

HW027 and HW029 Forms

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Practices and practitioners moving to Zedmed may need to complete HW027 or HW029 forms to prepare for Online Claiming. This guide explains which form you need to complete and submit.

HW027 – Online Claiming Provider Agreement

For registering a practitioner or organisation to use Medicare and Department of Veterans' Affairs (DVA) online claiming services.

Online claiming provider agreement form (HW027)

When to fill out Form HW027

First-time registration

You are registering a practitioner or practice for Medicare online claiming (such as Bulk Bill, DVA, or ECLIPSE) for the first time.

New practice location / Relocation

You are setting up a primary/first location or moving your practice to a new address.

New provider/doctor

A new practitioner is joining the practice and needs their individual provider number linked to the online claiming setup.

Changing practice management software (PMS)

You are switching software integrations that require a new provider agreement.

HW029 – Provider Registration for Electronic Funds Transfer Payments

For registering or updating the bank account details used to receive Medicare payments by Electronic Funds Transfer (EFT).

Provider registration for Electronic Funds Transfer payments form (HW029)

When to fill out Form HW029

Multiple locations / Linking provider numbers

You are linking a provider number to additional practice locations (typically up to three additional locations per form) or registering a single doctor who has multiple provider numbers across locations.

Adding/updating EFT bank details

You need to add or change the bank account details linked to specific provider numbers.

Alternatively, instead of using the paper HW029 form to update bank details, you can update them online via HPOS (Health Professional Online Services) using a PRODA account.

