging in with new SSO

Version: 1.02 | Last Modified on 04/05/2026 11:59 am AEST

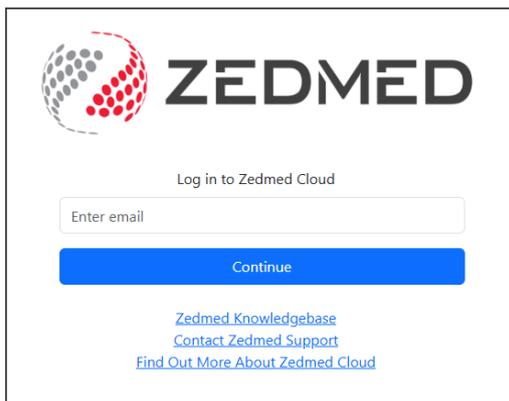
Zedmed v39 introduces a new single sign-on experience, where you only need to log into your Zedmed server once. After that, you will only need to log into Zedmed Cloud - your Zedmed server will automatically open without any prompts.

This guide is for Zedmed Cloud customers who use the URL [signin.zedcloud.com.au/login](https://signin.zedcloud.com.au/login)

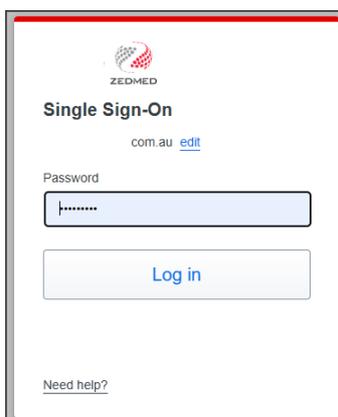
Printable PDF to give to users [SSO-quickstart.pdf](#) 

In each step, when asked for a username, it is the one by zedmed with the format '<your name>@zedcloud.com.au'

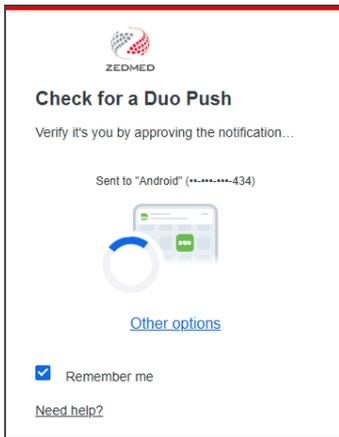
1. Log in to [signin.zedcloud.com.au/login](https://signin.zedcloud.com.au/login)
2. Enter your Zedcloud email address: '<your name>@zedcloud.com.au'
3. Select **Continue**.



4. Enter your password and select **Log in**.



5. Respond to the Duo notification on your phone.



The Zedmed Cloud landing page will open.



6. Select your Zedmed instance.

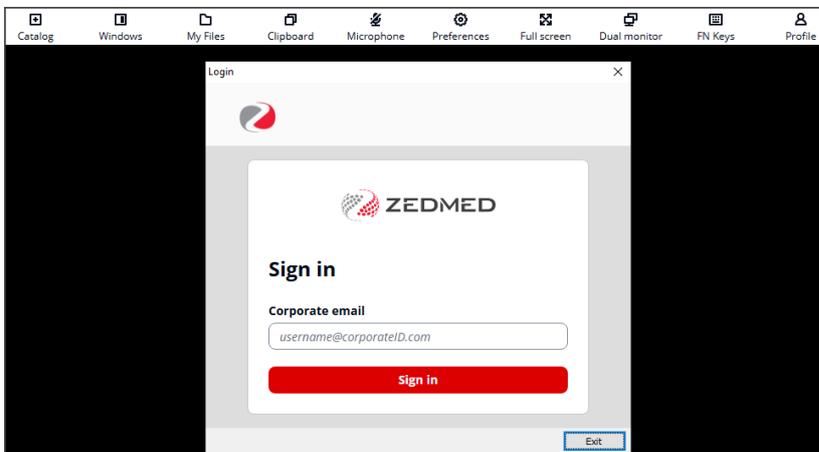
Customers using Zedmed's implementation of DUO SSO will also see a **Change Password** option.

**The following steps are only required the first time you log in.**

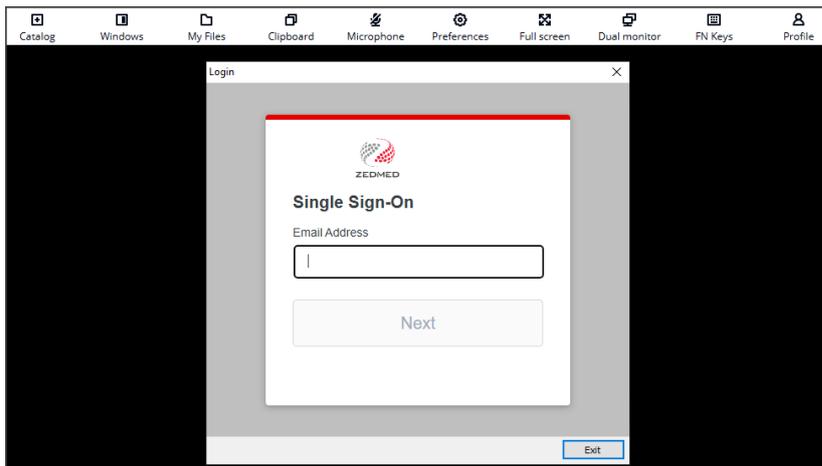
After that, selecting the Zedmed icon from the landing page (screenshot above) will automatically log you into Zedmed.

Following from step 6:

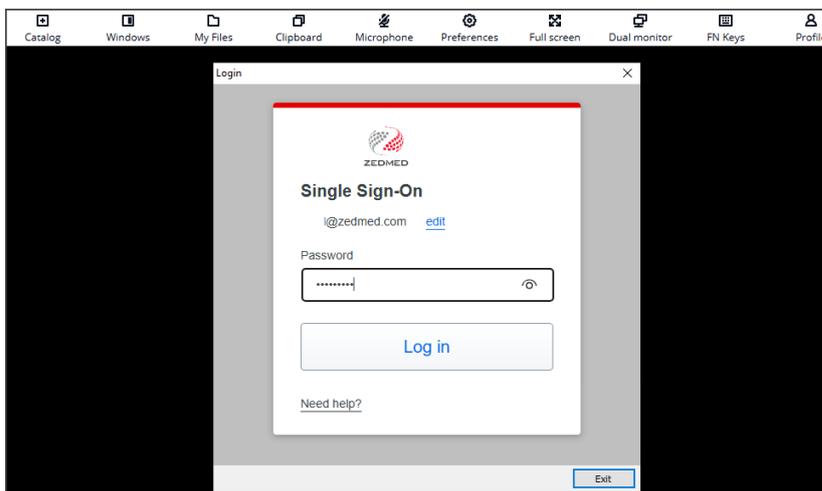
1. Enter your Zedcloud email address: '<your name>@zedcloud.com.au'.
2. Select **Sign in**.



3. Enter your Zedcloud email address: '<your name>@zedcloud.com.au'.
4. Select **Next**.



5. Enter your Zedcloud password.
6. Select **Log in**.



**Zedmed Office will open.**